

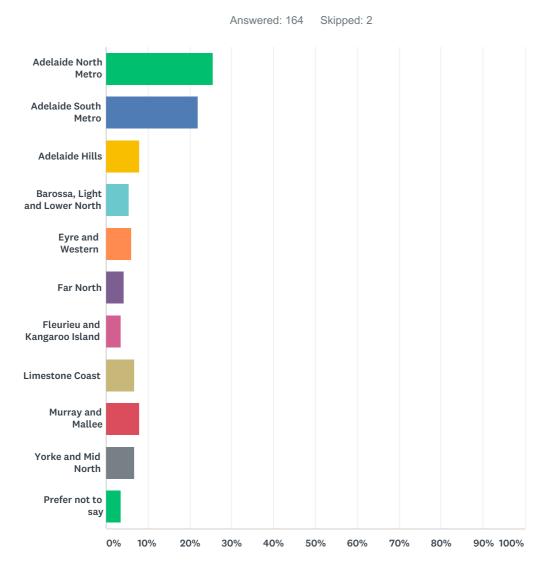
Q1 Your age group:

| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|-----|
| 18-24 | 0.00% | 0 |
| 25-34 | 9.09% | 15 |
| 35-44 | 21.21% | 35 |
| 45-54 | 41.21% | 68 |
| 55-64 | 20.00% | 33 |
| 65 + | 7.88% | 13 |
| Prefer not to say | 0.61% | 1 |
| TOTAL | | 165 |

Answered: 165 Skipped: 1 Male Female Other Prefer not to say 10% 30% 90% 100% 0% 20% 40% 50% 60% **70**% 80%

| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|-----|
| Male | 9.09% | 15 |
| Female | 90.91% | 150 |
| Other | 0.00% | 0 |
| Prefer not to say | 0.00% | 0 |
| TOTAL | | 165 |

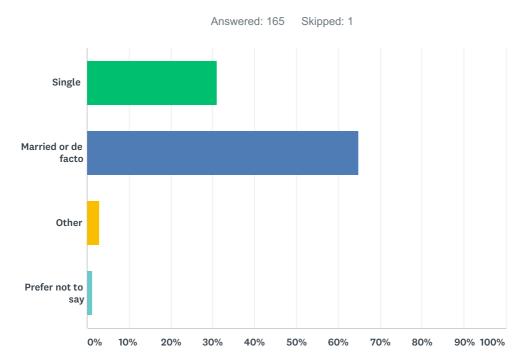
Q2 Your gender:



Q3 In which region do you live?

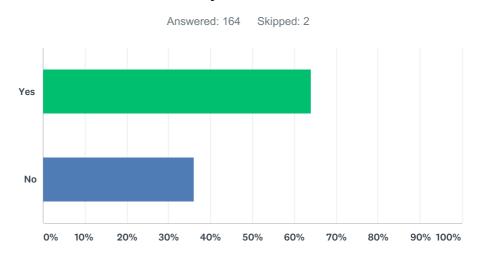
| ANSWER CHOICES | RESPONSES | |
|--------------------------------|-----------|-----|
| Adelaide North Metro | 25.61% | 42 |
| Adelaide South Metro | 21.95% | 36 |
| Adelaide Hills | 7.93% | 13 |
| Barossa, Light and Lower North | 5.49% | 9 |
| Eyre and Western | 6.10% | 10 |
| Far North | 4.27% | 7 |
| Fleurieu and Kangaroo Island | 3.66% | 6 |
| Limestone Coast | 6.71% | 11 |
| Murray and Mallee | 7.93% | 13 |
| Yorke and Mid North | 6.71% | 11 |
| Prefer not to say | 3.66% | 6 |
| TOTAL | | 164 |

Q4 Which of the following best describes your current relationship status?



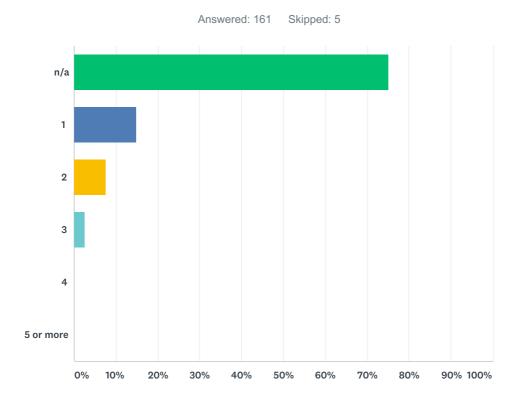
| ANSWER CHOICES | RESPONSES | |
|---------------------|-----------|-----|
| Single | 30.91% | 51 |
| Married or de facto | 64.85% 1 | 107 |
| Other | 3.03% | 5 |
| Prefer not to say | 1.21% | 2 |
| TOTAL | 1 | 165 |

Q5 Do you have a partner who is also a registered Carer living with you?



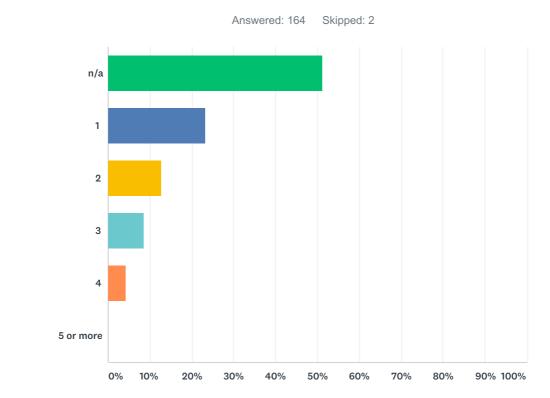
| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 64.02% | 105 |
| No | 35.98% | 59 |
| TOTAL | | 164 |

Q6 How many other adult persons (aged 18+) are living with you (not including your partner if they are a registered Carer)?



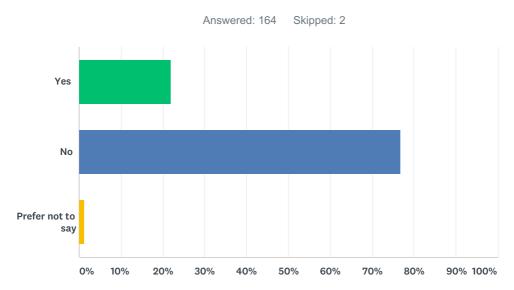
| ANSWER (| HOICES | RESPONSES | | |
|-----------|--|-----------|------|-----|
| n/a | | 75.16% | | 121 |
| 1 | | 14.91% | | 24 |
| 2 | | 7.45% | | 12 |
| 3 | | 2.48% | | 4 |
| 4 | | 0.00% | | 0 |
| 5 or more | | 0.00% | | 0 |
| TOTAL | | | | 161 |
| | | | | |
| # | IF MORE THAN 5 PLEASE SPECIFY HOW MANY | | DATE | |
| | There are no responses. | | | |

Q7 How many dependent children or young people (aged under 18) not in foster or kinship care are living with you?



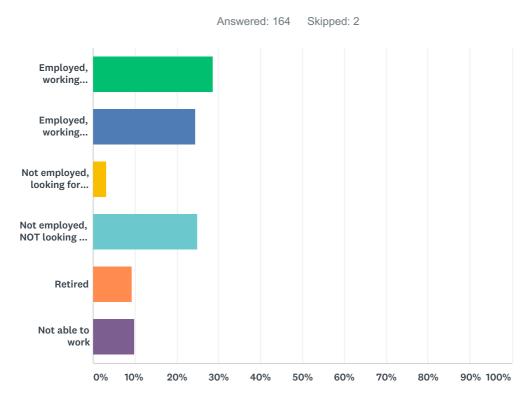
| ANSWER C | HOICES | RESPONSES | | |
|-----------|--|-----------|------|-----|
| n/a | | 51.22% | | 84 |
| 1 | | 23.17% | | 38 |
| 2 | | 12.80% | | 21 |
| 3 | | 8.54% | | 14 |
| 4 | | 4.27% | | 7 |
| 5 or more | | 0.00% | | 0 |
| TOTAL | | | | 164 |
| | | | | |
| # | IF MORE THAN 5 PLEASE SPECIFY HOW MANY | | DATE | |
| | There are no responses. | | | |

Q8 Do you have any other caring responsibilities (for example, caring for a close relative)?



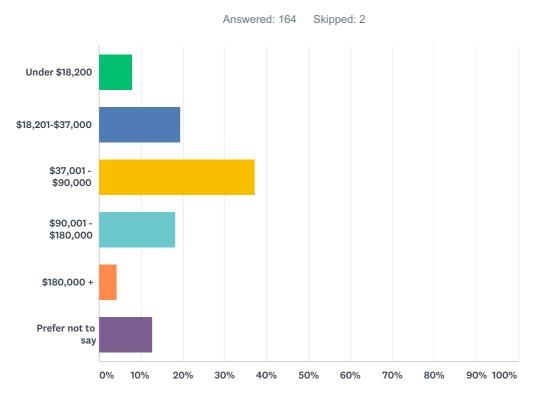
| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|-----|
| Yes | 21.95% | 36 |
| No | 76.83% | 126 |
| Prefer not to say | 1.22% | 2 |
| TOTAL | | 164 |

Q9 Which of the following categories best describes your employment status?



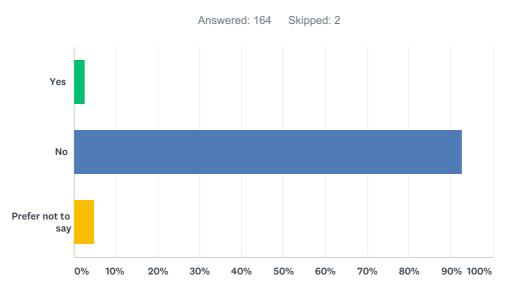
| ANSWER CHOICES | RESPONSES | |
|---------------------------------------|-----------|-----|
| Employed, working full-time | 28.66% | 47 |
| Employed, working part-time or casual | 24.39% | 40 |
| Not employed, looking for work | 3.05% | 5 |
| Not employed, NOT looking for work | 25.00% | 41 |
| Retired | 9.15% | 15 |
| Not able to work | 9.76% | 16 |
| TOTAL | | 164 |

Q10 Your income status (total gross income for your household 2017/18 financial year):

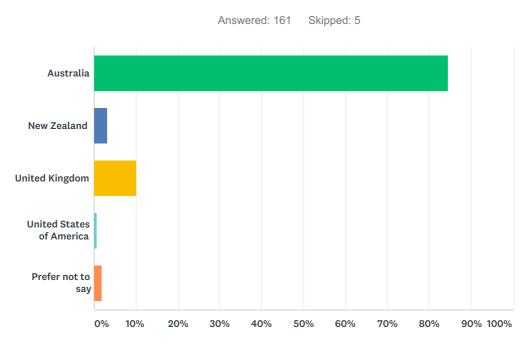


| ANSWER CHOICES | RESPONSES | |
|----------------------|-----------|-----|
| Under \$18,200 | 7.93% | 13 |
| \$18,201-\$37,000 | 19.51% | 32 |
| \$37,001 - \$90,000 | 37.20% | 61 |
| \$90,001 - \$180,000 | 18.29% | 30 |
| \$180,000 + | 4.27% | 7 |
| Prefer not to say | 12.80% | 21 |
| TOTAL | 1 | 164 |

Q11 Your cultural status - are you Aboriginal or Torres Strait Islander?



| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|-----|
| Yes | 2.44% | 4 |
| No | 92.68% | 152 |
| Prefer not to say | 4.88% | 8 |
| TOTAL | | 164 |

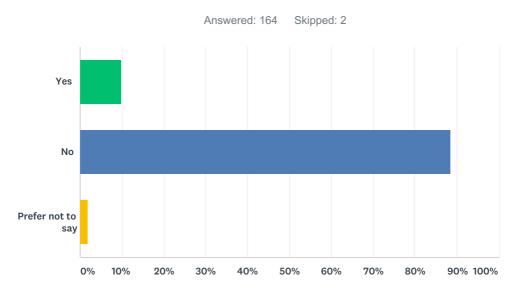


Q12 In which country were you born?

| ANSWER CHOICES | RESPONSES | |
|--------------------------|-----------|-----|
| Australia | 84.47% | 136 |
| New Zealand | 3.11% | 5 |
| United Kingdom | 9.94% | 16 |
| United States of America | 0.62% | 1 |
| Prefer not to say | 1.86% | 3 |
| TOTAL | | 161 |

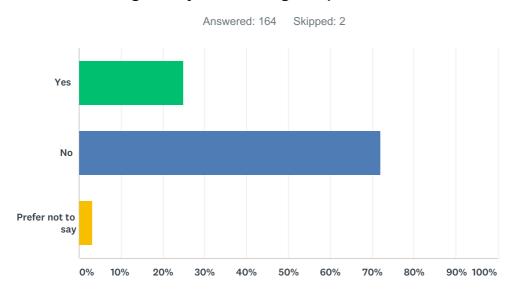
| # | OTHER - PLEASE SPECIFY | DATE |
|---|------------------------|-------------------|
| 1 | Northern Ireland | 8/5/2018 12:15 PM |
| 2 | Congo | 8/1/2018 3:15 PM |
| 3 | Netherlands | 7/5/2018 8:23 PM |
| 4 | Netherlands | 7/5/2018 3:19 PM |

Q13 Do you have a disability that you are managing alongside your caring responsibilities?

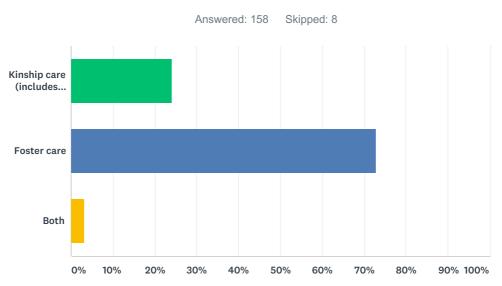


| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|-----|
| Yes | 9.76% | 16 |
| No | 88.41% | 145 |
| Prefer not to say | 1.83% | 3 |
| TOTAL | | 164 |

Q14 Do you have a chronic health condition that you are managing alongside your caring responsibilities?

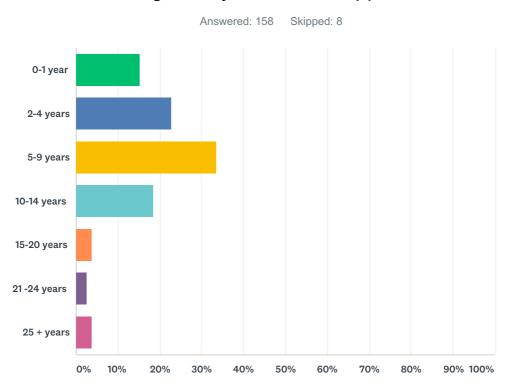


| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|-----|
| Yes | 25.00% | 41 |
| No | 71.95% | 118 |
| Prefer not to say | 3.05% | 5 |
| TOTAL | | 164 |

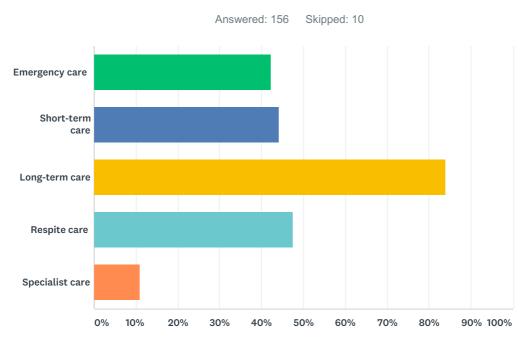


Q15 What form of care do you provide?

| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| Kinship care (includes Specific Child Only) | 24.05% | 38 |
| Foster care | 72.78% | 115 |
| Both | 3.16% | 5 |
| TOTAL | | 158 |



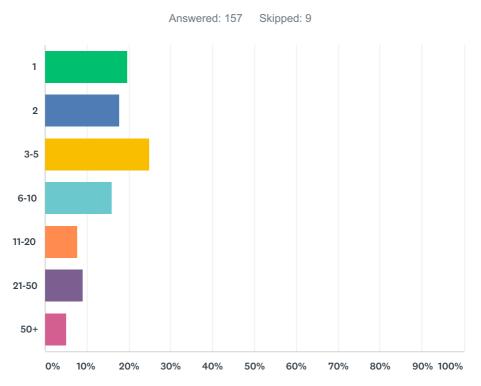
| ANSWER C | HOICES | RESPONSES | |
|--------------|---|-----------|------|
| 0-1 year | | 15.19% | 24 |
| 2-4 years | | 22.78% | 36 |
| 5-9 years | | 33.54% | 53 |
| 10-14 years | | 18.35% | 29 |
| 15-20 years | | 3.80% | 6 |
| 21 -24 years | 5 | 2.53% | 4 |
| 25 + years | | 3.80% | 6 |
| TOTAL | | | 158 |
| | | | |
| # | PLEASE SPECIFY HOW MANY YEARS IF MORE THAN 25 | | DATE |
| | There are no responses. | | |



Q17 What type/s of care are you approved to provide?

| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Emergency care | 42.31% | 66 |
| Short-term care | 44.23% | 69 |
| Long-term care | 83.97% | 131 |
| Respite care | 47.44% | 74 |
| Specialist care | 10.90% | 17 |
| Total Respondents: 156 | | |

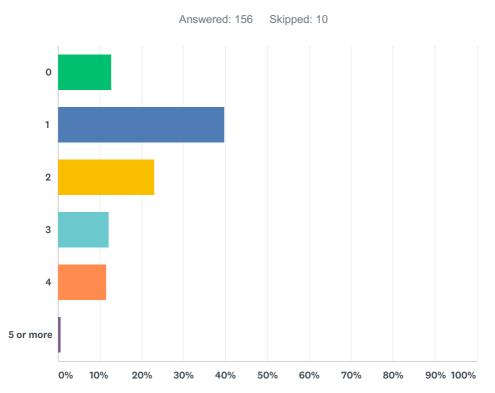
Q18 How many children and young people have you cared for? (the number of children and young people who have been placed with you for foster or kinship care):



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| 1 | 19.75% | 31 |
| 2 | 17.83% | 28 |
| 3-5 | 24.84% | 39 |
| 6-10 | 15.92% | 25 |
| 11-20 | 7.64% | 12 |
| 21-50 | 8.92% | 14 |
| 50+ | 5.10% | 8 |
| TOTAL | | 157 |

| # | IF MORE THAN 50, PLEASE SPECIFY HOW MANY | DATE |
|---|--|-------------------|
| 1 | 134 | 8/1/2018 7:40 PM |
| 2 | 55 over 9 years | 7/31/2018 8:50 AM |
| 3 | 60 plus | 7/30/2018 7:38 PM |
| 4 | Dont keep count | 7/30/2018 3:44 PM |
| 5 | >150 | 7/29/2018 8:11 PM |
| 6 | 80 | 7/27/2018 4:16 PM |
| 7 | 134 | 7/5/2018 5:11 PM |
| | | |

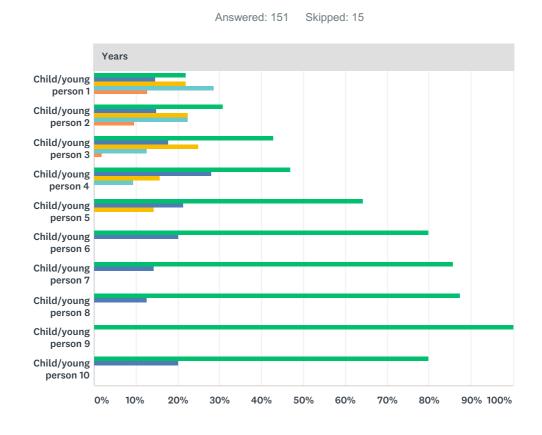
Q19 How many children and young people are currently living in your home? (the number of children and young people who are living with you for foster or kinship care). If this changes regularly, please base your answer on your household for the previous night.



| RESPONSES | |
|-----------|--|
| 12.82% | 20 |
| 39.74% | 62 |
| 23.08% | 36 |
| 12.18% | 19 |
| 11.54% | 18 |
| 0.64% | 1 |
| | 156 |
| | |
| DATE | |
| | 12.82% 39.74% 23.08% 12.18% 11.54% 0.64% |

| 1 | 1 | 8/1/2018 7:40 PM |
|---|----------------------|-------------------|
| 2 | Respite care only | 7/30/2018 3:04 PM |
| 3 | 3 opg 2 gom18 1 emrg | 7/5/2018 8:40 PM |

Q20 How long has each child or young person been in your care (enter number of years)?



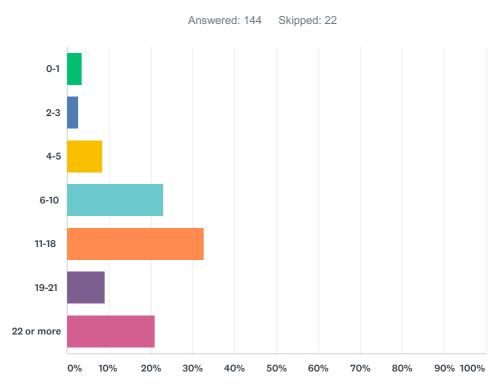
0-1 1-2 3-5 6-10 11-18 18+

| | 0-1 | 1-2 | 3-5 | 6-10 | 11-18 | 18+ | TOTAL |
|-----------------------|---------|--------|--------|--------|--------|-------|-------|
| Child/young person 1 | 22.00% | 14.67% | 22.00% | 28.67% | 12.67% | 0.00% | |
| | 33 | 22 | 33 | 43 | 19 | 0 | 150 |
| Child/young person 2 | 30.85% | 14.89% | 22.34% | 22.34% | 9.57% | 0.00% | |
| | 29 | 14 | 21 | 21 | 9 | 0 | 94 |
| Child/young person 3 | 42.86% | 17.86% | 25.00% | 12.50% | 1.79% | 0.00% | |
| | 24 | 10 | 14 | 7 | 1 | 0 | 56 |
| Child/young person 4 | 46.88% | 28.13% | 15.63% | 9.38% | 0.00% | 0.00% | |
| | 15 | 9 | 5 | 3 | 0 | 0 | 32 |
| Child/young person 5 | 64.29% | 21.43% | 14.29% | 0.00% | 0.00% | 0.00% | |
| | 9 | 3 | 2 | 0 | 0 | 0 | 14 |
| Child/young person 6 | 80.00% | 20.00% | 0.00% | 0.00% | 0.00% | 0.00% | |
| | 8 | 2 | 0 | 0 | 0 | 0 | 1(|
| Child/young person 7 | 85.71% | 14.29% | 0.00% | 0.00% | 0.00% | 0.00% | |
| | 6 | 1 | 0 | 0 | 0 | 0 | 7 |
| Child/young person 8 | 87.50% | 12.50% | 0.00% | 0.00% | 0.00% | 0.00% | |
| | 7 | 1 | 0 | 0 | 0 | 0 | 8 |
| Child/young person 9 | 100.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | |
| | 7 | 0 | 0 | 0 | 0 | 0 | 7 |
| Child/young person 10 | 80.00% | 20.00% | 0.00% | 0.00% | 0.00% | 0.00% | |
| | 4 | 1 | 0 | 0 | 0 | 0 | 5 |

| # | MORE THAN 10? PLEASE SPECIFY | DATE |
|---|------------------------------|------------------|
| 1 | 16 | 8/1/2018 7:40 PM |

| 2 | All others 0-1 | 8/1/2018 3:01 PM |
|---|------------------------------|-------------------|
| 3 | 2 weeks to 4/6 months mostly | 7/30/2018 7:38 PM |
| 4 | 2 | 7/6/2018 10:24 AM |
| 5 | All 0-1 | 7/5/2018 8:57 PM |

Q21 How long do you intend to continue as an approved Carer (number of years)?



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| 0-1 | 3.47% | 5 |
| 2-3 | 2.78% | 4 |
| 4-5 | 8.33% | 12 |
| 6-10 | 22.92% | 33 |
| 11-18 | 32.64% | 47 |
| 19-21 | 9.03% | 13 |
| 22 or more | 20.83% | 30 |
| TOTAL | | 144 |

| # | IF MORE THEN 22, PLEASE SPECIFY | DATE |
|----|--|--------------------|
| 1 | as long as we are capable of doing so | 8/2/2018 1:21 PM |
| 2 | Not sure | 8/1/2018 12:55 PM |
| 3 | Child is GOM 18. We will care for her well last the 18 year status. She is like a daughter to us now | 7/30/2018 9:31 PM |
| 4 | He will always be in our family | 7/29/2018 10:01 PM |
| 5 | Don't know. | 7/29/2018 9:12 PM |
| 6 | Would like to continue on after our child is out of care 8n respite but no agency has got back to us | 7/29/2018 8:02 PM |
| 7 | I can't imagine ever stopping | 7/27/2018 8:44 PM |
| 8 | Until I am too old (35 years??) | 7/27/2018 3:51 PM |
| 9 | Dont know | 7/19/2018 7:50 PM |
| 10 | as long as physically possible | 7/16/2018 11:38 AM |
| 11 | A carer is a lifetime involvement | 7/12/2018 2:31 PM |

| 12 | As long as my health allows | 7/11/2018 7:36 AM |
|----|---|-------------------|
| 13 | As long as I can. | 7/8/2018 9:47 PM |
| 14 | I don't know. After the process of removal for my last child, I don't know if I can care for another child. It caused me, and her, much trauma. | 7/6/2018 6:14 PM |
| 15 | Till they are 18 and then beon as long as they need care and guidance. 2 Special needs children for example. | 7/6/2018 11:37 AM |
| 16 | We have our kids as long as they need us | 7/6/2018 12:55 AM |
| 17 | Will be leaving if we don't get more support | 7/5/2018 9:49 PM |
| 18 | As long as we can | 7/5/2018 9:28 PM |
| 19 | After this child I wont be doing it again | 7/5/2018 7:16 PM |
| 20 | as long as needed | 7/5/2018 5:11 PM |
| 21 | For as long as the children need us | 7/5/2018 3:12 PM |
| | | |

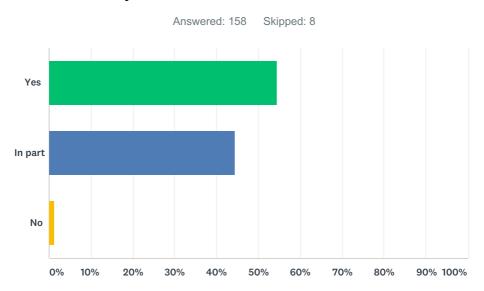
Q22 Would you recommend to a close friend or family member that they become a Carer?

Answered: 0 Skipped: 166

▲ No matching responses.

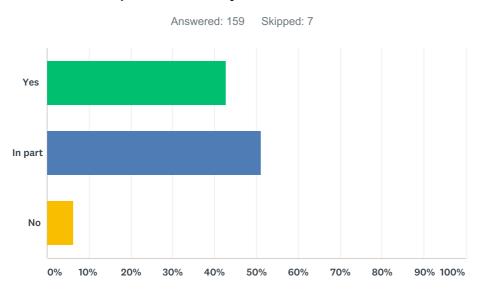
| ANSWER C | HOICES | RESPONSES | | |
|----------|-------------------------|-----------|------|----|
| Yes | | 0.00% | | 53 |
| Maybe | | 0.00% | | 66 |
| No | | 0.00% | | 38 |
| TOTAL | | | | 0 |
| | | | | |
| # | COMMENTS FOR "YES" | | DATE | |
| | There are no responses. | | | |
| # | COMMENTS FOR "MAYBE" | | DATE | |
| | There are no responses. | | | |
| # | COMMENTS FOR "NO" | | DATE | |
| | There are no responses. | | | |

Q23 Do you feel you have a good understanding of the child protection system in South Australia?



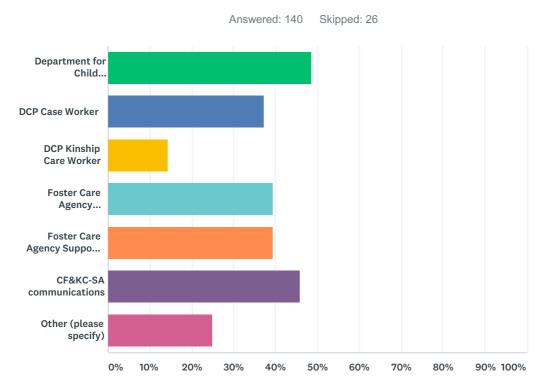
| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 54.43% | 86 |
| In part | 44.30% | 70 |
| No | 1.27% | 2 |
| TOTAL | | 158 |

Q24 Are you keeping up with the changes occurring across the child protection system in SA?



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 42.77% | 68 |
| In part | 50.94% | 81 |
| No | 6.29% | 10 |
| TOTAL | | 159 |

Q25 If you selected Yes or In Part to Q.24, where are you accessing information (select as many as apply)?

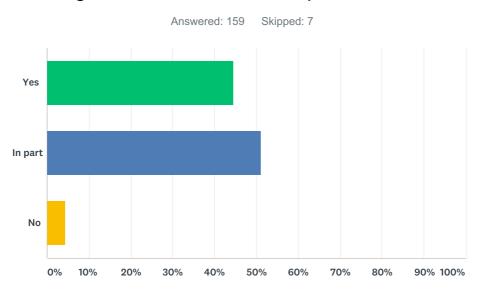


| ANSWER CHOICES | RESPONSES | |
|--|-----------|----|
| Department for Child Protection communications | 48.57% | 68 |
| DCP Case Worker | 37.14% | 52 |
| DCP Kinship Care Worker | 14.29% | 20 |
| Foster Care Agency communications | 39.29% | 55 |
| Foster Care Agency Support Worker | 39.29% | 55 |
| CF&KC-SA communications | 45.71% | 64 |
| Other (please specify) | 25.00% | 35 |
| Total Respondents: 140 | | |

| # | OTHER (PLEASE SPECIFY) | DATE |
|----|---|--------------------|
| 1 | Newspaper/internet | 8/2/2018 1:10 PM |
| 2 | Forums | 8/1/2018 3:03 PM |
| 3 | media | 7/31/2018 8:22 PM |
| 4 | Personal tesearch | 7/31/2018 8:52 AM |
| 5 | Internet | 7/30/2018 6:15 PM |
| 6 | legal services | 7/30/2018 6:12 PM |
| 7 | Church | 7/30/2018 12:39 PM |
| 8 | Through our teaching newsletters | 7/30/2018 10:24 AM |
| 9 | Academic studies, gazette, ministers' offices ect | 7/30/2018 7:57 AM |
| 10 | Workshop | 7/29/2018 10:46 PM |
| 11 | Media | 7/29/2018 10:35 PM |
| 12 | Study | 7/29/2018 9:38 PM |

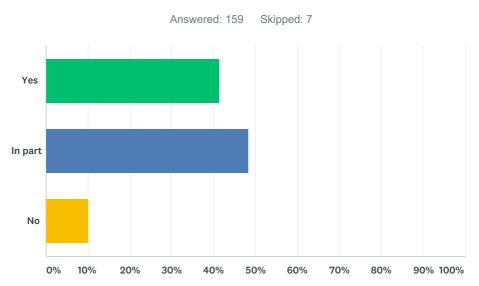
| 13 | Other carers | 7/29/2018 9:31 PM |
|----|---|--------------------|
| 14 | Facebook | 7/29/2018 9:13 PM |
| 15 | Foster carer Facebook groups | 7/29/2018 9:07 PM |
| 16 | Self-initiated | 7/29/2018 8:15 PM |
| 17 | occupation related | 7/29/2018 8:14 PM |
| 18 | Google | 7/27/2018 5:50 PM |
| 19 | Media | 7/27/2018 4:17 PM |
| 20 | Limestone Carers Group once a month | 7/18/2018 1:29 PM |
| 21 | online | 7/16/2018 11:40 AM |
| 22 | Own research | 7/13/2018 11:02 AM |
| 23 | I search out and read relevant documents, research, changes to legislation etc. | 7/7/2018 12:42 PM |
| 24 | own research, wanted to attend forums but not at suitable times for me. | 7/6/2018 2:44 PM |
| 25 | Networks of other carers | 7/6/2018 11:18 AM |
| 26 | seeking out the information for myself on the internet and gong to information seminars kinship worker tells me about. Grandparent support group on the internet. | 7/6/2018 9:00 AM |
| 27 | Media | 7/5/2018 11:10 PM |
| 28 | Too fragmented to keep up to date | 7/5/2018 10:45 PM |
| 29 | Foster carers | 7/5/2018 9:50 PM |
| 30 | Fellow carers | 7/5/2018 9:47 PM |
| 31 | Afss also keeping us up to date | 7/5/2018 9:08 PM |
| 32 | carer meetings | 7/5/2018 3:44 PM |
| 33 | Read Nyland report, media reports, carer sharing | 7/5/2018 3:32 PM |
| 34 | facebook site other careres | 7/5/2018 3:31 PM |
| 35 | other foster/kin carers | 7/5/2018 3:17 PM |
| | | |

Q26 Do you know your rights and responsibilities under the current legislation and associated processes?



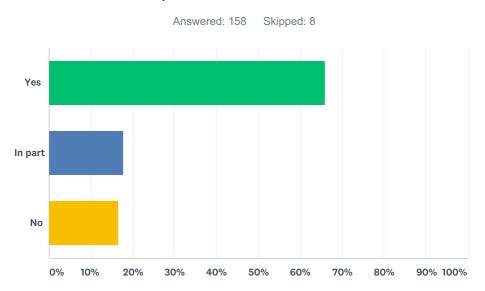
| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 44.65% | 71 |
| In part | 50.94% | 81 |
| No | 4.40% | 7 |
| TOTAL | | 159 |

Q27 Do you know your rights and responsibilities under the Children and Young People (Safety) Bill 2017 (SA) legislation?



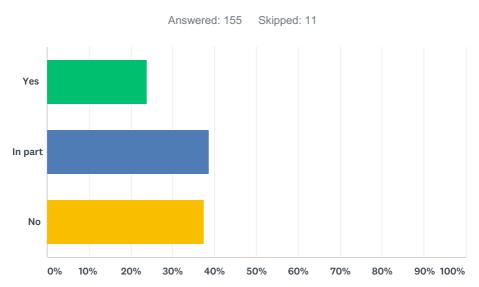
| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 41.51% | 66 |
| In part | 48.43% | 77 |
| No | 10.06% | 16 |
| TOTAL | | 159 |

Q28 Do you want to know more about the legislation and your rights and responsibilities as a Carer?



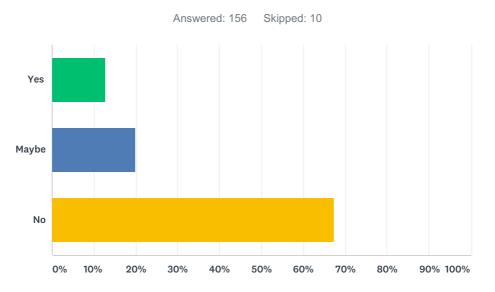
| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 65.82% | 104 |
| In part | 17.72% | 28 |
| No | 16.46% | 26 |
| TOTAL | | 158 |

Q29 Are you informed and kept up to date about your entitlements, including payments and allowances?



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 23.87% | 37 |
| In part | 38.71% | 60 |
| No | 37.42% | 58 |
| TOTAL | | 155 |

Q30 Has there been any impact on your caring role over the past 12 months that you feel have occurred due to system changes as a result of child protection reforms?

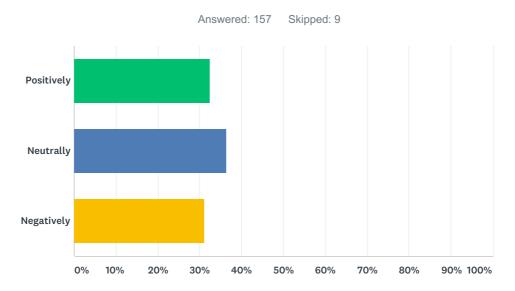


| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 12.82% | 20 |
| Maybe | 19.87% | 31 |
| No | 67.31% | 105 |
| TOTAL | | 156 |

| # | PLEASE COMMENT | DATE |
|----|--|--------------------|
| 1 | the system is not there to support the kids or carers properly through a crisis | 8/1/2018 7:44 PM |
| 2 | Change in offices which meant a change of workers and have hadn't so many issues currently because of it | 7/30/2018 9:32 PM |
| 3 | removal of an indigenous child sent bush, we had since 3 months she was 7 yo | 7/30/2018 7:19 PM |
| 4 | Only been a carer for a few months | 7/30/2018 12:39 PM |
| 5 | The Supreme Court case re: care concerns puts all carers at a high level of risk. | 7/30/2018 7:57 AM |
| 6 | Not applicable we have not had our child long | 7/29/2018 10:46 PM |
| 7 | N/a | 7/29/2018 9:38 PM |
| 8 | I am able to make more of the 'on the ground' decisions | 7/29/2018 9:31 PM |
| 9 | Impact is from changing social workers. 4 in 9 months | 7/29/2018 8:42 PM |
| 10 | Aboriginal placement and changes within this | 7/29/2018 8:28 PM |
| 11 | Lack of support for physc services, to many changes in case workers, not enough support with paternal access agreements decisions being made on bio parents interest not the child | 7/27/2018 5:50 PM |
| 12 | sibling access | 7/16/2018 11:40 AM |
| 13 | Invited to the annual review for the first time | 7/11/2018 10:22 PM |
| 14 | Not having to pay child care upfront has helped | 7/11/2018 7:40 AM |
| 15 | Not sure if it was the result of the reforms, or just poor processes. | 7/6/2018 6:16 PM |
| 16 | Invited to annual review! | 7/6/2018 2:44 PM |
| 17 | I now feel threatened by DCP and forced to live on display instead as a family | 7/6/2018 7:51 AM |
| 18 | Child surveys , questions irresponsible to ask a traumatised child how long they expect to be in this placement? How did you come to be in care? | 7/5/2018 11:10 PM |

| 19 | At least I haven't seen any improvements, and we are still battling the same issues | 7/5/2018 7:47 PM |
|----|---|------------------|
| 20 | care concerns | 7/5/2018 5:13 PM |
| 21 | changes to the child care rebate??? | 7/5/2018 3:46 PM |
| 22 | re-evaluating how long we can stay carers | 7/5/2018 3:34 PM |
| 23 | Dcp worker rocking up at my door friday telling me we need a meeting on monday and not inform us of anything at all | 7/5/2018 3:20 PM |

Q31 How do you feel foster and kinship care is viewed by the general public?



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Positively | 32.48% | 51 |
| Neutrally | 36.31% | 57 |
| Negatively | 31.21% | 49 |
| TOTAL | | 157 |

| # | PLEASE COMMENT | DATE |
|----|--|--------------------|
| 1 | a whole range of views are held by different people | 8/2/2018 1:23 PM |
| 2 | because of the investigations going on (Chloe Valentine, Shannon McCoole etc etc) that the carer population are judged because of the wrong doing of those cases | 8/1/2018 7:44 PM |
| 3 | To much work, little financial support | 7/31/2018 10:01 AM |
| 4 | Ignorance of what is involved by general public | 7/31/2018 8:52 AM |
| 5 | the general public don't understand foster care | 7/30/2018 6:15 PM |
| 6 | Most positive comments, they wouldn't do it but admire people that do! | 7/30/2018 8:04 AM |
| 7 | Much stigma attached to carers, and particularly children. | 7/30/2018 7:57 AM |
| 8 | Always comments about money | 7/29/2018 9:38 PM |
| 9 | I have spoken to many people about foster care, and they are not willing to give it a go, because of bad things they've heard. | 7/29/2018 9:31 PM |
| 10 | Depends who you are talking to! | 7/29/2018 9:13 PM |
| 11 | I think there are a lot of common misconceptions but overall my experience has been viewed positively | 7/29/2018 8:45 PM |
| 12 | They need to stop and think about the child first and whoever is going to care for them | 7/18/2018 1:29 PM |
| 13 | I have come across people who have admiration for FC but also people who feel that you just want to "keep" the kids | 7/17/2018 4:43 PM |
| 14 | Stigma associated | 7/13/2018 11:02 AM |
| 15 | Carers are often treated badly and children in care are often judged harshly | 7/11/2018 6:26 PM |
| 16 | Media reports are always negative or horror stories | 7/11/2018 1:05 PM |
| 17 | Children missing /murdered / abused carers are labeled | 7/11/2018 7:40 AM |
| 18 | Most people think I'm crazy because the system does and will not look after me. | 7/8/2018 9:48 PM |
| 19 | For myself personally, positively, but for others, not so much | 7/7/2018 12:42 PM |

| 20 | people generally like the idea of people helping others | 7/6/2018 8:40 PM |
|----|--|-------------------|
| 21 | abuse happens in foster care, few good news foster stories, always ask why I haven't adopted | 7/6/2018 2:44 PM |
| 22 | Generally positive amongst my community and friends in support of me as a carer, but people question and show frustration toward the system. | 7/6/2018 11:18 AM |
| 23 | It isn't seen as helping | 7/6/2018 7:51 AM |
| 24 | I'm not sure. Has there been a research study? | 7/5/2018 10:45 PM |
| 25 | I feel like foster kids are stereotyped negatively and that fostering is such an un common thing, unless people know someone doing it they have no idea what it involves | 7/5/2018 9:29 PM |
| 26 | Think they have heard of the issues with Department and that carers are not looked after | 7/5/2018 9:08 PM |
| 27 | Not well understood | 7/5/2018 5:17 PM |
| 28 | You either have the "fostering gene" or you don't. People are self centred about having own children only | 7/5/2018 3:32 PM |
| | | |

Q32 What is working well for you and your family?

Answered: 122 Skipped: 44

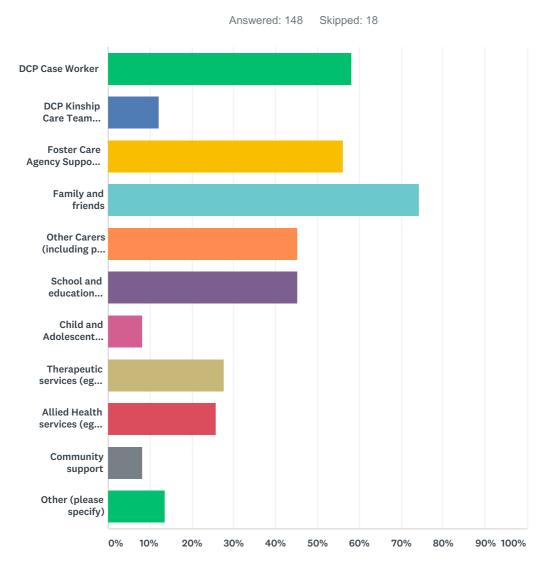
| # | RESPONSES | DATE |
|----|---|--------------------|
| 1 | Spending time together and support from some family members | 8/3/2018 9:03 AM |
| 2 | the support we receive from friends, family and ac care. we are able to maintain enough 'us' time to still care well whenever children come into our home. | 8/2/2018 1:28 PM |
| 3 | The beautiful forever connection and love with and for our child | 8/2/2018 1:15 PM |
| 4 | no interaction from dcp or agency | 8/2/2018 12:42 AM |
| 5 | We work as team | 8/1/2018 3:29 PM |
| 6 | Not much at the moment | 8/1/2018 3:06 PM |
| 7 | Encouraging "LOVE" | 8/1/2018 1:16 PM |
| 8 | The positive changes we see on the children who stay with us | 8/1/2018 10:51 AM |
| 9 | support from UCSA, support from Connecting Carers SA, support from Office of the Guardian | 7/31/2018 8:25 PM |
| 10 | UCSA support | 7/31/2018 6:56 PM |
| 11 | Foster agency support | 7/31/2018 10:04 AM |
| 12 | 3 babies from birth | 7/31/2018 8:54 AM |
| 13 | stability, routine | 7/31/2018 8:16 AM |
| 14 | Our child is settled and happy | 7/30/2018 9:35 PM |
| 15 | Everything | 7/30/2018 7:43 PM |
| 16 | when DCP leave you alone | 7/30/2018 7:26 PM |
| 17 | Sad to say but the only positive experiences are the interactions with our foster children, it's been nothing to do with the system | 7/30/2018 6:26 PM |
| 18 | nothing | 7/30/2018 6:14 PM |
| 19 | Lots of love and fun | 7/30/2018 5:38 PM |
| 20 | Care plans are care plan meetings | 7/30/2018 5:02 PM |
| 21 | I care for the second second which works for me and my family. I have provided some week long care so that the foster carers can have a holiday. | 7/30/2018 3:08 PM |
| 22 | Routine and good support from LWB | 7/30/2018 1:57 PM |
| 23 | Just supporting this one child | 7/30/2018 1:19 PM |
| 24 | Watching growth and the changes in children as bad habits are overcome and new ones are formed. | 7/30/2018 12:42 PM |
| 25 | working as a team | 7/30/2018 12:18 PM |
| 26 | I was working as an emergency, short term and respite foster carer. A change in Anglicare worker and with situation changes my approval only was for respite. This changed my opinion of being a foster carer as I have cared for 15 children in 14 years before a placement support worker changed the situation. Since then, I have not fostered a child. Sad really, because I am a qualified social worker and knew when I were able to assist. Sometimes workers don't know everything. My experience is that a Supervisor from Aberfoyle Park office did not recommend that I continue as an emergency carer. The supervisor made a decision that was not in the best interest of the child. There is a complaint in process. The difficulty is that the child missed out | 7/30/2018 10:47 AM |
| 27 | We are left to carry on as a normal family and if I have issues or questions I contact worker or kinship Carer worker | 7/30/2018 8:19 AM |
| 28 | Back to just one child is much calmer in our house. | 7/30/2018 8:11 AM |
| 29 | That we are family unit and make time for each other | 7/30/2018 8:03 AM |
| 30 | The children. | 7/30/2018 7:58 AM |
| 31 | Keeping the home as normal as possible not to much red tape being family orinated not system | 7/29/2018 11:40 PM |

| 32 | We have lots of support within our own family and friends and workplaces | 7/29/2018 10:50 PM |
|----|---|--------------------|
| 33 | Communication with social workers and support workers | 7/29/2018 10:04 PM |
| 34 | Generally things at the moment are working well. There will always be frustrations within the system. | 7/29/2018 9:57 PM |
| 35 | Most things are working well for us. This is my second time around, and is more positive than the first. Our CW has told the schools to mostly work with me, and that helps. Funding for things like eye glasses comes through much quicker. Our CW is very switched on. My Kinship support worker gives me a lot of support. She is my greatest ally, and I am so grateful for her. | 7/29/2018 9:46 PM |
| 36 | We work as a team. Have great family support | 7/29/2018 9:40 PM |
| 37 | Our long term FD is almost OPG thanks to the hard work put in by her awesome CW. | 7/29/2018 9:19 PM |
| 38 | Making sure our foster daughter is felt loved and knows she always is part of our family equally as our biological child. She will always have a home and parents that love her | 7/29/2018 9:12 PM |
| 39 | Child very settled | 7/29/2018 9:11 PM |
| 40 | Excellent support from our support worker and fostering agency | 7/29/2018 9:01 PM |
| 41 | We have now settlee into a familiar routine. | 7/29/2018 8:48 PM |
| 42 | As there is currently no access & my foster child is 1. We just live in a bubble for now. She is growing & flourishing. | 7/29/2018 8:47 PM |
| 43 | I know the children are loved and safe | 7/29/2018 8:42 PM |
| 44 | Good relationship with agency, | 7/29/2018 8:33 PM |
| 45 | I enjoy supporting the children that I have stay with me. I enjoy connecting with other carers through Facebook groups and connecting in friendships | 7/29/2018 8:32 PM |
| 46 | Our teenager is considered a part of our family and no different from our other grandchildren. | 7/29/2018 8:31 PM |
| 47 | We are finally receiving much needed psychology support for behavioural and social issues for our foster child. | 7/29/2018 8:23 PM |
| 48 | communication with DCP | 7/29/2018 8:22 PM |
| 49 | Focusing on fostering a strong relationship and following the lead of the child in my care is building a solid foundation for communication and respecting each other. | 7/29/2018 8:20 PM |
| 50 | payments have arrived promptly | 7/29/2018 8:16 PM |
| 51 | Our beautiful daughter | 7/29/2018 8:16 PM |
| 52 | New Dcp worker | 7/29/2018 8:10 PM |
| 53 | The fact we are left to be a family | 7/29/2018 8:07 PM |
| 54 | My love for the child | 7/27/2018 8:28 PM |
| 55 | The least possible time spent with DCP members | 7/27/2018 5:58 PM |
| 56 | Not actively being part of a toxic system. | 7/27/2018 4:23 PM |
| 57 | We enjoy having the children for the time they are with us. Our support worker is lovely and always advocates for us. | 7/27/2018 3:56 PM |
| 58 | support from Centacare. Regular contact with child in our care siblings. | 7/24/2018 1:38 PM |
| 59 | Daily life of caring for a foster child. We are well supported by our agency and friends. | 7/20/2018 8:24 AM |
| 60 | We have had good support from DCP workers over last 2- years. Children relatively settled in our care. | 7/19/2018 9:52 PM |
| 61 | Less have to do with the department, the better | 7/19/2018 7:53 PM |
| 62 | Just being able to get on with things | 7/18/2018 9:31 PM |
| 63 | Stay focused, can't get nasty, you've gotta shut your mouth sometimes! You have to sit back quietly and let the young person speak | 7/18/2018 1:34 PM |
| 64 | Long term care works best for our family - having young children of our own having the gom 18/OPG gives our children the sense of normalcy | 7/17/2018 5:59 PM |
| 65 | Better suport from DCP worker. | 7/16/2018 12:23 PM |
| 66 | Having less contact with the department as time goes on | 7/13/2018 11:07 AM |
| 67 | Having siblings together and now we have a nanny our lives are more organised | 7/12/2018 2:36 PM |
| 68 | Moving towards transfer of guardianship | 7/11/2018 10:25 PM |

| 69 | | |
|---|--|--|
| 09 | We have stable, long term placements and no allocated social worker | 7/11/2018 6:29 PM |
| 70 | Other Person Guardianship in that most decision making lies with me. Life us therefore like other families more or less. | 7/11/2018 1:50 PM |
| 71 | My long-term commitment and support from DCP worker | 7/11/2018 1:09 PM |
| 2 | Day care , for a bit of a breather and catch up on appointments | 7/11/2018 7:50 AM |
| '3 | Our determination | 7/10/2018 10:39 AM |
| '4 | Information about children before respite visit | 7/9/2018 9:42 PM |
| 75 | Just being a carer to these children gives them hope for the future by providing them with a secure & stable home and especially love. | 7/9/2018 11:35 AM |
| 76 | NDIS has really worked well for us. Time - things get gradually better. | 7/9/2018 7:55 AM |
| 77 | Everything. Great foster organisation, good social worker, great (beyond great) therapist. Fantastic understanding school | 7/8/2018 9:51 PM |
| 78 | Being well informed of legislation, changes to legislation and our rights and the rights of our longterm child and emergency children who come into our care. Knowing how to successfully advocate and not be pushed around by DCP helps. | 7/7/2018 12:48 PM |
| 79 | good soc worker | 7/6/2018 8:45 PM |
| 30 | I don't currently have a child. When I had her, it was exceptionally challenging due to the extend of her trauma. However, my friends and family support was very supportive and practical. My foster care agency support worker was very helpful. The supervisor managing our case generally supported day to day decisions that I made, such as choice of school, childcare, etc. | 7/6/2018 6:22 PM |
| 31 | The support given | 7/6/2018 4:37 PM |
| 2 | Team is offering her more support. Mentor, social worker all positive. | 7/6/2018 2:53 PM |
| 3 | child care is paid for by department | 7/6/2018 1:45 PM |
| 34 | The recent program on CARE was very informative and present well that I took away some great awareness and skill to put into place for my children in care. Access visits are handled by our case worker so to separate any tension and anxiety to all concerned. This was the require of the mother. | 7/6/2018 12:10 PM |
| 5 | Our relationship with our Support Worker - we feel well supported and informed. | 7/6/2018 11:26 AM |
| 6 | Spending quality time with the children. Knowing what works well for them. | 7/6/2018 10:28 AM |
| 37 | Family relationships | 7/6/2018 10:26 AM |
| 8 | Having a great relationship with DCP case worker | 7/6/2018 9:39 AM |
| 9 | The bonding between the kids in our care with us and other family members. | 7/6/2018 9:12 AM |
| 0 | Very little presently | 7/6/2018 7:53 AM |
| 1 | Kids are showing growth in most area | 7/6/2018 1:00 AM |
| 92 | Our CW understanding our changing needs and helping us through a difficult time . Understanding that access is not stable at certain times and working with us on keeping the kids safe. | 7/5/2018 11:14 PM |
| | | |
| 3 | My 2 DPC workers seem more active than ever. I've had 6 in total. | 7/5/2018 10:52 PM |
| - | | 7/5/2018 10:52 PM 7/5/2018 9:58 PM |
| 4 | My 2 DPC workers seem more active than ever. I've had 6 in total. | |
| 4 | My 2 DPC workers seem more active than ever. I've had 6 in total. Theraputic programme supports. Psychologist for children. We have a GOM18 child and the office they are with leave us alone pretty Much and it's great, | 7/5/2018 9:58 PM |
| 4 5 6 | My 2 DPC workers seem more active than ever. I've had 6 in total. Theraputic programme supports. Psychologist for children. We have a GOM18 child and the office they are with leave us alone pretty Much and it's great, they are always helpful and positive | 7/5/2018 9:58 PM 7/5/2018 9:48 PM |
| 4 5 6 7 | My 2 DPC workers seem more active than ever. I've had 6 in total. Theraputic programme supports. Psychologist for children. We have a GOM18 child and the office they are with leave us alone pretty Much and it's great, they are always helpful and positive Case worker is responsive | 7/5/2018 9:58 PM 7/5/2018 9:48 PM 7/5/2018 9:42 PM |
| 14 15 16 17 18 | My 2 DPC workers seem more active than ever. I've had 6 in total. Theraputic programme supports. Psychologist for children. We have a GOM18 child and the office they are with leave us alone pretty Much and it's great, they are always helpful and positive Case worker is responsive Being able to have independence but if we need support knowing who to call | 7/5/2018 9:58 PM 7/5/2018 9:48 PM 7/5/2018 9:42 PM 7/5/2018 9:32 PM |
| 93 94 95 96 97 98 99 100 | My 2 DPC workers seem more active than ever. I've had 6 in total. Theraputic programme supports. Psychologist for children. We have a GOM18 child and the office they are with leave us alone pretty Much and it's great, they are always helpful and positive Case worker is responsive Being able to have independence but if we need support knowing who to call a lot is but a lot isnt | 7/5/2018 9:58 PM 7/5/2018 9:48 PM 7/5/2018 9:42 PM 7/5/2018 9:32 PM 7/5/2018 9:28 PM |
| 94 95 96 97 98 99 00 | My 2 DPC workers seem more active than ever. I've had 6 in total. Theraputic programme supports. Psychologist for children. We have a GOM18 child and the office they are with leave us alone pretty Much and it's great, they are always helpful and positive Case worker is responsive Being able to have independence but if we need support knowing who to call a lot is but a lot isnt The kids have been awesome to care for We love our Foster Son like our own children and having him has been a previledge for me and | 7/5/2018 9:58 PM 7/5/2018 9:48 PM 7/5/2018 9:42 PM 7/5/2018 9:32 PM 7/5/2018 9:28 PM 7/5/2018 9:27 PM |
| 94 95 96 97 98 99 | My 2 DPC workers seem more active than ever. I've had 6 in total. Theraputic programme supports. Psychologist for children. We have a GOM18 child and the office they are with leave us alone pretty Much and it's great, they are always helpful and positive Case worker is responsive Being able to have independence but if we need support knowing who to call a lot is but a lot isnt The kids have been awesome to care for We love our Foster Son like our own children and having him has been a previledge for me and our family. It is all about him and his needs. | 7/5/2018 9:58 PM 7/5/2018 9:48 PM 7/5/2018 9:42 PM 7/5/2018 9:32 PM 7/5/2018 9:27 PM 7/5/2018 9:27 PM 7/5/2018 9:13 PM |

| 104 | DCP support for schooling a special needs child. NDIS support for 2 children. LWB family support . Public school support for trauma child. | 7/5/2018 8:03 PM |
|-----|---|------------------|
| 105 | My children and I work well as a family as we are very bonded, however this is just us, it has nothing to do with DCP. They just get in the way of us getting on with living our lives our way. | 7/5/2018 7:57 PM |
| 106 | Us as a family unit. He is safe and secure with us for the rest of his life | 7/5/2018 7:18 PM |
| 107 | Support from key Assetts | 7/5/2018 6:46 PM |
| 108 | life | 7/5/2018 5:27 PM |
| 109 | Stable kids. | 7/5/2018 5:18 PM |
| 110 | Not sure. Kids are basically getting what they need. We certainly are not because we are retired and on pensions. | 7/5/2018 4:58 PM |
| 111 | Less bureaucratic intervention from dcp. Better quality more competent case worker | 7/5/2018 4:35 PM |
| 112 | Help with DCP ans Kinship care workers | 7/5/2018 4:05 PM |
| 113 | Our yong chap is showing huge improvement | 7/5/2018 4:01 PM |
| 114 | As an OPG kinship carer I do not have any DCP staff in my face. I make all the decisions for the child and need no one's approval. | 7/5/2018 3:51 PM |
| 115 | Seeing the change in the child in our care. | 7/5/2018 3:51 PM |
| 116 | Our 4 and 6 year old foster children are growing and flourishing in a safe community. | 7/5/2018 3:48 PM |
| 117 | DCP Social worker has been long term, and lets us generally steer the placement as much as possible. Children have support from phychs and specialists, a long time coming, but takes the pressure off. | 7/5/2018 3:39 PM |
| 118 | We have had our two for over 7 years to nearly 10 years. One is OPG. Because we are capable and constant we don't have a lot to do with DCP or our agency. But know they are there if required. | 7/5/2018 3:37 PM |
| 119 | when I do things myself | 7/5/2018 3:35 PM |
| 120 | being able to make everyday decisions without seeking approval from case worker | 7/5/2018 3:28 PM |
| 121 | OPG | 7/5/2018 3:19 PM |
| 122 | We are just going along day by day and doing what works for us. | 7/5/2018 3:14 PM |
| | | |

Q33 What supports do you access which help you with your caring role and responsibilities?



| ANSWER CHOICES | RESPONSES | |
|--|-----------|-----|
| DCP Case Worker | 58.11% | 86 |
| DCP Kinship Care Team Support Worker | 12.16% | 18 |
| Foster Care Agency Support Worker | 56.08% | 83 |
| Family and friends | 74.32% | 110 |
| Other Carers (including peer support and support groups) | 45.27% | 67 |
| School and education support (including child care) | 45.27% | 67 |
| Child and Adolescent Mental Health Service (CAMHS) | 8.11% | 12 |
| Therapeutic services (eg psychology, counselling) | 27.70% | 41 |
| Allied Health services (eg physio, Occupational Therapy, speech therapy) | 25.68% | 38 |
| Community support | 8.11% | 12 |
| Other (please specify) | 13.51% | 20 |
| Total Respondents: 148 | | |

| | · · | |
|----|---|--------------------|
| # | OTHER (PLEASE SPECIFY) | DATE |
| 1 | fellow foster carers who are friends | 8/2/2018 12:42 AM |
| 2 | Cafhs | 8/1/2018 10:51 AM |
| 3 | tutor | 7/31/2018 8:16 AM |
| 4 | In the past, if a child needs specialised support, I would access it. | 7/30/2018 10:47 AM |
| 5 | Cafyhs Nurse | 7/29/2018 8:47 PM |
| 6 | While I have ticked DCP and agency, I also don't necessarily feel supported by them at times. There have been big issues that I don't necessarily feel supported in and I gain this support through my family and other foster carers. I think it's really difficult being a carer and feeling unsupported by the people who should be supporting you. Even when things are difficult or there are misunderstandings, we should all be communicating openly | 7/29/2018 8:32 PM |
| 7 | We dont get a lot of support as we are an easy case as DCP put it | 7/29/2018 8:07 PM |
| 8 | Novita | 7/27/2018 8:28 PM |
| 9 | Use to use kinship care worker but unfortunately one we had for 3 years left and new worker just hasn't clicked | 7/27/2018 5:58 PM |
| 10 | This is for the kids not just me? | 7/19/2018 9:52 PM |
| 11 | My daughter | 7/18/2018 1:34 PM |
| 12 | NGO are useless, been unassigned for most of this year. | 7/11/2018 10:25 PM |
| 13 | facebook group is fabulous. I feel much less isolated. I know others go through the same ridiculous things as I do. | 7/6/2018 2:53 PM |
| 14 | salvo's have been incredible with helping for beds after dcp refused to buy 4yo a mattress. | 7/6/2018 9:12 AM |
| 15 | Child specific respite carer for my child with Type 1 Diabetes | 7/5/2018 10:52 PM |
| 16 | Getting approval to access allied health services has been extremely frustrating. Delays to access care. So would like to tick that allied health support us, but we cant actually move forward on that. | 7/5/2018 9:42 PM |
| 17 | Sport teams | 7/5/2018 9:13 PM |
| 18 | do not seek support | 7/5/2018 5:27 PM |
| 19 | Ndis | 7/5/2018 4:35 PM |
| 20 | Have recently gained a male mentor through Big Brothers Big Sisters Program (YMCA). This should have been provided by DCP years ago. | 7/5/2018 3:51 PM |
| | | |

Q34 What gives you confidence?

Answered: 118 Skipped: 48

| # | RESPONSES | DATE |
|----|---|--------------------|
| 1 | Watching my boys grow into happy young men | 8/5/2018 12:24 PM |
| 2 | Very little, positive comments from friends mainly | 8/3/2018 9:03 AM |
| 3 | Our faith and our life experience and training, both through our teaching careers and through fostering. | 8/2/2018 1:28 PM |
| 4 | The live and bond we have with our child | 8/2/2018 1:15 PM |
| 5 | not a lot with the system we have now | 8/2/2018 12:42 AM |
| 6 | Love | 8/1/2018 3:29 PM |
| 7 | Agency support worker and a close friend | 8/1/2018 3:06 PM |
| 8 | Progress in the childs growth | 8/1/2018 1:16 PM |
| 9 | That I have people to support me and I my knowledge and experience in child development | 8/1/2018 10:51 AM |
| 10 | Family | 7/31/2018 8:25 PM |
| 11 | support | 7/31/2018 6:56 PM |
| 12 | Support from all involved in care of child | 7/31/2018 10:04 AM |
| 13 | Background as midwife, neonatal intensive care nurse, manager | 7/31/2018 8:54 AM |
| 14 | support networks | 7/31/2018 8:16 AM |
| 15 | I have little confidence in the child protection system. What gives us confidence is my husband and I working hard for our child and can see some really positive results so far. | 7/30/2018 9:35 PM |
| 16 | Knowing that there is always help available. And family support | 7/30/2018 7:43 PM |
| 17 | Dont know | 7/30/2018 7:26 PM |
| 18 | Friends and Family | 7/30/2018 6:43 PM |
| 19 | Unfortunately the system is underfunded, DCP workers are either incompetent or overworked. | 7/30/2018 6:26 PM |
| 20 | nothing | 7/30/2018 6:14 PM |
| 21 | To see our little boy believing he is safe and then anything is possible | 7/30/2018 5:38 PM |
| 22 | Having a say and listened too with appropriate supports put in place | 7/30/2018 5:02 PM |
| 23 | Experience | 7/30/2018 3:46 PM |
| 24 | My ability to work with children. | 7/30/2018 3:08 PM |
| 25 | Family support | 7/30/2018 1:57 PM |
| 26 | Knowing I can ask for support if necessary | 7/30/2018 1:19 PM |
| 27 | Experience and training, peers who are foster carers | 7/30/2018 12:42 PM |
| 28 | Seeing a happy baby | 7/30/2018 12:18 PM |
| 29 | Being supported in my decisions. Not having too much expectations. | 7/30/2018 10:47 AM |
| 30 | Being left to get on with raising the children and trying to make their lives as normal as possible after their unnormal beginnings | 7/30/2018 8:19 AM |
| 31 | Working as a team with my husband. | 7/30/2018 8:11 AM |
| 32 | Not much in the system unfortunately | 7/30/2018 8:03 AM |
| 33 | My exsperiences and having great support from dcp support worker | 7/29/2018 11:40 PM |
| 34 | Acknowledgement thatt DCP worker and caseworker can see improvements and progress. Knowing that we can talk to them, ask questions or for help and not be foun d incompetant | 7/29/2018 10:50 PM |
| 35 | Knowing I am lucky enough to have great case workers at the moment | 7/29/2018 10:04 PM |
| 36 | I feel that I genuinely have the support of our CW and my kinship worker. | 7/29/2018 9:46 PM |

| 37 | Having a close knit group of carers that I can rely on for advice, help, and anything. They understand. | 7/29/2018 9:19 PM |
|----|---|--------------------|
| 38 | Fighting to advocate the best out come for her needs | 7/29/2018 9:12 PM |
| 39 | Reading about foster care issues, learning about trauma | 7/29/2018 9:11 PM |
| 0 | Educating myself with knowledge needed | 7/29/2018 9:01 PM |
| 41 | Seeing how much my little miss has grown and developed and completely come out of her shell. | 7/29/2018 8:48 PM |
| 42 | Having support | 7/29/2018 8:42 PM |
| 43 | Seeing children grow and develop know your doing something right. | 7/29/2018 8:33 PM |
| 14 | That I can do even little things for these little people and make a difference | 7/29/2018 8:32 PM |
| 45 | Seeing our teenager develop into a caring young person. | 7/29/2018 8:31 PM |
| 46 | Knowing that we are making a difference to a child's life. | 7/29/2018 8:23 PM |
| 47 | knowing the DCP staff | 7/29/2018 8:22 PM |
| 48 | The knowledge that ruptures in relationships can be repaired where there is the willingness to do so and the capacity to be vulnerable and humble. | 7/29/2018 8:20 PM |
| 49 | The resilience of these kids | 7/29/2018 8:16 PM |
| 50 | Friends | 7/29/2018 8:10 PM |
| 51 | Seeing the kids grow healthy and happy | 7/29/2018 8:07 PM |
| 52 | Discussions about future OPG, seeing the positive progress our children are making | 7/27/2018 8:51 PM |
| 53 | My ability as a carer | 7/27/2018 8:28 PM |
| 54 | The smiles on the children's faces and the big hugs I get let's me know that it's all worth it and we're ok | 7/27/2018 5:58 PM |
| 55 | That the new Minister will provide a fresh direction from the top down that will seek to have the D of CP become transparent and accountable for their actions. | 7/27/2018 4:23 PM |
| 56 | I feel I am suited to the role and I enjoy spending time with children. | 7/27/2018 3:56 PM |
| 57 | Seeing child in care progress | 7/24/2018 1:38 PM |
| 58 | Seeing the positive growth and development on the child. Encouragement from friends | 7/20/2018 8:24 AM |
| 59 | I know our children and their needs. The support we get from DCP around decision making | 7/19/2018 9:52 PM |
| 60 | Cofidence in what??? | 7/19/2018 7:53 PM |
| 61 | Knowing what we are able to access and do | 7/18/2018 9:31 PM |
| 62 | My time working at Millicent hospital and my friends who are Carers, we usually comment about different things | 7/18/2018 1:34 PM |
| 63 | At this stage it would be the management of the local office and the social worker that we have at the time. | 7/17/2018 5:59 PM |
| 64 | raised 2 children of our own. Family and friends. Courses | 7/16/2018 12:23 PM |
| 65 | Autonomy in decision making and transparency of process | 7/13/2018 11:07 AM |
| 66 | Having a social worker that goes to bat for the childen and having a kinship carer who is very supportive. | 7/12/2018 2:36 PM |
| 67 | Spending time with other careers and attending dcp info sessions about new legislation | 7/11/2018 10:25 PM |
| 8 | More staff being hired for Opg | 7/11/2018 10:25 PM |
| 69 | Receiving positive feedback and seeing positive outcomes as a result of my efforts | 7/11/2018 6:29 PM |
| 0 | My abilities. | 7/11/2018 1:50 PM |
| '1 | My knowledge and experience | 7/11/2018 1:09 PM |
| /2 | Determination to give the children a better life | 7/11/2018 7:50 AM |
| 73 | That I am strong enough to make it work | 7/10/2018 10:39 AM |
| 74 | Knowing the agency are there 24/7 for support | 7/9/2018 9:42 PM |
| 75 | Time and experience. | 7/9/2018 7:55 AM |
| | | |

| 77 | A history of successful advocacy in my work life helps me to advocate for the children in my care. I ask know that whilst I don't always need the help, my agency support worker is on my side and we both share a common understanding of the rights of children and a deep understanding of attachment and wellbeing principles. | 7/7/2018 12:48 PM |
|-----|--|-------------------|
| 78 | Training, positive reflection, good support | 7/6/2018 8:45 PM |
| 79 | Not much to be honest. Once my child's case was transferrerd to our 'hub' from her city 'hub' where she was before she was moved to live with me, we didn't have a case worker. We had a supervisor managing our case for 7 months (because there were too many cases on our region's list). He did his job quite well, however, it was not the same as having a designated case worker. | 7/6/2018 6:22 PM |
| 80 | The support given | 7/6/2018 4:37 PM |
| 81 | Been doing this a while. Child is very stable, teenager and always clear to workers that she wants to stay here. | 7/6/2018 2:53 PM |
| 82 | CF&KC | 7/6/2018 1:45 PM |
| 83 | Honest and trust. Good structure to follow through with what is required and needed to care, support and guide the children. | 7/6/2018 12:10 PM |
| 84 | Encouragement and affirmation from DCP workers | 7/6/2018 11:26 AM |
| 85 | Knowing the children are happy in my care | 7/6/2018 10:28 AM |
| 86 | My experience | 7/6/2018 10:26 AM |
| 87 | To be respected, supported and listened to by DCP | 7/6/2018 9:39 AM |
| 88 | My confidence as a carer has been shot to pieces by the department and their continual doubt and harassment about me. | 7/6/2018 9:12 AM |
| 89 | As a carer, nothing | 7/6/2018 7:53 AM |
| 90 | Kids meeting targets | 7/6/2018 1:00 AM |
| 91 | That kinship Carers seem to be being listened too in regards to decisions. | 7/5/2018 11:14 PM |
| 92 | -,Extending age of care support to 21 -,More enaged discussions around support ie costs for Type 1 Diabetes - A hint of putting the foster parent in the care team more than they have - Support to choose the education / school for our 3 | 7/5/2018 10:52 PM |
| 93 | Other foster carers | 7/5/2018 9:58 PM |
| 94 | Other carers | 7/5/2018 9:42 PM |
| 95 | The training and to be honest the experience that first week taught me everything | 7/5/2018 9:32 PM |
| 96 | family support and life experience | 7/5/2018 9:28 PM |
| 97 | That the kids I have are better off having being placed with me | 7/5/2018 9:27 PM |
| 98 | A happy boy and him knowing he is always loved and safe | 7/5/2018 9:13 PM |
| 99 | Our support worker and my family | 7/5/2018 9:03 PM |
| 100 | Education, being able to discuss strategies with other carers, but mainly watching my kids grow and thrive | 7/5/2018 8:45 PM |
| 101 | My partner and I are a well educated and in ok health. We constantly helping each other to manage a very difficult life. | 7/5/2018 8:03 PM |
| 102 | Seeing the children blossom while they are in my care | 7/5/2018 7:57 PM |
| 103 | Seeing him happy and succeed | 7/5/2018 7:18 PM |
| 104 | Experience | 7/5/2018 7:14 PM |
| 105 | Seeing positve change in children | 7/5/2018 6:46 PM |
| 106 | in what? | 7/5/2018 5:27 PM |
| 107 | Experience | 7/5/2018 5:18 PM |
| 108 | Not much actually. | 7/5/2018 4:58 PM |
| 109 | Support and opportunities from ndis | 7/5/2018 4:35 PM |
| 110 | My husband and familt members DCP and kinship care workers | 7/5/2018 4:05 PM |
| 111 | How we are supported it's exceptional | 7/5/2018 4:01 PM |
| 112 | People who understand what it is like to be a grandparent sole carer, and my Christian faith. | 7/5/2018 3:51 PM |

| Seeing a positive change, however small it seems to others. supports are affirming our caring is good and the children are being given the best opportunities | 7/5/2018 3:48 PM 7/5/2018 3:39 PM |
|---|---|
| | 7/5/2018 3:39 PM |
| in life. | |
| Watching the children thrive and others recognising it. Biggest compliment is "we didn't even realise they weren't your birth children." We have been told that our same treatment of birth/OPG/foster children is to be commended. I actually think it should be standard. | 7/5/2018 3:37 PM |
| when I see my child exceed in every day challanges | 7/5/2018 3:35 PM |
| positive feedback | 7/5/2018 3:28 PM |
| knowing we are making a change in there lives | 7/5/2018 3:14 PM |
| | birth/OPG/foster children is to be commended. I actually think it should be standard. when I see my child exceed in every day challanges |

Q35 What is most important to you?

Answered: 133 Skipped: 33

| # | RESPONSES | DATE |
|-------|---|--------------------|
| 1 | Love | 8/5/2018 12:24 PM |
| 2 | Maintaining a goal of seeing my grandson reach adulthood with good self esteem, a good education and feeling happy and loved | 8/3/2018 9:03 AM |
| 3 | Serving God in whatever way we can, including caring for our own family and friends and those in the wider community that need extra help. | 8/2/2018 1:28 PM |
| 4 | Knowing that our child is loved and cared for by us in his forever home and family | 8/2/2018 1:15 PM |
| 5 | the life I am providing to my young man | 8/2/2018 12:42 AM |
| 6 | To do good job | 8/1/2018 3:29 PM |
| 7 | Finding a long term young child or 2 that fits into our family gom 18 | 8/1/2018 3:06 PM |
| 3 | The Love and Safety for the Child | 8/1/2018 1:16 PM |
| 9 | That my family is happy to foster care and that we are making the lives of the children who stay with us a little nicer during an otherwise difficult time | 8/1/2018 10:51 AM |
| 10 | Family | 7/31/2018 8:25 PM |
| 11 | family | 7/31/2018 6:56 PM |
| 12 | Continued support from care team Sufficient finance to support child when the child is in crisis and I cannot work due to that | 7/31/2018 10:04 AM |
| 13 | The safe and loving, secure care of infants | 7/31/2018 8:54 AM |
| 14 | The child's happiness | 7/31/2018 8:16 AM |
| 15 | That our child is happy, successful in life(whatever she would like to do) and that we are supported as much as possible to enable us to support her | 7/30/2018 9:35 PM |
| 16 | Family support | 7/30/2018 7:43 PM |
| 17 | family supporting the children | 7/30/2018 7:26 PM |
| 18 | Family | 7/30/2018 6:43 PM |
| 19 | Supper and clarity from DCP | 7/30/2018 6:26 PM |
| 20 | having the right to be heard | 7/30/2018 6:14 PM |
| 21 | To provide this child with the best life we can | 7/30/2018 5:38 PM |
| 22 | Having a say and listened to Being part of the care plan meetings Working full time makes it difficult around school holidays student free days foster child appointments access visits with family Foster child has been banned from 3 OSHC due to behaviour | 7/30/2018 5:02 PM |
| 23 | Childs needs are being met without fighting for what should be every childs natural entitlement | 7/30/2018 3:46 PM |
| 24 | Ensuring I provide good experiences and stability for Sebastian and he feels part of the family. | 7/30/2018 3:08 PM |
| 25 | Support people understanding what is happening | 7/30/2018 1:57 PM |
| 26 | The well-being of this child | 7/30/2018 1:19 PM |
| 27 | Family, good communication | 7/30/2018 12:42 PM |
| 28 | Family | 7/30/2018 12:18 PM |
| 29 | Respect and not caring CARL notifications made about insignificant events (eg. overhearing a sibling saying "I don't want to pick up"). As a sibling, these comments can be within the normal range if the sibling has special needs. Teachers and OSHC workers need further training about when a CARL notification is required. All notifications came back as no issues and the stress meant that the placement broke down. Not a good educated decision teachers, OSHC workers and DCP workers. | 7/30/2018 10:47 AM |
| 30 | That the children are happy and well adjusted | 7/30/2018 8:19 AM |
| 31 | Having a happy, healthy family. | 7/30/2018 8:11 AM |
| 32 | Support from Anglicare worker | 7/30/2018 8:03 AM |

| 22 | The normananay, stability and safety of the shildren | 7/20/2040 7.50 414 |
|----------|---|---|
| 33 | The permanency, stability and safety of the children. | 7/30/2018 7:58 AM |
| 34 35 | Our children | 7/30/2018 5:34 AM 7/29/2018 11:40 PM |
| | That my child that I'm carering for is thriving and achieving | 7/29/2018 10:50 PM |
| 36 | That we are doing the best job we can and that we make progress all the while | |
| 37 | The happiness of my children | 7/29/2018 10:04 PM |
| 38 | Getting the things that my kids need in order to support their healing and growth | 7/29/2018 9:57 PM |
| 39 | Being able to plan for the children, with the support of our CW and kinship support worker. Knowing that we have stability. | 7/29/2018 9:46 PM |
| 40 | My grandchildren and childrens needs | 7/29/2018 9:40 PM |
| 41 | Knowing that my agency has my back if the **** hits the fan. I would like to say DCP would look at my track record and say innocent until proven guilty if a care concern was to come up. | 7/29/2018 9:19 PM |
| 42 | That our child is felt loved and knows how important she means in being in our family | 7/29/2018 9:12 PM |
| 43 | Wellbeing of child | 7/29/2018 9:11 PM |
| 44 | Seeing my foster children thriving in all aspects of their life | 7/29/2018 9:01 PM |
| 45 | Having a happy and harmonious life. | 7/29/2018 8:48 PM |
| 46 | That my foster child feels love, security, normally. That she flourishes. | 7/29/2018 8:47 PM |
| 47 | More support . Some respitehavnt had any in 3 years | 7/29/2018 8:42 PM |
| 48 | Nurturing children til the can go home or to kinship if need be. | 7/29/2018 8:33 PM |
| 49 | Open communication Stability for children | 7/29/2018 8:32 PM |
| 50 | The regular contact with our teenager. | 7/29/2018 8:31 PM |
| 51 | The mental health and wellbeing of our foster child. | 7/29/2018 8:23 PM |
| 52 | The children's safety and well being | 7/29/2018 8:22 PM |
| 53 | The child in my care feels safe, respected, valued, and has hope and dreams for the future. | 7/29/2018 8:20 PM |
| 54 | Family | 7/29/2018 8:17 PM |
| 55 | Transparency of the Foster Agency | 7/29/2018 8:16 PM |
| 56 | Continue to provide care | 7/29/2018 8:11 PM |
| 57 | Family | 7/29/2018 8:10 PM |
| 58 | That the children in our care have a safe and nurturing childhood. That they will become thoughtful and mature adults who are well supported as they grow | 7/29/2018 8:10 PM |
| 59 | Family | 7/29/2018 8:07 PM |
| 60 | My foster daughter having everything she needs to feel like she belongs as part of my family and needs to succeed in life | 7/29/2018 8:06 PM |
| 61 | My children, OPG | 7/27/2018 8:51 PM |
| 62 | My child | 7/27/2018 8:28 PM |
| 63 | Physical and emotional well being of the children and that if they need something their needs are being met | 7/27/2018 5:58 PM |
| 64 | My children | 7/27/2018 5:45 PM |
| 65 | That CFC-SA remain as an advocate for Kinship and Foster Carers independent and without influence of the Department. This may be perceived to have been diluted given the funding for advocacy services are awarded by the Department rather than the Guardian of Children and Young people. | 7/27/2018 4:23 PM |
| 66 | The well-being of the foster children and my own biological children. | 7/27/2018 3:56 PM |
| 67 | That our family and the child in care are happy. | 7/24/2018 1:38 PM |
| 68 | That the child is growing up in a safe and loving environment with opportunities to form positive attachment relationships | 7/20/2018 8:24 AM |
| 69 | Being involved in decision making for the kids. Being able to help the kids be as rounded as possible. | 7/19/2018 9:52 PM |
| 70 | Integrity | 7/19/2018 7:53 PM |

| 71 | That our children have the best supported upbringing they are entitled too in a strong and loving family structure | 7/18/2018 9:31 PM |
|-----|--|--------------------|
| 72 | Making them happy and laugh | 7/18/2018 1:34 PM |
| 73 | That my children both foster and biological are settled and we can live our our daily lives with stability and a sense of normal daily living | 7/17/2018 5:59 PM |
| 74 | That our fostered child is able to have a successful life after foster care | 7/16/2018 7:57 PM |
| 75 | Our Foster Child becomes a good member of society without too many hangups from past. | 7/16/2018 12:23 PM |
| 76 | The health and well being of the child in my care, especially mental health, and my own health (including mental) to ensure that I am strong enough to see the care all the way through to adulthood. I am very fearful about failing in my role. | 7/13/2018 11:07 AM |
| 77 | Family support and the department respecting we have children of our own that need consideration | 7/12/2018 2:36 PM |
| 78 | That my kids feel safe and are doing well | 7/11/2018 10:25 PM |
| 79 | OPG | 7/11/2018 10:25 PM |
| 80 | My family and seeing my children reach their full potential | 7/11/2018 6:29 PM |
| 81 | Continued progress emotionally and educationally of the child in my care. And, having an everyday family life so that she feels content. | 7/11/2018 1:50 PM |
| 82 | My long- term commitment to helping my kids achieve whatever they want to, and for them to be successful in relationships, study and work | 7/11/2018 1:09 PM |
| 83 | Safe , loving , caring environment | 7/11/2018 7:50 AM |
| 84 | Raising strong independent adults that have a chance for a good life | 7/10/2018 10:39 AM |
| 85 | The care and support of the children | 7/9/2018 9:42 PM |
| 86 | caring for children that have family who can care for them when their parents are not able to | 7/9/2018 11:35 AM |
| 87 | Keeping my grandchildren safe. | 7/9/2018 7:55 AM |
| 88 | Knowing I'm not the only one. | 7/8/2018 9:51 PM |
| 89 | The rights of the children and listening to a child's voice (even if they can't speak) to provide the best care and outcomes for their future. A team that is child focussed works best. | 7/7/2018 12:48 PM |
| 90 | Family | 7/6/2018 8:45 PM |
| 91 | Good communication. Being valued by DCP and being consulted in decisions that concern the child in my care. Access to resources to support the child (such as therapy). | 7/6/2018 6:22 PM |
| 92 | Support and some background knowledge | 7/6/2018 4:37 PM |
| 93 | Family and attachment to and for the kids. We heal in relationships. We learn in relationships | 7/6/2018 2:53 PM |
| 94 | A great relationship with our kinship daughter | 7/6/2018 1:45 PM |
| 95 | That the children are healthy and happy. They have full honest answers when questions are asked and that their emotional needs are meant, supported and nurtured. That they have no disadvantages in their lives on whether it be their education, who they are, having information, acheiveing their goals, have a great future and a feeling of pride and purpose in themselves. | 7/6/2018 12:10 PM |
| 96 | Continuity - to be able to have contact or be part of the transition process once kids leave our care. | 7/6/2018 11:26 AM |
| 97 | Knowing the children are happy in my care & they are well looked after. | 7/6/2018 10:28 AM |
| 98 | Needs of the children in my care | 7/6/2018 10:26 AM |
| 99 | That people understand that I have a strong relationship with child in care and respect and support my ideas. That I am not only looked at as "the carer" | 7/6/2018 9:39 AM |
| 100 | raising the kids to be happy, outgoing and confident adults with morals and to hopefully make something of themselves. | 7/6/2018 9:12 AM |
| 101 | Creating a family dynamic | 7/6/2018 7:53 AM |
| 102 | That they become a integral part to society and know that some one loves them for who they are | 7/6/2018 1:00 AM |
| 103 | That these kids are safe and get to stay with family where they are loved . | 7/5/2018 11:14 PM |
| 104 | - support to allow us to love and care for these children - not be out of pocket, have access to therapy when snd how we need it | 7/5/2018 10:52 PM |

| 105 | Respect and inclusion with decisions. Acknowledgement of many years of committment, love and great outcomes for the children. | 7/5/2018 9:58 PM |
|-----|--|------------------|
| 106 | The child's wellbeing | 7/5/2018 9:48 PM |
| 107 | Avocacy for the children for as long as they are in our care. | 7/5/2018 9:42 PM |
| 108 | Making sure I'm doing the best I can to help the little one develop to his best potential. While maintaining a healthy marriage and life | 7/5/2018 9:32 PM |
| 109 | That we get the care child to 18 years old as a happy, healthy, thinking, caring and challenging person | 7/5/2018 9:28 PM |
| 110 | Keeping kids safe | 7/5/2018 9:27 PM |
| 111 | The child | 7/5/2018 9:13 PM |
| 112 | That the interest of the child is paramount before money and the system continues to improve rapidly. That the children needs are met fairly no matter what area or office they come from. | 7/5/2018 9:03 PM |
| 113 | That all my children are safe tonight. | 7/5/2018 8:58 PM |
| 114 | Being left alone to just be a family. Being able to state how many children you're comfortable in raising. | 7/5/2018 8:45 PM |
| 115 | That we stay healthy. | 7/5/2018 8:03 PM |
| 116 | The happiness of my children (all the children who come into my care). The right for the children to live how they choose not how policy dictates. | 7/5/2018 7:57 PM |
| 117 | My children being happy and confident | 7/5/2018 7:18 PM |
| 118 | Family | 7/5/2018 7:14 PM |
| 119 | Keeping our relationship safe and nurtured | 7/5/2018 6:46 PM |
| 120 | context please | 7/5/2018 5:27 PM |
| 121 | Stability | 7/5/2018 5:18 PM |
| 122 | I would like to see our grandkids do well when the get older. It would be nice if it was not at our expense. | 7/5/2018 4:58 PM |
| 123 | Skilling my son up for long term success in life. | 7/5/2018 4:35 PM |
| 124 | Family and friends But most of my kids and kids in my care | 7/5/2018 4:05 PM |
| 125 | A happy loving nurturing environment | 7/5/2018 4:01 PM |
| 126 | That the child reaches his full potential in life, despite the bumpy start. | 7/5/2018 3:51 PM |
| 127 | Peace and reasonable expectations from individuals and departments in and out of the DCP. | 7/5/2018 3:48 PM |
| 128 | communication with agencies | 7/5/2018 3:47 PM |
| 129 | We are supported sufficiently to ensure the children are supported and secure with us as a family unit | 7/5/2018 3:39 PM |
| 130 | That all of my children are happy and enjoying and thriving life. | 7/5/2018 3:37 PM |
| 131 | that my child receives the same support as other children when its needed | 7/5/2018 3:35 PM |
| 132 | being treated like my role in the child's life is valued | 7/5/2018 3:28 PM |
| 133 | that my kids are happy | 7/5/2018 3:14 PM |
| | | |

Q36 What is your motivation for continuing to provide foster and/or kinship care?

Answered: 135 Skipped: 31

| # | RESPONSES | DATE |
|----|--|--------------------|
| 1 | Love | 8/5/2018 12:24 PM |
| 2 | Ongoing care for child and wanting him to feel supported | 8/3/2018 9:03 AM |
| 3 | because these kids deserve the same chances that our kids have and we are very blessed by God and want to share those blessings with others. | 8/2/2018 1:28 PM |
| 4 | The love we have for our child | 8/2/2018 1:15 PM |
| 5 | seeing my young man grow into the | 8/2/2018 12:42 AM |
| 6 | Hope the right placement comes my way to provide them with a nurturing home for the long run. | 8/1/2018 3:06 PM |
| 7 | Seeing the Progress of the child in all areas of life | 8/1/2018 1:16 PM |
| 8 | That there are still lots of children needing care | 8/1/2018 10:51 AM |
| 9 | the child we have in our care | 7/31/2018 8:25 PM |
| 10 | child we have in our care | 7/31/2018 6:56 PM |
| 11 | Relationship to the child and full-time carer | 7/31/2018 2:18 PM |
| 12 | My bond to and love for child | 7/31/2018 10:04 AM |
| 13 | Love of infants and knowledge I can provide what they need | 7/31/2018 8:54 AM |
| 14 | Seeing we can make a difference. Knowing there are a lot more children that need help. | 7/31/2018 8:16 AM |
| 15 | We love her like our own | 7/30/2018 9:35 PM |
| 16 | My love for children and to be their advocate. To help them feel loved and supported. | 7/30/2018 7:43 PM |
| 17 | these children are our children would you give up your kids when it gets to hard other people have all ready done this. | 7/30/2018 7:26 PM |
| 18 | knowing I am helping children have a safe family environment. | 7/30/2018 6:43 PM |
| 19 | Wanting to provide a loving forever family to children who deserve a happy and memorable childhood and adulthood for the rest of their lives. | 7/30/2018 6:26 PM |
| 20 | I was abused | 7/30/2018 6:14 PM |
| 21 | to help children who are not responsible for the actions of their significant adults | 7/30/2018 5:38 PM |
| 22 | Motivation decreasing but have come a long way in terms of foster child behaviour improving This has occurred over a 2 year period and was intensive support | 7/30/2018 5:02 PM |
| 23 | to see that children in need get a fair go | 7/30/2018 3:46 PM |
| 24 | Providing support for children in care and the foster parents who care for them full time. | 7/30/2018 3:08 PM |
| 25 | To help children achieve their full potential | 7/30/2018 1:57 PM |
| 26 | Being able to provide a constant influence in this childs life | 7/30/2018 1:19 PM |
| 27 | Making a positive difference in children's lives | 7/30/2018 12:42 PM |
| 28 | Help children | 7/30/2018 12:18 PM |
| 29 | I have stepped back the last two years because of the way I have been treated by DCP. Very sad as I was a foster carer for 14 years. | 7/30/2018 10:47 AM |
| 30 | They are my grandchildren and totally depend on us. | 7/30/2018 8:19 AM |
| 31 | Ability to help young people when they are in need of a safe, loving home for a time. | 7/30/2018 8:11 AM |
| 32 | The three amazing kids that make our family complete | 7/30/2018 8:03 AM |
| 33 | The love of the children. | 7/30/2018 7:58 AM |
| 34 | Our children | 7/30/2018 5:34 AM |

| 35 | My out look that everything will work out my positive personality plus good communication | 7/29/2018 11:40 PM |
|----|---|--------------------|
| 36 | overcoming the challenges and seeing a little one finally relax and smile and sing | 7/29/2018 10:50 PM |
| 37 | I love him | 7/29/2018 10:04 PM |
| 38 | For me its a callingits what I'm meant to be doing | 7/29/2018 9:57 PM |
| 39 | I love the kids and want to ensure that they have the every opportunity and every support, available to them. | 7/29/2018 9:46 PM |
| 40 | The love have for my grandchildren | 7/29/2018 9:40 PM |
| 41 | Knowing that there is children out there that need a loving home. | 7/29/2018 9:19 PM |
| 42 | The love we have for our foster daughter | 7/29/2018 9:12 PM |
| 43 | Need in community Affection for child | 7/29/2018 9:11 PM |
| 44 | Helping children and making a difference in their lives | 7/29/2018 9:01 PM |
| 45 | Because I know I make an impact. | 7/29/2018 8:48 PM |
| 46 | All kids deserve a loving home. | 7/29/2018 8:47 PM |
| 47 | They are my grandchildren. | 7/29/2018 8:42 PM |
| 48 | Providing safe secure home for children when in need | 7/29/2018 8:33 PM |
| 49 | The children and feeling like all children deserve love and care. | 7/29/2018 8:32 PM |
| 50 | He is part of our family! | 7/29/2018 8:31 PM |
| 51 | Seeing slow progress and receiving positive regard and love from our foster child. When we are told he loves us so much!!! | 7/29/2018 8:23 PM |
| 52 | We love our kids | 7/29/2018 8:23 PM |
| 53 | love of the kids and the rewards for helping. | 7/29/2018 8:22 PM |
| 54 | Positive impact on both myself and the child in mic are. | 7/29/2018 8:20 PM |
| 55 | Less carers more children coming into care. Can't bare to think of children not living in family environment. | 7/29/2018 8:17 PM |
| 56 | Rights of the Child Community responsibility Joy my family get from the experience | 7/29/2018 8:16 PM |
| 57 | Providing care for children who need a safe home | 7/29/2018 8:11 PM |
| 58 | Belief in making a difference | 7/29/2018 8:10 PM |
| 59 | Our current long term placements. | 7/29/2018 8:10 PM |
| 60 | She is our daughter why would we stop | 7/29/2018 8:07 PM |
| 61 | To provide a loving family for children in need | 7/29/2018 8:06 PM |
| 62 | My close relationship with the children, knowing they will have a better future because of the work we are investing in them | 7/27/2018 8:51 PM |
| 63 | My child | 7/27/2018 8:28 PM |
| 64 | Their family and I'd do anything for these children | 7/27/2018 5:58 PM |
| 65 | My children | 7/27/2018 5:45 PM |
| 66 | To provide excellence in the care of vulnerable children. | 7/27/2018 4:23 PM |
| 67 | To provide a safe, loving place for children to come too, especially in emergency care situations. | 7/27/2018 3:56 PM |
| 68 | The huge need in our community and the rewards of helping a child. | 7/24/2018 1:38 PM |
| 69 | The ongoing need and positive impact we are able to have | 7/20/2018 8:24 AM |
| 70 | Love for our kids and want to see them thrive | 7/19/2018 9:52 PM |
| 71 | The children | 7/19/2018 7:53 PM |
| 72 | Love for children and the passion to make a difference for these kids in our care | 7/18/2018 9:31 PM |
| 73 | It's a job and you get on with it | 7/18/2018 1:34 PM |
| 74 | This changes but helping the children we have know that they don't have to be victims of their circumstances, helping them deal and overcome | 7/17/2018 5:59 PM |
| 75 | To see our foster chid reach 18 and transition to a successful independent life. | 7/16/2018 7:57 PM |

| 76 | To give back to society and make a difference to children. | 7/16/2018 12:23 PM | | |
|-----|---|--------------------|--|--|
| 77 | To support the development of a well rounded human who is able to function well in society. I've seen what happens when this doesn't occur. | 7/13/2018 11:07 AM | | |
| 78 | Keep family together and safe | 7/12/2018 2:36 PM | | |
| 79 | The kids | 7/11/2018 10:25 PM | | |
| 80 | Watching my children grow into beautiful people. | 7/11/2018 10:25 PM | | |
| 81 | My love for my children and a desire to see positive changes for all kids in care | 7/11/2018 6:29 PM | | |
| 82 | She's been in my care for such a long time that I see her as my daughter therefore I'll continue to provide care for her as long as she requires care. | 7/11/2018 1:50 PM | | |
| 83 | My commitment to these specific young people | 7/11/2018 1:09 PM | | |
| 84 | When you can see your making a difference | 7/11/2018 7:50 AM | | |
| 85 | As above | 7/10/2018 10:39 AM | | |
| 86 | To help children be what they can be. And be able to know their background and culture if need be | 7/9/2018 9:42 PM | | |
| 87 | being an Aboriginal carer for our Aboriginal children | 7/9/2018 11:35 AM | | |
| 88 | Family. | 7/9/2018 7:55 AM | | |
| 89 | The faces of my kids. | 7/8/2018 9:51 PM | | |
| 90 | Making sure the children who come into our care have the best possible support and advocacy at the start of their OHC journey. For our long term child, our motivation is giving her a loving, safe, supportive home where she has every opportunity to have a successful future. | 7/7/2018 12:48 PM | | |
| 91 | sense of achievement/ providing a positive influence | 7/6/2018 8:45 PM | | |
| 92 | I don't know that I have any motivation to keep going. I am currently considering whether I will continue. Which is a shame, I was so optimistic about doing something for children who haven't had the best start, however, my experiences over the past few months have really knocked me down. | 7/6/2018 6:22 PM | | |
| 93 | Concern for the well being of children in need | 7/6/2018 4:37 PM | | |
| 94 | Help a child who needs help (stable, safe attachment) | 7/6/2018 2:53 PM | | |
| 95 | To know our kinship daughter is in a safe place and loved | 7/6/2018 1:45 PM | | |
| 96 | In my kinship role it the love, protection and watching them achieve the things that makes them happy and proud. And taking good care of my own health and emotional and mental wellbeing. | 7/6/2018 12:10 PM | | |
| 97 | To be a safe and nurturing place for the children in times of emergency or respite. | 7/6/2018 11:26 AM | | |
| 98 | The joy I get when they are so excited to come to my house for the weekend | 7/6/2018 10:28 AM | | |
| 99 | The children in my care are my motivation | 7/6/2018 10:26 AM | | |
| 100 | The love my family and I have for my foster daughter. | 7/6/2018 9:39 AM | | |
| 101 | My love for my grandchildren. I have had 1 for 11 years and although dcp placed her with me under an agreement with the mother, she took off with her and the dept would not seek orders to get the child back. I was made to go for full custody and when I did her case was closed. I have never received any financial or emotional support for her whatsoever. When told by dcp to go for custody of my grandson, I knew better this time around. | 7/6/2018 9:12 AM | | |
| 102 | Child would suffer horribly if I gave up | 7/6/2018 7:53 AM | | |
| 103 | Same as above | 7/6/2018 1:00 AM | | |
| 104 | The family connections are maintained and the kids are safe and loved in one placement. | 7/5/2018 11:14 PM | | |
| 105 | - only my 3 children that I love and care for. If I hadn't fallen in love with them I'd have hit the road. Even with the current changes I'm not sure that I would continue | 7/5/2018 10:52 PM | | |
| 106 | I have 3 children who call me mum and need me. Otherwise i would be gone. | 7/5/2018 9:58 PM | | |
| 107 | Child's wellbeing and wanting to help as many as we can | 7/5/2018 9:48 PM | | |
| 108 | The challenge. Love for the children we have. | 7/5/2018 9:42 PM | | |
| 109 | Oh everything! That first phone call, it's addicting. The fact you get a call and have no idea what the child will need or want or like it's exciting - even though the child comes with some sad news that's what keeps me motivated | 7/5/2018 9:32 PM | | |
| 110 | To help my great grand child. | 7/5/2018 9:28 PM | | |

| 111 | The need these kids have is real | 7/5/2018 9:27 PM |
|-----|--|------------------|
| 112 | Again the child and caring for his needs | 7/5/2018 9:13 PM |
| 113 | The improvements and growth you see in the children that you care for and showing them love and security | 7/5/2018 9:03 PM |
| 114 | Because we love our children and see a difference in their lives. | 7/5/2018 8:58 PM |
| 115 | Providing a loving home for fabulous young humans. They're great kids | 7/5/2018 8:45 PM |
| 116 | Altruistic goals around society for the fostering of DCP children. Natural love of our grandchildren and grown love of the foster children. | 7/5/2018 8:03 PM |
| 117 | The children. Being able to provide a secure base for a child, even for a short time, makes all the battles worthwhile. Knowing that a child might walk a different path just because they passed mine gives me hope for a brighter future for us all. | 7/5/2018 7:57 PM |
| 118 | I love him as my own | 7/5/2018 7:18 PM |
| 119 | Family | 7/5/2018 7:14 PM |
| 120 | We love children | 7/5/2018 6:46 PM |
| 121 | see the child develop into a wonderful human being | 7/5/2018 5:27 PM |
| 122 | Seeimg kids through to adulthood | 7/5/2018 5:18 PM |
| 123 | Grandkids on good days. | 7/5/2018 4:58 PM |
| 124 | Commitment to the kids in our care | 7/5/2018 4:35 PM |
| 125 | Family | 7/5/2018 4:05 PM |
| 126 | Signs of happiness complete turn around in child | 7/5/2018 4:01 PM |
| 127 | I don't need motivation. He is my child as far as I am concerned and I will be his parent for the rest of my life, in exactly the sme way as I am for my three adult children. | 7/5/2018 3:51 PM |
| 128 | The support the child needs. He is part of our family now. | 7/5/2018 3:51 PM |
| 129 | Love and a sense of social equality. | 7/5/2018 3:48 PM |
| 130 | the child | 7/5/2018 3:47 PM |
| 131 | That if I was that foster child, I'd want someone to care for me the way we care for them. | 7/5/2018 3:39 PM |
| 132 | The two children that came to us through foster care | 7/5/2018 3:37 PM |
| 133 | I believe every child deserves a safe place and a place that they can call a home | 7/5/2018 3:35 PM |
| 134 | ongoing relationship with the child | 7/5/2018 3:28 PM |
| 135 | they are my family and i wouldn't have them any where else. | 7/5/2018 3:14 PM |

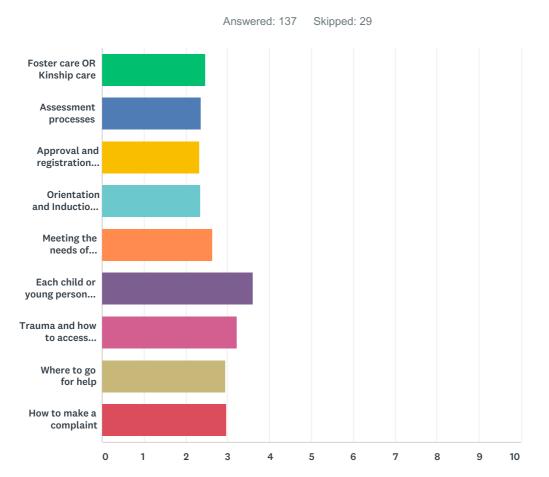
Q37 Any other comments about what is going well?

Answered: 51 Skipped: 115

| # | RESPONSES | DATE |
|----|---|--------------------|
| 1 | no interaction with NGO or DCP | 8/2/2018 12:42 AM |
| 2 | N/A | 8/1/2018 1:16 PM |
| 3 | Flexiblity | 7/31/2018 2:18 PM |
| 4 | Support team critical to things going well | 7/31/2018 10:04 AM |
| 5 | Na | 7/30/2018 7:43 PM |
| 6 | No | 7/30/2018 6:26 PM |
| 7 | Regular challenges are managed and progress made. | 7/30/2018 3:08 PM |
| 8 | Seeing the children relax and being happy | 7/30/2018 1:57 PM |
| 9 | Watching & helping this child develop emotionally & physically | 7/30/2018 1:19 PM |
| 10 | Communication with DCP has been excellent | 7/30/2018 12:42 PM |
| 11 | The linkages with other carers. | 7/30/2018 10:47 AM |
| 12 | Their schooling has improved since living with us | 7/30/2018 8:19 AM |
| 13 | Health issues being treated at the moment for our child, looking forward to coming out the other end with him being a lot healthier. | 7/30/2018 8:11 AM |
| 14 | They are stable, settled and thriving. | 7/30/2018 7:58 AM |
| 15 | Good repore with every one that's has a positive role to play | 7/29/2018 11:40 PM |
| 16 | Just grateful that we have such a big support network outside of Agency and DCP | 7/29/2018 10:50 PM |
| 17 | Some dcp offices are starting to improve others not. It is encouraging to be consulted and listened to more in terms of my children. | 7/29/2018 9:57 PM |
| 18 | We're with a good office. There is a clear difference between offices and how carers are treated, and if they are respected. Marion CW, SP and even the manager, often made me feel like I was something unpleasant that they had stepped in. Blair Athol ignored me completely, only speaking to the child in my care when he was at school, or in their office, without me present. Woodville was professional, but not open. We got to keep our worker as we changed to long term, as she was transferred to Hindmarsh at the same time. The difference has been amazing. The attitude of the Hindmarsh office seems to be more focussed on making placements work, and working with me and the kids as a team. Our CW seems relieved to be able to offer more supports at this office, and to be allowed to be more open with the kids and I. | 7/29/2018 9:46 PM |
| 9 | Our foster child's health. | 7/29/2018 8:23 PM |
| 20 | n/a | 7/29/2018 8:22 PM |
| 21 | No, thanks. | 7/29/2018 8:20 PM |
| 22 | | 7/29/2018 8:10 PM |
| 23 | The roll out of OGP (even though it may be some years away), recently being told the children will be allowed to change their surnmane to match ours - which is very important to them (and hence us). | 7/27/2018 8:51 PM |
| 24 | DCP management can be accessed if necessary and even if my point of view may be given time I feel better saying it | 7/27/2018 5:58 PM |
| 25 | No | 7/19/2018 7:53 PM |
| 26 | I would like to say things go well. Unfortunately having to deal with inconsistencies within the dept and slow processes drive me absolutely mad® | 7/18/2018 9:31 PM |
| 27 | I would like C back please! | 7/18/2018 1:34 PM |
| .8 | No | 7/17/2018 5:59 PM |
| 29 | He is working part tieand we are trying to get him youth allowance. | 7/16/2018 7:57 PM |
| 30 | Made great inroads to our Foster Childs behaviour. | 7/16/2018 12:23 PM |

| 31 | Our childcare centre is very supportive, and I wouldn't be able to do as well without their support and insights | 7/13/2018 11:07 AM | | |
|----|---|--------------------|--|--|
| 32 | Mental support for the children, ongoing operational support and having someone you can vent with | 7/12/2018 2:36 PM | | |
| 33 | It's really all up to me. Whilst I access support, it's up to me to identify needs and available supports, and cultivate relationships with support people | 7/11/2018 1:09 PM | | |
| 34 | to see the children thriving due to having a loving family and home | 7/9/2018 11:35 AM | | |
| 35 | still feel I'm learning & improving as a carer | 7/6/2018 8:45 PM | | |
| 36 | Worker respects me. | 7/6/2018 2:53 PM | | |
| 37 | Our DCP worker has been excellent for us. However, she has just moved on and we await a new worker | 7/6/2018 1:45 PM | | |
| 38 | In our house it is the down times we have together and it is a busy house but if we can get to have conversation together when we are at the dinning table or drives in the car and giving the message that we can communicate openly at any time and just being there for them works well and builds that trust which is huge for them as each of them lack it in some way or another. I sometimes hear that when they say and want to be reassured that I will be back, like when they go away together without me or when I have to go visit parents interstate. | 7/6/2018 12:10 PM | | |
| 39 | Listening to them & acting on any issues they may have. | 7/6/2018 10:28 AM | | |
| 40 | my relationship with the kinship worker, our home life although hectic and sometimes very disruptive with the 4 yo we are a happy normal family. I am finally also rebuilding a relationship with their mum, although dcp do not seem to want to support that at all. | 7/6/2018 9:12 AM | | |
| 41 | Nothing is going well. Support is non existent. Respect from DCP is no existent. Finances are stretched due to fostering. My bio child suffers | 7/6/2018 7:53 AM | | |
| 42 | All kids have met targets that had surpassed initial predictions | 7/6/2018 1:00 AM | | |
| 43 | she is growing well but would prefer to be with mum. | 7/5/2018 9:28 PM | | |
| 44 | Self referral for opg | 7/5/2018 8:45 PM | | |
| 45 | Changes in the children that show their resilience is growing | 7/5/2018 8:03 PM | | |
| 46 | School support | 7/5/2018 6:46 PM | | |
| 47 | no | 7/5/2018 5:27 PM | | |
| 48 | Growth feeling safe mentally healthy little boy | 7/5/2018 4:01 PM | | |
| 49 | The male mentor my grandson has been appointed is a beautiful, loving, caring gentleman of an age a father would be. He is able to communicate with him man to man, which is something all boys need. | 7/5/2018 3:51 PM | | |
| 50 | Our current case worker is brilliant and I feel supported not harassed. | 7/5/2018 3:48 PM | | |
| 51 | Children are thriving in stable long term care. It is very difficult and extremely hard work, but worth the effort. | 7/5/2018 3:39 PM | | |

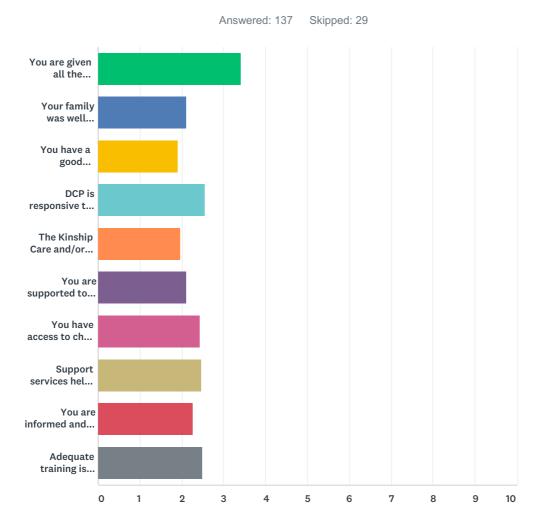
Q38 Becoming a Carer - do you feel you were given enough information about...



| | VERY SATISFIED | SATISFIED | NEUTRAL | DISSATISFIED | VERY DISSATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|--|-------------------|--------------|--------------|--------------|----------------------|------------|-------|---------------------|
| Foster care OR Kinship care | 21.17% 29 | 36.50% 50 | 17.52% 24 | 16.06% 22 | 5.84% 8 | 2.92% 4 | 137 | 2.47 |
| Assessment processes | 18.98% 26 | 43.80% 60 | 19.71% 27 | 11.68% 16 | 3.65% 5 | 2.19% 3 | 137 | 2.36 |
| Approval and registration processes | 17.52% 24 | 45.99% 63 | 23.36% 32 | 5.84% 8 | 4.38% 6 | 2.92% 4 | 137 | 2.32 |
| Orientation and Induction processes | 19.12% 26 | 40.44% 55 | 22.79% 31 | 7.35% 10 | 4.41% 6 | 5.88% 8 | 136 | 2.34 |
| Meeting the needs of vulnerable children and/or young people who would be placed in your care | 16.06% 22 | 32.85% 45 | 26.28% 36 | 14.60% 20 | 7.30% 10 | 2.92% 4 | 137 | 2.63 |
| Each child or young person's history | 7.30% 10 | 10.22% 14 | 18.98% 26 | 35.77% 49 | 22.63% 31 | 5.11% 7 | 137 | 3.59 |
| Trauma and how to access therapeutic support | 6.57% 9 | 24.09% 33 | 25.55% 35 | 24.82% 34 | 16.79% 23 | 2.19% 3 | 137 | 3.22 |

| Where to go for help | or 10.22% 14 | 29.93% 41 | 25.55% 35 | 21.90% 30 | 11.68% 16 | 0.73% 1 | 137 | 2.95 | |
|---|---|--|--|---|--|----------------------|--------------------|--------------------|--|
| How to make a complaint | a 8.89% 12 | 26.67% 36 | 30.37% 41 | 16.30% 22 | 13.33% 18 | 4.44% 6 | 135 | 2.98 | |
| # | ANY COMMENTS? | | | | | | DATE | | |
| | Completely left in the dark about support I could access thus some placements broke down, one placement dcp worker ignored requests for support and assessments, one dcp worker changed care arrangements rather than explain how things worked and support child and I in that placement, one dcp worker did not talk to me as concerns happened, rather saved them up and threw a brick wall when I was very I'll with oral shingles - of which none of the concerns raised were valid and what's more took over 8 months to sign off on - super stressful time and hampered my recovery and child's sense of stabity | | | | | | | 7/31/2018 10:26 AM | |
| | carers are just there to be abused by dept and the children without the right to defend themselves | | | | | | | PM | |
| Becoming a carer took much longer than expected almost a 12 month process | | | | | 7/30/2018 12:5 | 5 PM | | | |
| 4 | training was great support afterwards not as great | | | | | 7/30/2018 8:15 | AM | | |
| 5 | Complaint - what complaint process? | | | | | 7/30/2018 8:14 | AM | | |
| 6 | I got no details at all about the conditions the kids had faced, and that made it difficult for me to help them. | | | | | | 7/29/2018 10:2 | 6 PM | |
| 7 | DCP have been difficul | It to get informa | ation from regard | ing children's past h | istory. | | 7/29/2018 9:28 | PM | |
| | I have recently been m prior yo placement. | ade aware of i | nformation which | I feel should have b | een providedto | o me | 7/29/2018 9:00 | PM | |
| 9 | I'm sure I could find the | ese things out i | f I needed them. | | | | 7/29/2018 8:28 PM | | |
| | The only "history" I hav info we had. | ve ever receive | d are the kids firs | t names and ages. ⁻ | That is literally | all the | 7/27/2018 4:09 PM | | |
| | When we started caring before Christmas with then we were feeling q we received much mor | no history and uite stressed. I | gained very little | support until school | went back and | by | 7/24/2018 1:58 PM | | |
| 12 | I think any child in care about. It is about time i placements are sought | nformation sha | | | | dark | 7/18/2018 9:44 PM | | |
| 13 | When we have needed hasn't come from our lo | | ave had to go ext | ernally (headspace) | to seek help / i | it | 7/17/2018 6:38 PM | | |
| 14 | Been trying to get infor | mation and hel | p with Aboringina | al Cultural Contact to | o no avail. | | 7/16/2018 12:3 | 5 PM | |
| | We had a very rough b equip to deal with thing need myself, and thing | s adequately. | Thankfully, I have | | | | 7/13/2018 11:29 AM | | |
| | The initial information i there's very little suppor different problems crop access support and to there's no support work worker). | ort, contact or ir o up that weren be kept up to c | nformation. My ch 't evident when I late. I don't get in | nild obviously continue was granted OPG. I vited to DCP info se | ues to develop t's very hard to ssions or even | and now ts and | 7/11/2018 2:10 | РМ | |
| 17 | training is inadequate a | and almost hide | den (possibly so a | as not to 'scare us o | ff' ? | | 7/9/2018 1:09 F | PM | |
| | Dealing with Centrelink only help up to point. | was by far the | worst experience | e. Grandparent advi | sers help but c | an | 7/9/2018 8:09 AM | | |
| 19 | I have had has miss 8 | now for 18 mor | nths and I still ha | ve no real idea of he | er history. | | 7/8/2018 10:07 PM | | |
| 20 | I became a carer so lo | ng ago I don't t | hink these questi | ons are relevant | | | 7/6/2018 5:25 F | PM | |
| 21 | There is very little histo | ory given on ch | ildren. | | | | 7/6/2018 11:56 | AM | |
| | DCP do nothing unless needed, currently havir financial support to hel | ng car troubles | and the case wo | rker saw it first hand | | | 7/6/2018 9:43 AM | | |
| 23 | Knowing how to acces | s services snd | then being able t | oo are two different | points | | 7/5/2018 11:12 | PM | |

| 24 | Induction was done by our support agency so it was good. There was no information about the child's issues, triggers, history. Didn't even know where he was born and what his full name was until we received his passport. | 7/5/2018 9:38 PM |
|----|--|------------------|
| 25 | Most agencies cannot recommend on where to go for help. It's something you hear via word of mouth for other carers | 7/5/2018 9:00 PM |
| 26 | There is not enough training on therapuetic parenting, I have sourced the information myself. I recieve very little information on the children coming into my care. As for complaints I had to learn that through a peer group and when you make a complain it just gets handballed back to your DCP office and handled by the very people you are putting a complaint in about, which means nothing changes. | 7/5/2018 8:48 PM |
| 27 | He cam to me at ~12 days old, and that was that - no training, no support, no backup, just \$\$ | 7/5/2018 4:18 PM |



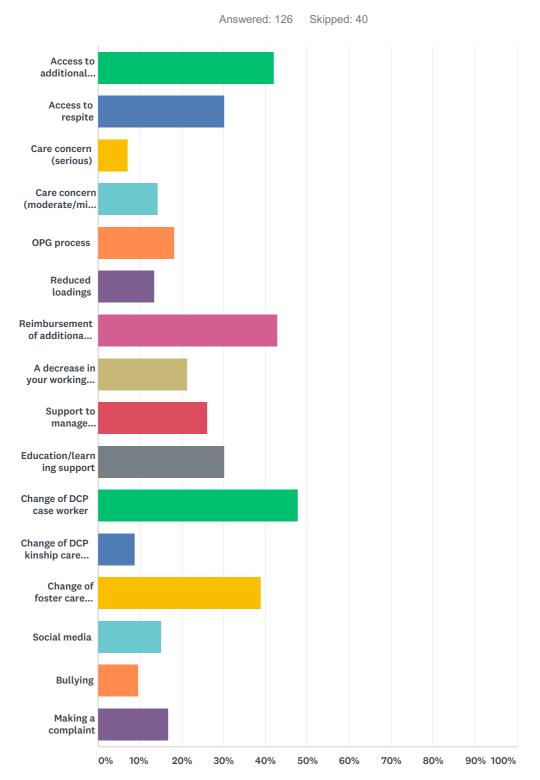
Q39 Providing Care - do you feel that...

| | ALWAYS | SOMETIMES | NEUTRAL | RARELY | NEVER | N/A | TOTAL | WEIGHTED AVERAGE |
|---|--------------|--------------|--------------|--------------|--------------|--------------|-------|---------------------|
| You are given all the information you need about a child and/or young person before they move in, so you may look after them and others in your home safely? | 8.82% 12 | 14.71% 20 | 12.50% 17 | 36.03% 49 | 16.91% 23 | 11.03% 15 | 136 | 3.42 |
| Your family was well matched with the children and/or young people placed in your care? | 32.12% 44 | 23.36% 32 | 12.41% 17 | 10.95% 15 | 2.19% 3 | 18.98% 26 | 137 | 2.11 |
| You have a good relationship with DCP Kinship Care Workers and/or Foster Care Agency Support Workers? | 42.34% 58 | 34.31% 47 | 10.95% 15 | 8.03% 11 | 2.19% 3 | 2.19% 3 | 137 | 1.91 |
| DCP is responsive to your requests? | 14.71% 20 | 41.91% 57 | 15.44% 21 | 18.38% 25 | 5.15% 7 | 4.41% 6 | 136 | 2.55 |
| The Kinship Care and/or Foster Care Agency is responsive to your requests? | 40.15% 55 | 32.85% 45 | 8.03% 11 | 10.95% 15 | 2.19% 3 | 5.84% 8 | 137 | 1.96 |
| You are supported to provide a stable, secure and nurturing home environment? | 32.12% 44 | 39.42% 54 | 14.60% 20 | 5.84% 8 | 5.84% 8 | 2.19% 3 | 137 | 2.12 |
| You have access to child care and other benefits (eg paid parental leave)? | 29.41% 40 | 22.06% 30 | 17.65% 24 | 8.09% 11 | 11.03% 15 | 11.76% 16 | 136 | 2.42 |

| meet the ne | vices help you eds of the child g people placed in | 19.71% 27 | 32.12% 44 | 19.71% 27 | 12.41% 17 | 5.84% 8 | 10.22% 14 | 137 | 2.47 |
|-------------|--|--|--|-------------------------------|-------------------------------|-------------------------------|----------------|-------------------|-------|
| | You are informed and confident 23.36% 46.72% 13.87% 8.03% 5.84% 2.19% about managing challenging 32 64 19 11 8 3 behaviours? 32 64 19 11 8 3 | | | | | | 137 | 2.25 | |
| • | aining is offered to oviding care? | 22.63% 31 | 34.31% 47 | 18.25% 25 | 10.95% 15 | 10.22% 14 | 3.65% 5 | 137 | 2.50 |
| # | ANY COMMENTS? | , | | | | | | DATE | |
| 1 | we have wonderful s moment | support from dis | sability SA psycl | nologist that v | ve are workir | ng with at th | ne | 8/2/2018 12:53 | B AM |
| 2 | Foster agency and | psychological ve | ery supportive a | lways | | | | 7/31/2018 10:2 | 26 AM |
| 3 | Training is always M | /lon - Fri office h | ours, we need a | access to train | ning out of n | ormal work | hours | 7/30/2018 3:58 | B PM |
| 4 | Disappointed in the | Agency suppor | t and communic | ation | | | | 7/30/2018 12:5 | 55 PM |
| 5 | The Colby Pearce c behaviours, not just know that, Colby ref group were facing. | an overview of | what trauma me | eans, and how | w to show lov | /e. We alre | ady | 7/29/2018 10:2 | 26 PM |
| 6 | Child care and paid had support from Do leave. I had to self f parental leave from | CP for child care und for 3 month | e. However mos is to take a baby | t employers o that was 3 n | do not suppo nonths old. N | rt paid pare lot getting p | ental paid | 7/29/2018 9:09 | PM |
| 7 | Any courses offered | l are always wh | en we are at wo | rk | | | | 7/29/2018 8:25 | 5 PM |
| 8 | Perhaps online training would help as we live some distance from where our local office is and after driving children long distances for appointments it would be great to be offered an alternative for country carers. | | | | | | is and | 7/27/2018 9:23 PM | |
| 9 | Relevant training is not always available. We had to wait 18months to access culturally relevant training | | | | | | relevant | 7/20/2018 8:35 | 5 AM |
| 10 | They did buy me a fridge and washing machine but it doesn't help you with things that the child needs | | | | | | 7/18/2018 1:51 | PM | |
| 11 | We currently have 4 bio children. 1 gom 18 and 1 OPG. Our 4th child was not planned and we need to create extra space in our home. I have felt like our request for help to extend gets shut down. This puts isn't in a position where we feel like we have to make a choice over what's best for our child or our foster child. I feel like there is no easy solution if we dedcide that it's important for our child to have a space of her own (bedroom) then we face the idea of having to say goodbye to our foster child which is a truma in its self her the child and us | | | | | | 7/17/2018 6:38 | BPM | |
| 12 | have just had a cha | nge of DCP wo | rker and things I | nave improve | d immensely | , | | 7/16/2018 12:3 | 85 PM |
| 13 | Even though we have | ve children there | e has always be | en training w | ith no child c | are. | | 7/11/2018 10:5 | 55 PM |
| 14 | See comments abo | ve. I have OPG | making support | limited. | | | | 7/11/2018 2:10 | PM |
| 15 | we were ill equipped | d and prepared, | and ongoing tra | aining is not a | dequate | | | 7/9/2018 1:09 | PM |
| 16 | I still have no idea w | who pays for wh | at and when. Th | nis week yes r | next week no |). | | 7/8/2018 10:07 | ' PM |
| 17 | My childcare is fund all to do with it. I hav | | | | | | hing at | 7/6/2018 9:43 | AM |
| 18 | Our current Anglicat our rights, watched | - | - | | | Did not un | derstand | 7/5/2018 11:12 | 2 PM |
| 19 | Support servives su appointment with th Appointment only w told to get GP Mana | e allied health a ith the student o | it the public hos clinic. Cannot ge | pital due to th | e Health De | pt limitation | s. | 7/5/2018 9:56 | PM |
| | I mainly do emergency care. I get told nothing. I sometimes don't even get surnames or birthdays or Medicare numbers | | | | | 7/5/2018 9:42 | PM | | |
| 20 | birthdays or Medica | re numbers | | | | | | | |
| 20 21 | I think that the one to longer supported by | hing lacking is p | | only have a | month but I v | vish I could | have | 7/5/2018 9:39 | PM |

| 23 | The NGO's don't push issues with DCP because they are tendered to them. Trainings are light and rare. DCP workers twist policy to their own views. | 7/5/2018 8:48 PM |
|----|--|------------------|
| 24 | Hard to find some topics covered well eg adolescents | 7/5/2018 8:44 PM |

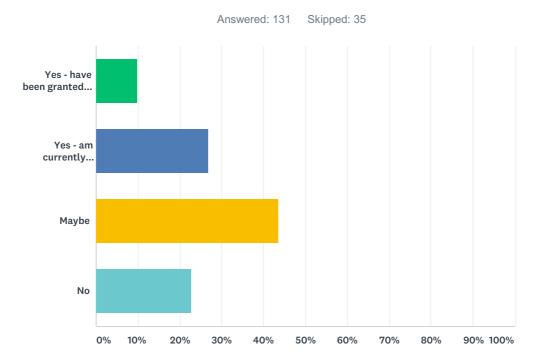
Q40 Have you had an experience with any of the following in the past 12 months? (tick as many as apply)



| ANSWER CHOICES | RESPONSES | |
|-------------------------------|-----------|----|
| Access to additional therapy | 42.06% | 53 |
| Access to respite | 30.16% | 38 |
| Care concern (serious) | 7.14% | 9 |
| Care concern (moderate/minor) | 14.29% | 18 |

| OPG process | 18.25% | 23 |
|---|--------|----|
| Reduced loadings | 13.49% | 17 |
| Reimbursement of additional expenses associated with caring | 42.86% | 54 |
| A decrease in your working hours | 21.43% | 27 |
| Support to manage challenging and/or escalating behaviours | 26.19% | 33 |
| Education/learning support | 30.16% | 38 |
| Change of DCP case worker | 47.62% | 60 |
| Change of DCP kinship care team support worker | 8.73% | 11 |
| Change of foster care agency support worker | 38.89% | 49 |
| Social media | 15.08% | 19 |
| Bullying | 9.52% | 12 |
| Making a complaint | 16.67% | 21 |
| Total Respondents: 126 | | |

Q41 Would you consider pursuing Other Person Guardianship (OPG)?

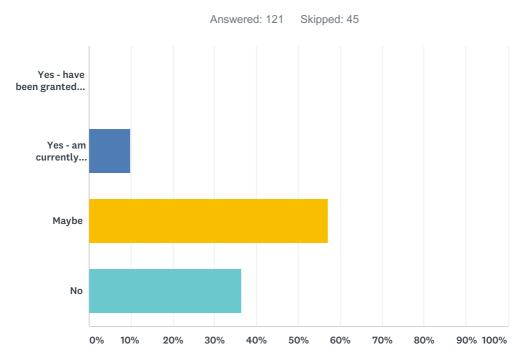


| ANSWER CHOICES | RESPONSES | |
|---------------------------------|-----------|----|
| Yes - have been granted OPG | 9.92% | 13 |
| Yes - am currently pursuing OPG | 26.72% | 35 |
| Maybe | 43.51% | 57 |
| No | 22.90% | 30 |
| Total Respondents: 131 | | |

| # | PLEASE COMMENT | DATE |
|----|---|--------------------|
| 1 | NA | 7/31/2018 2:27 PM |
| 2 | I have been pursuing opg for 5 years!!!! | 7/31/2018 10:26 AM |
| 3 | Emergency/short term only | 7/31/2018 9:02 AM |
| 4 | Too old now | 7/30/2018 3:58 PM |
| 5 | have been trying for 9 years no support whatso ever from DCP | 7/30/2018 8:15 AM |
| 6 | It has taken a very long time, and we are not in the loop at all. | 7/30/2018 8:14 AM |
| 7 | Maybe in the future. DCP is a good buffer between the biological parents and myself, so I don't have to deal with them. I think applying for OPG would stir up a hornet's nest. | 7/29/2018 10:26 PM |
| 8 | Therapeutic agency has said not possible? | 7/29/2018 9:31 PM |
| 9 | We had our foster daughter last name changed to ours through the courts. This gave her a sense of belonging. | 7/29/2018 9:28 PM |
| 10 | There's no option for simply yes. But not yet pursing. | 7/29/2018 9:09 PM |
| 11 | Yes, I am hoping to if my current 12m placement goes GOM18 | 7/29/2018 9:00 PM |
| 12 | Bios are drug addicts and i dont want to have to deal with them re access etc | 7/29/2018 8:58 PM |
| 13 | Would not recommend to others | 7/29/2018 8:38 PM |
| 14 | We would love to | 7/29/2018 8:25 PM |
| 15 | Best decision ever was gaining opg | 7/29/2018 8:22 PM |
| 16 | We will be pursuing it, however we have been told that there are no trained social workers in our long term team | 7/27/2018 9:23 PM |

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| 17 | Not until all health issues are being sorted | 7/27/2018 6:10 PM |
|----|--|--------------------|
| 18 | have looked into it but realize it is not for us, we need the support from DCP | 7/19/2018 10:04 PM |
| 19 | Very lengthy and frustrating | 7/18/2018 9:44 PM |
| 20 | Currently have an OPG and have been asking for OPG for our long term for over 12 months | 7/17/2018 6:38 PM |
| 21 | our Foster Child is Aboriginal | 7/16/2018 12:35 PM |
| 22 | Applied 6 yrs ago | 7/12/2018 2:07 AM |
| 23 | Have tried for many many years without any success. Am now pursuing adoption for the over- 18 year-old | 7/11/2018 1:34 PM |
| 24 | Since 2011 , honestly don't think S/w want to do the work excuse excuse excuse last one being child has a disability pft | 7/11/2018 8:27 AM |
| 25 | only if ALL of the supports/services/finances were still accessible | 7/9/2018 1:09 PM |
| 26 | N/A | 7/9/2018 8:09 AM |
| 27 | NO. everyone pushes this. But I have no idea what the future holds for my child and I am not willing to go Opg and then they miss out on. Heap of this. The only benefit I can see is I get to sign notes. | 7/8/2018 10:07 PM |
| 28 | only recently heard of it by chance | 7/6/2018 9:15 PM |
| 29 | Would be dependent on whether I decide I am brave enough to put my faith in the system again. | 7/6/2018 7:09 PM |
| 30 | With OPG I need to do more research to how it will benefit the children mostly financially. | 7/6/2018 12:34 PM |
| 31 | As a career from a therapeutic agency I am unfortunately not able to pursue OPG. We would live OPG but also need continuous support from agencie as I had to resign from my full time employment | 7/6/2018 9:55 AM |
| 32 | As long as I still had access to support payments to help me raise him. raising 1 for 11 years without out anything was very hard. | 7/6/2018 9:43 AM |
| 33 | We paused our application as the expectation of us being 'out of pocket' was unreasonable and they have not published and information on the OPG review that has been undertaken. We felt it was irresponsible to move forward despite our desire to do so. | 7/5/2018 11:12 PM |
| 34 | We would like to but the process seems very invasive and we don't feel we want to have direct contact with the child's parents for access | 7/5/2018 9:59 PM |
| 35 | I have been pursuing OPG for the last 2.5yrs. People higher up the chain are happy for it to go ahead, the local office is stonewalling constantly | 7/5/2018 8:48 PM |
| 36 | What does this mean? | 7/5/2018 4:01 PM |
| 37 | i applyed a couple off years ago, was told i had to have 6 access visits with the caseworker and the father together even though i had been doing fortnight access with father and mother seperatly as i know both, was also told no as i didnt have a name to put done iff something happened to me that would take on my child, by the way case worker only ever turned up to one access oh i could go on and on | 7/5/2018 3:56 PM |
| 38 | I have OPG | 7/5/2018 3:50 PM |
| 39 | reluctant due to ongoing issues with access visits | 7/5/2018 3:41 PM |



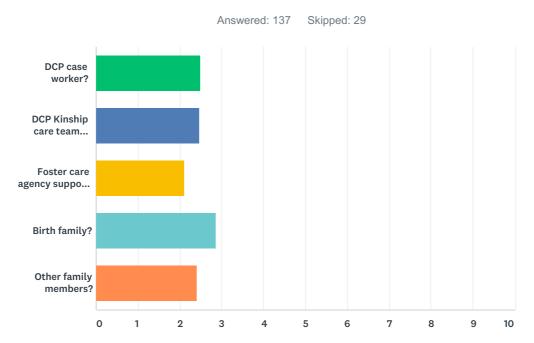
Q42 Would you consider pursuing adoption?

| ANSWER CHOICES | RESPONSES | |
|--------------------------------------|-----------|----|
| Yes - have been granted adoption | 0.00% | 0 |
| Yes - am currently pursuing adoption | 9.92% | 12 |
| Maybe | 57.02% | 69 |
| No | 36.36% | 44 |
| Total Respondents: 121 | | |

| # | PLEASE COMMENT | DATE |
|----|---|--------------------|
| 1 | I thought I would like to but financially couldn't afford to | 8/5/2018 1:21 PM |
| 2 | Would love to be able to adopt our foster child but the current legislation prevents this | 8/2/2018 1:47 PM |
| 3 | interested but told would need to be adult adoption | 7/31/2018 8:33 PM |
| 4 | yes will have to be adult adoption | 7/31/2018 7:06 PM |
| 5 | NA | 7/31/2018 2:27 PM |
| 6 | Yes I would in a heartbeat if given that choice over opg | 7/31/2018 10:26 AM |
| 7 | Am 64! | 7/31/2018 9:02 AM |
| 8 | We are unable to adopt our child we are kinship carers for. Very sad as we wish we could | 7/30/2018 9:44 PM |
| 9 | Adoption not a realistic option. Would do it tomorrow if it was. | 7/30/2018 6:38 PM |
| 10 | Too old now | 7/30/2018 3:58 PM |
| 11 | Too old | 7/30/2018 2:04 PM |
| 12 | Would love to consider | 7/30/2018 8:15 AM |
| 13 | You don't have the answer - "Yes" without the option of -"have been granted adoption" or "am pursuing adoption". If, however, you simply had "yes" I would have ticked this box. This is a relevant question given we currently have a Lib govt and NSW brought in adoption from OOHC under Lib government. | 7/30/2018 8:14 AM |
| 14 | Definitely! But I didn't think it was an option for us. | 7/30/2018 5:42 AM |
| 15 | We would but the biologicals wont allow it | 7/29/2018 10:59 PM |
| 16 | Not an option unfortunately | 7/29/2018 10:11 PM |

| 17 | Yes | 7/29/2018 9:49 PM |
|----|--|--------------------|
| 18 | Would of if was available | 7/29/2018 9:28 PM |
| 19 | There's no option for simply yes. But not yet pursing. | 7/29/2018 9:09 PM |
| 20 | If this was an option I would absolutely jump at it. | 7/29/2018 9:00 PM |
| 21 | Would love to be able to do this, unfortunately I don't feel there is clarity around how this works but also little option for children who are aboriginal | 7/29/2018 8:44 PM |
| 22 | I don't think this is what the child would want. | 7/29/2018 8:28 PM |
| 23 | We would love to | 7/29/2018 8:25 PM |
| 24 | Yes I would love too but have been made to feel it's impossibleble | 7/29/2018 8:23 PM |
| 25 | Yes if it was an option | 7/27/2018 9:23 PM |
| 26 | To hard within kinship care family V family | 7/27/2018 6:10 PM |
| 27 | If my child would like me to | 7/19/2018 8:03 PM |
| 28 | Would love more than anything to pursue adoption for our OPG, he actually wants it however we can't afford it financially to pursue it ourselfs which is what we were told we would have to do | 7/17/2018 6:38 PM |
| 29 | Have been told by kship care worker and dip worker that adoption is not done anymore | 7/13/2018 11:29 AM |
| 30 | Yes I would if it were available | 7/12/2018 2:07 AM |
| 31 | Would like to adopt but didn't think it was possible in SA | 7/11/2018 10:33 PM |
| 32 | The loss of funding would impact on the household income. Family contact would be difficult as I'd be reluctant to provide my personal details to the birth family due to safety concerns. | 7/11/2018 2:10 PM |
| 33 | if we were independant financially, we couldn't carry the burden of all the services and high needs of the children have | 7/9/2018 1:09 PM |
| 34 | N/A | 7/9/2018 8:09 AM |
| 35 | My child has parents. If they were dead maybe. But she is not mine. I will love her like my own. But I will not take away her rights. | 7/8/2018 10:07 PM |
| 36 | depends on how support when needed would work | 7/6/2018 9:15 PM |
| 37 | Would be dependent on whether I decide I am brave enough to put my faith in the system again. | 7/6/2018 7:09 PM |
| 38 | If I felt that the children would benefit and give them more stablity and reassurance emotionally yes I would but in kinship situations that might not be possible. | 7/6/2018 12:34 PM |
| 39 | no they have a mum and dad I would never take that away from them nor their parents. | 7/6/2018 9:43 AM |
| 40 | Would if offered in STH Australia | 7/6/2018 1:26 AM |
| 41 | Yes we'd be very interested however I'm unaware that that is possible in SA | 7/5/2018 11:12 PM |
| 42 | If it was available! | 7/5/2018 9:59 PM |
| 43 | Yes I would love to | 7/5/2018 9:39 PM |
| 44 | I didn't think we could adopt and opg was the only thing we could do. | 7/5/2018 9:38 PM |
| 45 | Would definately go for adoption, however from what I've heard it's not an option in SA | 7/5/2018 8:48 PM |
| 46 | Cant in SA | 7/5/2018 7:23 PM |
| 47 | He is my daughter's child and that is that! When I pass away he will gain an equal share of my estate along with my three children (ie 1/4 each). I don't need to adopt him. | 7/5/2018 4:18 PM |
| 48 | The two yes answers are not appropriate. Yes we would consider adopting | 7/5/2018 4:01 PM |
| | | |

Q43 Care Relationships - how would you rate your relationship with the following:



| | VERY SATISFIED | SATISFIED | NEUTRAL | DISSATISFIED | VERY DISSATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|---|-------------------|--------------|--------------|--------------|----------------------|--------------|-------|---------------------|
| DCP case worker? | 21.48% 29 | 31.11% 42 | 21.48% 29 | 11.85% 16 | 7.41% 10 | 6.67% 9 | 135 | 2.49 |
| DCP Kinship care team support worker? | 11.71% 13 | 8.11% 9 | 15.32% 17 | 3.60% 4 | 2.70% 3 | 58.56% 65 | 111 | 2.46 |
| Foster care agency support worker? | 32.31% 42 | 23.85% 31 | 11.54% 15 | 6.92% 9 | 5.38% 7 | 20.00% 26 | 130 | 2.12 |
| Birth family? | 6.06% 8 | 24.24% 32 | 31.82% 42 | 8.33% 11 | 8.33% 11 | 21.21% 28 | 132 | 2.86 |
| Other family members? | 12.21% 16 | 25.19% 33 | 28.24% 37 | 5.34% 7 | 0.76% 1 | 28.24% 37 | 131 | 2.40 |

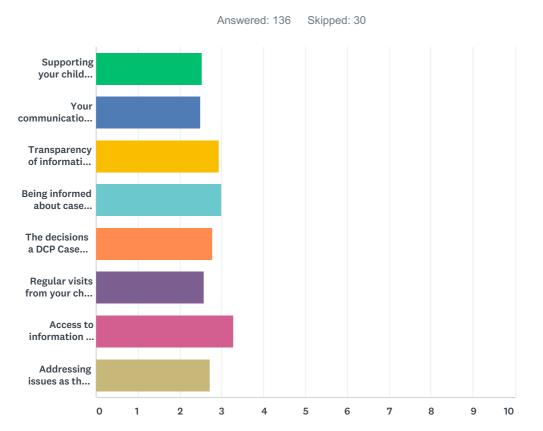
| # | COMMENTS FOR "DCP CASE WORKER?" | DATE |
|----|---|--------------------|
| 1 | Dont have one | 8/5/2018 1:21 PM |
| 2 | cw does not respond to emails or phone calls & if she does its can be a week or two later | 8/2/2018 12:53 AM |
| 3 | Got to keep chasing for things to be done or followed up | 7/31/2018 10:26 AM |
| 4 | No communication | 7/31/2018 9:02 AM |
| 5 | Previous worker was hit and miss. | 7/30/2018 6:38 PM |
| 6 | changed again just getting to know them | 7/30/2018 3:58 PM |
| 7 | When I first started 14 years ago my relationships with Family SA workers were great. After I agreed to a long term child (8 years) the relationships with the long term DCP worker was really bad. She was deceitful and made notifications without discussing and understanding the child difficult behaviours and my full time study and OSHC requirements. It part of the reason why I do not have a child at the moment. | 7/30/2018 10:57 AM |
| 8 | New, only met them twice so far. | 7/30/2018 9:17 AM |
| 9 | Don't have one again so can't comment | 7/30/2018 8:15 AM |
| 10 | Lazy, rude, undermining, manipulative and shockingly unprofessional. | 7/30/2018 8:14 AM |
| 11 | Satisfied with one. Dissatisfied with the other. | 7/30/2018 5:42 AM |

| 12 | She's amazingly supportive and always on the ball. | 7/29/2018 10:26 PM |
|----|--|--------------------|
| 13 | Long term fd worker is A+ | 7/29/2018 9:39 PM |
| 14 | For 8 years we have had the most awesome DCP worker and now have a new worker who so far has proven to be useless. Very disappointed. | 7/29/2018 9:28 PM |
| 15 | Neutral because it varies. It generally hasn't been bad. But still a lot of room for improvement. Particularly in areas of communication and timely responses. | 7/29/2018 9:09 PM |
| 16 | Up until niw I thought it was great however in speaking with my little girl's siater's carer over the weekend I am quite concerned that relevant information has been withheld. | 7/29/2018 9:00 PM |
| 17 | Useless . Dont answer calls .never return calls | 7/29/2018 8:58 PM |
| 18 | Haven't met properly yet it phone conversations/email | 7/29/2018 8:43 PM |
| 19 | Very much depends on the individual worker - some have been great | 7/20/2018 8:35 AM |
| 20 | New work is a lot better than old worker | 7/16/2018 12:35 PM |
| 21 | We were in their first case load - it was a very poor match and very distressing for me initially. Many mistakes with big ramifications occurred, but I recognised the inexperience and could see she was a good person, so didn't ask for a change of worker. Things have greatly improved over time as they have become more experienced. | 7/13/2018 11:29 AM |
| 22 | She is amazing but faces constant road blocks from management - Karina Black, an assest to DCP | 7/12/2018 2:50 PM |
| 23 | They are slow to respondseveral months awaiting referral and stalled opg | 7/11/2018 6:42 PM |
| 24 | With OPG I don't have a specifically assigned case worker. | 7/11/2018 2:10 PM |
| 25 | She always does her best within the confines of the system | 7/11/2018 1:34 PM |
| 26 | Dealing with several , one new , one no communication skills and the other have not known long but seems good | 7/11/2018 8:27 AM |
| 27 | we strive to keep an open and good relationship with all DCP workers | 7/9/2018 1:09 PM |
| 28 | rarely have any contact from the worker and don't have a case worker at current | 7/9/2018 11:50 AM |
| 29 | N/A | 7/9/2018 8:09 AM |
| 30 | Keeps changing so not sure yet. | 7/8/2018 10:07 PM |
| 31 | I like my DCP worker and she loves our longterm FC but she is less qualified then I am and does not understand attachment at all! | 7/7/2018 1:03 PM |
| 32 | some things still don't happen as promised, 9 months & still no passport (have gone ahead & booked a holiday in 8 moths time, hope they come through), this is not what was promised by department | 7/6/2018 9:15 PM |
| 33 | They have varied. Generally am happy but I don't have ongoing contact with the same one as we provide emergency and respite. | 7/6/2018 11:56 AM |
| 34 | No relationship with DCP apart from going to meetings | 7/6/2018 10:39 AM |
| 35 | fails to follow up on things, thinks she is 4yo gaurdian. Makes no effort to touch base even though she knows we are struggling mentally and finacially. She has no concept of how difficult a traumatised child is to raise. She sees him for 2 hours a month while she oversees access with his mum. Yet is prepared to look at the child spending overnight access with his father who has a partner that has a new baby and has no interest whatsoever in the 4yo. I have asked for assessments to be done one her beforehand only to be ignored. She never offers up any help or any places to go to for help I have to basically spell everything out to her and still i get the same old answers No Not at this timeno I do not think that would be ok. | 7/6/2018 9:43 AM |
| 36 | Have 3 case workers all different | 7/6/2018 1:26 AM |
| 37 | Child 1- very satisfied. Child 2- very dissatisfied | 7/5/2018 9:59 PM |
| 38 | She is newer to the department, and very good. Occasionally she will contact and we know she has been instructed in 'the party line', which is not like the usual responses we get. Concerned she is being influenced by the old and bold case workers who are old school and just need to move on if they dont want to treat carers with respect. | 7/5/2018 9:56 PM |
| 39 | Dcp do not think about fosters careers, I will shop being a foster career due to dcp | 7/5/2018 9:42 PM |
| 40 | Doesn't follow through on things - reimbursements, passport, so support etc | 7/5/2018 9:38 PM |
| 41 | Had the same cw for 9 years can't speak more highly of her | 7/5/2018 9:00 PM |
| | | |

| 43 | No one from DCP has made any contact with me about anything, for many years. | 7/5/2018 4:18 PM |
|----------------------|---|--------------------------------------|
| # | COMMENTS FOR "DCP KINSHIP CARE TEAM SUPPORT WORKER?" | DATE |
| 1 | Dont have one | 8/5/2018 1:21 PM |
| 2 | Dont even know who it is | 7/29/2018 10:59 PM |
| 3 | She's been great from the start, and I don't know where I'd be without her. She has managed to work out solutions to problems, working with her office and DCP. She even managed to get her office and DCP to go halves in the cost of getting a the shed converted into an extra room for two of the kids. | 7/29/2018 10:26 PM |
| 4 | Emergency placement not so much | 7/29/2018 9:39 PM |
| 5 | Rarely see or hear from her | 7/29/2018 8:58 PM |
| 6 | Never see them and havent met him | 7/29/2018 8:25 PM |
| 7 | Our foster child doesn't have a worker | 7/16/2018 8:07 PM |
| 8 | I haven't seen my kinship care worker since before Christmas. They are so full of bluster about their own life that I barely felt heard anyway. I would rather not see them as they stay for hours wasting my time talking about themselves and little gets resolved. Also I have worked out that much of what they say is speculative and therefore unhelpful. They also talk about other cases which makes me feel unsafe sharing information with them. No-one is identified, but I would be horrified if I was spoken about in the same level of detail, even if people couldn't identify me. | 7/13/2018 11:29 AM |
| 9 | Sarah Moses, fantastic, proactive and supportive | 7/12/2018 2:50 PM |
| 10 | as above | 7/9/2018 11:50 AM |
| 11 | N/A | 7/9/2018 8:09 AM |
| 12 | without y kinship worker I do not think the 4yo would still be in my care, and without his support over 3 weeks while 4yo was removed from my care over a serious care concern I honestI do not think I would have come back from the emotional breakdown as well as I did | 7/6/2018 9:43 AM |
| 13 | Our grandchildren are in our care through the Federal court. We get NO support for them | 7/5/2018 8:44 PM |
| 14 | What is one of these - never heard of it. | 7/5/2018 4:18 PM |
| 15 | she writes things on bits off paper then looses them so forgets whats been asked off her to help with or find out | 7/5/2018 3:56 PM |
| # | COMMENTS FOR "FOSTER CARE AGENCY SUPPORT WORKER?" | DATE |
| 1 | Dont have one | 8/5/2018 1:21 PM |
| 2 | Not my current worker; but I have have had a great worker in the past. | 7/30/2018 10:57 AM |
| 3 | But she's about to leave :(| 7/30/2018 5:42 AM |
| | Who?? | 7/29/2018 10:59 PM |
| 5 | My agency and my worker are both amazing. | 7/29/2018 9:28 PM |
| 3 | I have had to change support workers due to the approach of previous worker. Managed well inter agency | 7/29/2018 8:44 PM |
| 7 | New worker | 7/29/2018 8:38 PM |
| 3 | Don't have a case worker. | 7/11/2018 10:55 PM |
|) | Minimal input, high turnover | 7/11/2018 6:42 PM |
| 10 | With OPG this case worker was removed much to my disappointment. | 7/11/2018 2:10 PM |
| 11 | Have always hated my involvement with this agency, and they have proven many times not to be for the foster carer but this only applies when all is going well | 7/11/2018 1:34 PM |
| 12 | Always there | 7/11/2018 8:27 AM |
| 3 | we strive to keep an open and good realtionship with all care team members | 7/9/2018 1:09 PM |
| 14 | N/A | 7/9/2018 8:09 AM |
| | LCC are wonderful. | 7/8/2018 10:07 PM |
| | LCC are wonderful. | |
| 15 | can contact any time, very supportive | 7/6/2018 9:15 PM |
| 15 16 | | 7/6/2018 9:15 PM 7/6/2018 5:25 PM |
| 15 16 17 18 | can contact any time, very supportive | |

| 20 | Only now after I had requested and been granted 2 changes | 7/5/2018 11:12 PM |
|----|---|--------------------|
| 21 | Bit slow to get the ball rolling and changes plans I've already made regarding access | 7/5/2018 9:39 PM |
| 22 | They have been very supportive and followed up on things that DCP hasn't. | 7/5/2018 9:38 PM |
| 23 | Only new to our family so still developing a relationship | 7/5/2018 9:00 PM |
| 24 | Not strong enough to stand toe to toe with DCP | 7/5/2018 8:48 PM |
| 25 | I dont have an agency | 7/5/2018 7:23 PM |
| 26 | Only met her once. See how it goes. Not expecting much. | 7/5/2018 5:36 PM |
| # | COMMENTS FOR "BIRTH FAMILY?" | DATE |
| 1 | We dont have any contact except older sister | 8/5/2018 1:21 PM |
| 2 | We don't have any direct contact with them | 8/2/2018 1:47 PM |
| 3 | No communication despite communications from us; a one sided dialogue | 7/30/2018 12:55 PM |
| 4 | Dcp aren't supportive of me having a relationship with Mum. | 7/30/2018 5:42 AM |
| 5 | Birth family is also my family member. She hates me for 'stealing' her children, I don't exactly like her for the things she's done to her own kids. | 7/29/2018 10:26 PM |
| 6 | My birth family | 7/29/2018 8:27 PM |
| 7 | I have had previous children whom the relationship with the birth family has been positive and reunification was the end result. Our current long term child - we have no contact with the birth family | 7/17/2018 6:38 PM |
| 8 | They have caused many issues for us and our children and disrupt our stability as a family | 7/11/2018 6:42 PM |
| 9 | There's very little contact. | 7/11/2018 2:10 PM |
| 10 | we have the best relationship the birth family offers (extremely aloof, but not by our choice) | 7/9/2018 1:09 PM |
| 11 | No contact | 7/8/2018 10:07 PM |
| 12 | I don't believe that our DCP worker does enough to help the parents understand the importance to our FC's wellbeing of them turning up regularly to access and the implications to our FC on it being sporadic. I believe this is due to our caseworker not understanding it herself. | 7/7/2018 1:03 PM |
| 13 | Access with her grandparents was great, and they made lots of effort to see her and support her. Access with mum (who is incarcerated) set her back miles, bringing out violent and aggressive behaviours. | 7/6/2018 7:09 PM |
| 14 | Varies. | 7/6/2018 11:56 AM |
| 15 | Have good contact with 2 out of 3 family s | 7/6/2018 1:26 AM |
| 16 | Have a very good relationship with his Birth family. | 7/5/2018 9:38 PM |
| 17 | I am in almost daily contact with his mother - he sees her often but does not stay with her or go anywhere with her. The 'father' is a thug and spends a lot of time in jail.He is persona non grata as far as I am concerned. | 7/5/2018 4:18 PM |
| # | COMMENTS FOR "OTHER FAMILY MEMBERS?" | DATE |
| 1 | Support from within our own family has been excellent. | 7/30/2018 12:55 PM |
| 2 | have contact with maternal grandma who is awesome | 7/30/2018 8:15 AM |
| 3 | Do you mean mine or the children's? I find access with children's sibling incredible difficult because the parents are homophobic bigots and I am not one to usually associate with such people, so being forced to is very very difficult. | 7/30/2018 8:14 AM |
| 4 | Some are good - others are horrible and nasty | 7/29/2018 10:59 PM |
| 5 | My family members | 7/29/2018 8:27 PM |
| 6 | Paternal family issues | 7/27/2018 6:10 PM |
| 7 | Have current contact with cousins with our long term child - although we are open it's been hard to maintain contact as it's dependent on the family members and thy have seemed to lost interest in contact with the child | 7/17/2018 6:38 PM |
| 8 | My immediate family are judgemental and offer no support but I have some great friends | 7/11/2018 6:42 PM |
| 9 | as above | 7/9/2018 1:09 PM |
| 10 | No contact | 7/8/2018 10:07 PM |
| | sibling access needs more input from carers, 6 children in 4 homes | 7/6/2018 9:15 PM |

| 10 | | 7/6/2018 1:26 414 |
|----|---|-------------------|
| 12 | Our older kids are still adjusting but are ok with the kids | 7/6/2018 1:26 AM |
| 13 | Little confused by this question. Birth family members or my family? My family is very supportive | 7/5/2018 8:48 PM |
| | and every child is welcomed as a member of the family no matter how short or long they stay. | |



Q44 Case Management - how do you feel about:

| | VERY SATISFIED | SATISFIED | NEUTRAL | DISSATISFIED | VERY DISSATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|---|-------------------|--------------|--------------|--------------|----------------------|------------|-------|---------------------|
| Supporting your child and/or young person's relationship with their DCP Case Worker? | 13.33% 18 | 35.56% 48 | 29.63% 40 | 11.11% 15 | 3.70% 5 | 6.67% 9 | 135 | 2.53 |
| Your communication and collaboration with your child and/or young person's DCP Case Worker? | 18.66% 25 | 34.33% 46 | 23.88% 32 | 11.94% 16 | 5.97% 8 | 5.22% 7 | 134 | 2.50 |
| Transparency of information from the DCP Case Worker? | 14.18% 19 | 21.64% 29 | 27.61% 37 | 16.42% 22 | 13.43% 18 | 6.72% 9 | 134 | 2.93 |
| Being informed about case decisions and other issues affecting the child and/or young people placed in your care? | 9.77% 13 | 24.06% 32 | 27.82% 37 | 19.55% 26 | 12.03% 16 | 6.77% 9 | 133 | 3.00 |

| The decisions a DCP Case Worker makes based on the best interests of the child and/or young people placed in your care? | 13.53% 18 | 24.81% 33 | 28.57% 38 | 14.29% 19 | 9.02% 12 | 9.77% 13 | 133 | 2.78 |
|--|--------------|--------------|--------------|--------------|--------------|--------------|-----|------|
| Regular visits from your child and/or young person's DCP Case Worker? | 9.85% 13 | 36.36% 48 | 29.55% 39 | 10.61% 14 | 3.79% 5 | 9.85% 13 | 132 | 2.58 |
| Access to information and care records? | 3.01% 4 | 17.29% 23 | 36.09% 48 | 18.05% 24 | 15.04% 20 | 10.53% 14 | 133 | 3.28 |
| Addressing issues as they arise and making complaints | 9.70% 13 | 32.09% 43 | 30.60% 41 | 8.96% 12 | 8.96% 12 | 9.70% 13 | 134 | 2.73 |

| # | COMMENTS FOR "SUPPORTING YOUR CHILD AND/OR YOUNG PERSON'S RELATIONSHIP WITH THEIR DCP CASE WORKER?" | DATE |
|----|--|--------------------|
| 1 | Child is still very young | 8/2/2018 1:47 PM |
| 2 | child very upset with dcp worker due to lies given to her | 7/31/2018 7:06 PM |
| 3 | I don't even know what it is? What is it? | 7/30/2018 8:14 AM |
| 4 | I don't feel like it is necessary as we are going for opg | 7/30/2018 5:42 AM |
| 5 | Our CW is very supportive of the kids and I. | 7/29/2018 10:26 PM |
| 6 | I am supportive. But nothing really exists. DCP worker(s) have hardly seen her in months since no access visits with birth mother | 7/29/2018 9:09 PM |
| 7 | Only one of my children are allocated a worker, this was only recently - I can't see how introducing another temporary relationship into her life would be beneficial | 7/27/2018 9:23 PM |
| 8 | With OPG there's no specifically assigned case worker. | 7/11/2018 2:10 PM |
| 9 | we strive for the children to have good relationships with all proven trustworthy people involved in the care system | 7/9/2018 1:09 PM |
| 10 | N/A DCP didn't do anything to protect my children so I became a Kinship carer through the Family Court. | 7/9/2018 8:09 AM |
| 11 | I am working at not having a massive attachment to social worker as it keeps changing | 7/8/2018 10:07 PM |
| 12 | I'm very supportive but find it hard due to her lack of understanding about basic circle of security and attachment principles. | 7/7/2018 1:03 PM |
| 13 | worker has been changed, so need time to review | 7/6/2018 9:15 PM |
| 14 | She didn't have a worker. The supervisor made efforts to get along with her, but, she didn't have a set worker and interacted with various different workers. | 7/6/2018 7:09 PM |
| 15 | Child is adamant to everyone she wants to live with me. If she varied I would be very dissatisfied because the risk of removal is too high. | 7/6/2018 5:25 PM |
| 16 | I do everything I am supposed to do but feel they could do more but do not. | 7/6/2018 9:43 AM |
| 17 | I worry that each change in case worker is another person they lose , they build a rapport then the person leaves . | 7/5/2018 11:24 PM |
| 18 | Not really in our care long term | 7/5/2018 9:19 PM |
| 19 | I am aiming for OPG so I would rather DCP stepped back. My children are surrounded by loving family and friends, they don't need a case worker confusing their normal. | 7/5/2018 8:48 PM |
| 20 | What Case Management? | 7/5/2018 4:18 PM |
| 21 | case worker's workload appears to be too high and consider extra support should be given to allow each child's needs to be met | 7/5/2018 3:41 PM |
| | | |

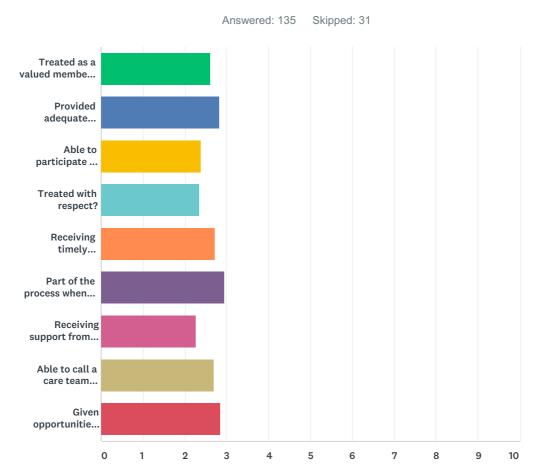
| # | COMMENTS FOR "YOUR COMMUNICATION AND COLLABORATION WITH YOUR CHILD AND/OR YOUNG PERSON'S DCP CASE WORKER?" | DATE |
|----|---|--------------------|
| 1 | we have to advocate strongly | 7/31/2018 7:06 PM |
| 2 | See earlier comment in relation to withholding infor mb ation | 7/29/2018 9:00 PM |
| 3 | Feel that in one case the management and communication was really poor and didn't have child's best interest at heart. Or if it did, it was not communicated appropriately | 7/29/2018 8:44 PM |
| 4 | Our current worker is great | 7/17/2018 6:38 PM |
| 5 | With OPG there's no specifically assigned case worker. | 7/11/2018 2:10 PM |
| 6 | 2 out of 3 isn't bad I guess | 7/11/2018 8:27 AM |
| 7 | as above | 7/9/2018 1:09 PM |
| 8 | N/A | 7/9/2018 8:09 AM |
| 9 | She only works 3 days a week and can never be contacted | 7/8/2018 10:07 PM |
| 10 | nice person but seems they always have too big a case load | 7/6/2018 9:15 PM |
| 11 | I would've said very satisfied, until the process to remove her from my care shattered this relationship. | 7/6/2018 7:09 PM |
| 12 | as above | 7/6/2018 9:43 AM |
| 13 | Child 1, no issues. Child 2, ZERO communication, don't return calls or emails, don't give us any information etc | 7/5/2018 9:59 PM |
| 14 | Doesn't follow through with agreed things, we need to get the followed up continuously. | 7/5/2018 9:38 PM |
| 15 | Sometimes they interacted with us sometimes they don't usually it's placement staff who make contact | 7/5/2018 9:19 PM |
| 16 | One office is good the other is very busy and doesn't always get back to me | 7/5/2018 9:00 PM |
| 17 | The case work doesn't take the individual child into account. The usual response is 'our policy is' or 'the department doesn't support that' or 'it will just become normal for them' sorry, but it shouldn't have to become their normal, they didn't chose to be in care. | 7/5/2018 8:48 PM |
| 18 | Domt contact them much | 7/5/2018 5:36 PM |
| 19 | What communication and collaboration? | 7/5/2018 4:18 PM |
| # | COMMENTS FOR "TRANSPARENCY OF INFORMATION FROM THE DCP CASE WORKER?" | DATE |
| 1 | This is actually an amusing question. | 7/30/2018 8:14 AM |
| 2 | See above | 7/29/2018 9:00 PM |
| 3 | Lack of info given | 7/27/2018 4:09 PM |
| 4 | We often don't know the direction about the young person long term plan | 7/17/2018 6:38 PM |
| 5 | Now, not initially. Things have improved greatly | 7/13/2018 11:29 AM |
| 6 | With OPG there's no specifically assigned case worker. | 7/11/2018 2:10 PM |
| 7 | Even after the young person turns 18, accessing info is a constant battle | 7/11/2018 1:34 PM |
| 3 | N/A | 7/9/2018 8:09 AM |
| 9 | No information ever given | 7/8/2018 10:07 PM |
| 10 | I would've said very satisfied, until the process to remove her from my care proved a lack of transparency. | 7/6/2018 7:09 PM |
| 11 | Very little information is made available at transition. It would be beneficial for all involved to be a part of the transition process and to have opportunities to connect with subsequent carers to be a support and stay in touch with how children are going. Given how small our community of carers is, its not hard to join the dots amongst active carers who are part of online social groups or carer catch ups (like a mothers group). But we feel like we could be reprimanded for making contact and supporting each other. It shouldn't be so secretive and should be a more transparent process. It is not normal for these kids to not have "extended family friends". We should be encouraged to remain in their lives if it suits both carers concerned. By being completely removed from any further contact only adds to the feeling of 'abandonment' that the child would have - they dont understand that DCP are not allowing or facilitating contact between carers. | 7/6/2018 11:56 AM |
| 12 | never recieve anything from her | 7/6/2018 9:43 AM |
| 13 | Gone from poor to good due to different case supervisor | 7/6/2018 1:26 AM |
| | | |

| 14 | Child 1- perfect. Child 2 not at all | 7/5/2018 9:59 PM |
|----|---|--------------------|
| 15 | One recently was dreadful, but placement has moved on now | 7/5/2018 9:00 PM |
| 16 | It's like getting blood out of a stone. | 7/5/2018 8:48 PM |
| 7 | No information exchanged for LT child. Respite childs worker has been good, just advised they are no longer on case; child being transferred to another office. | 7/5/2018 5:36 PM |
| 8 | What information? | 7/5/2018 4:18 PM |
| ŧ | COMMENTS FOR "BEING INFORMED ABOUT CASE DECISIONS AND OTHER ISSUES AFFECTING THE CHILD AND/OR YOUNG PEOPLE PLACED IN YOUR CARE?" | DATE |
| | See above | 7/29/2018 9:00 PM |
| | we are the ones who drive the placement | 7/9/2018 1:09 PM |
| | N/A | 7/9/2018 8:09 AM |
| | always feel like a 3rd party for hospital visits, common comment from staff is 'oh your the carer'. Can never introduce yourself as the parent, or even gaurdian. Frustrating | 7/6/2018 9:15 PM |
| | Often not told anything. | 7/6/2018 11:56 AM |
| | never get explanation from her just get told no and thas it | 7/6/2018 9:43 AM |
| | Child 1 no issues. Child 2 - being kept in the dark | 7/5/2018 9:59 PM |
| | I had emergency kids permanetly removed (who I had cared for 3 weeks) due to needing urgent respite when my brother died suddenly at the age of 43 | 7/5/2018 9:42 PM |
| | Court date is tommorow we were officially told about a new order date today | 7/5/2018 9:39 PM |
| 0 | n/a - I am an OPG carer | 7/5/2018 4:18 PM |
| | COMMENTS FOR "THE DECISIONS A DCP CASE WORKER MAKES BASED ON THE BEST INTERESTS OF THE CHILD AND/OR YOUNG PEOPLE PLACED IN YOUR CARE?" | DATE |
| | Foster carers should have more ssy | 8/2/2018 1:47 PM |
| | not in our young mans best interest | 8/2/2018 12:53 AM |
| | dcp worker not child focussed | 7/31/2018 7:06 PM |
| | No. My case worked makes decisions in her own best interests. | 7/30/2018 8:14 AM |
| | Some of these are just very slow in being enacted | 7/29/2018 10:14 PM |
| | With consultation | 7/29/2018 8:27 PM |
| | we always make these together | 7/19/2018 10:04 PM |
| | The case worker is great but she is always facing road blocks | 7/12/2018 2:50 PM |
| | N/A | 7/9/2018 8:09 AM |
| 0 | still early days with this one, some seem to lack common sense or are just too busy | 7/6/2018 9:15 PM |
| 1 | I don't believe the decisions made have been made in her best interests, nor were they necessary. As an Early Childhood trained teacher, I have an understanding of trauma and its impact (and while I acknowledge I'm not a pysch) I believe decisions made have been detrimental to her best interests. | 7/6/2018 7:09 PM |
| 2 | Decision does not always seem to make sense but I have to trust that the right decisions are being made. | 7/6/2018 11:56 AM |
| 3 | willing to allow a step mother and father to have overnight access when I have reported that the stepmother barely acknowledges the 4yo since having her own child. Yet will not allow me to oversee 1 hour a fortnight for my daughter (birth mum) to have a family lunch | 7/6/2018 9:43 AM |
| 4 | Child 2 not informed of any!! | 7/5/2018 9:59 PM |
| 5 | Refer access to allied health | 7/5/2018 9:56 PM |
| 6 | You don't get told anything | 7/5/2018 9:42 PM |
| 7 | They want to reduce birth family visits and have them fly in fly out. This is not thinking of the child's needs. | 7/5/2018 9:38 PM |
| 8 | So far it seems to be what's in the best interests of DCP | 7/5/2018 8:48 PM |
| 9 | What decisions? | 7/5/2018 4:18 PM |
| 0 | there not always the best interest as they dont live with the child always a persumption | 7/5/2018 3:56 PM |

| 21 | generally positive except when there are ongoing issues with access visits with birth parent | 7/5/2018 3:41 PM |
|---------------------------------------|--|---|
| # | COMMENTS FOR "REGULAR VISITS FROM YOUR CHILD AND/OR YOUNG PERSON'S DCP CASE WORKER?" | DATE |
| 1 | We would like to see the frequency of visits reduced from the mandatory 8 weeks. Having social workers constantly in a child's life does not normalise a child's life | 8/2/2018 1:47 PM |
| 2 | differential response | 7/31/2018 8:33 PM |
| 3 | differential response | 7/31/2018 7:06 PM |
| 4 | What visits?! | 7/31/2018 9:02 AM |
| 5 | She never visits. | 7/30/2018 8:14 AM |
| 6 | I think once a month for a long term child is too much. | 7/30/2018 5:42 AM |
| 7 | I have been very impressed this time around. With the first two kids visits were sporadic at best. Our current CW is great at visiting the kids. | 7/29/2018 10:26 PM |
| 8 | Our worker makes every effort to have regular contact with our foster child | 7/17/2018 6:38 PM |
| 9 | What visits???? | 7/11/2018 6:42 PM |
| 10 | With OPG there's no specifically assigned case worker and no visits. | 7/11/2018 2:10 PM |
| 11 | kept to a minimum, which I think is less disruptive in long term care | 7/9/2018 1:09 PM |
| 12 | N/A | 7/9/2018 8:09 AM |
| 13 | eratic, again case loads seem to be an issue | 7/6/2018 9:15 PM |
| 14 | As I said, we didn't have a case worker. | 7/6/2018 7:09 PM |
| 15 | she comes out if she has to | 7/6/2018 9:43 AM |
| 16 | Most are good | 7/6/2018 1:26 AM |
| 17 | Child 1 yes. Child 2 no | 7/5/2018 9:59 PM |
| 18 | Haven't had one | 7/5/2018 9:39 PM |
| 19 | This needs to be individualised. My children don't need a stranger checking in on them monthly. They are not raised in a bubble and are sighted at the office every month for access. The NGO | 7/5/2018 8:48 PM |
| | visits regularly so the home is also viewed a lot. | |
| 20 | | 7/5/2018 5:36 PM |
| 20 21 | visits regularly so the home is also viewed a lot. | 7/5/2018 5:36 PM 7/5/2018 4:18 PM |
| | visits regularly so the home is also viewed a lot. No visits | |
| 21 | visits regularly so the home is also viewed a lot. No visits What visits? | 7/5/2018 4:18 PM |
| 21 # | visits regularly so the home is also viewed a lot. No visits What visits? COMMENTS FOR "ACCESS TO INFORMATION AND CARE RECORDS?" | 7/5/2018 4:18 PM DATE |
| 21 # 1 | visits regularly so the home is also viewed a lot. No visits What visits? COMMENTS FOR "ACCESS TO INFORMATION AND CARE RECORDS?" I haven't tried to access records. I have asked for file info held about me from my agency and this is taking a long time to be | 7/5/2018 4:18 PM DATE 7/29/2018 10:26 PM |
| 21 # 1 2 | visits regularly so the home is also viewed a lot. No visits What visits? COMMENTS FOR "ACCESS TO INFORMATION AND CARE RECORDS?" I haven't tried to access records. I have asked for file info held about me from my agency and this is taking a long time to be provided | 7/5/2018 4:18 PM DATE 7/29/2018 10:26 PM 7/29/2018 10:14 PM |
| 21 # 1 2 3 | visits regularly so the home is also viewed a lot. No visits What visits? COMMENTS FOR "ACCESS TO INFORMATION AND CARE RECORDS?" I haven't tried to access records. I have asked for file info held about me from my agency and this is taking a long time to be provided I haven't known that we can access this information | 7/5/2018 4:18 PM DATE 7/29/2018 10:26 PM 7/29/2018 10:14 PM 7/17/2018 6:38 PM |
| 21 # 1 2 3 4 | visits regularly so the home is also viewed a lot. No visits What visits? COMMENTS FOR "ACCESS TO INFORMATION AND CARE RECORDS?" I haven't tried to access records. I have asked for file info held about me from my agency and this is taking a long time to be provided I haven't known that we can access this information Would like more medical records Information is held like a form of power. Even after age 18, they don't apparently have the right | 7/5/2018 4:18 PM DATE 7/29/2018 10:26 PM 7/29/2018 10:14 PM 7/17/2018 6:38 PM 7/12/2018 2:50 PM |
| 21 # 1 2 3 4 5 | visits regularly so the home is also viewed a lot. No visits What visits? COMMENTS FOR "ACCESS TO INFORMATION AND CARE RECORDS?" I haven't tried to access records. I have asked for file info held about me from my agency and this is taking a long time to be provided I haven't known that we can access this information Would like more medical records Information is held like a form of power. Even after age 18, they don't apparently have the right to their own info | 7/5/2018 4:18 PM DATE 7/29/2018 10:26 PM 7/29/2018 10:14 PM 7/17/2018 6:38 PM 7/12/2018 2:50 PM 7/11/2018 1:34 PM |
| 21 # 1 2 3 4 5 6 | visits regularly so the home is also viewed a lot. No visits What visits? COMMENTS FOR "ACCESS TO INFORMATION AND CARE RECORDS?" I haven't tried to access records. I have asked for file info held about me from my agency and this is taking a long time to be provided I haven't known that we can access this information Would like more medical records Information is held like a form of power. Even after age 18, they don't apparently have the right to their own info N/A | 7/5/2018 4:18 PM DATE 7/29/2018 10:26 PM 7/29/2018 10:14 PM 7/17/2018 6:38 PM 7/12/2018 2:50 PM 7/11/2018 1:34 PM 7/9/2018 8:09 AM |
| 21 # 1 2 3 4 5 6 7 | visits regularly so the home is also viewed a lot. No visits What visits? COMMENTS FOR "ACCESS TO INFORMATION AND CARE RECORDS?" I haven't tried to access records. I have asked for file info held about me from my agency and this is taking a long time to be provided I haven't known that we can access this information Would like more medical records Information is held like a form of power. Even after age 18, they don't apparently have the right to their own info N/A Still no information given even after asking | 7/5/2018 4:18 PM DATE 7/29/2018 10:26 PM 7/29/2018 10:14 PM 7/17/2018 6:38 PM 7/12/2018 2:50 PM 7/11/2018 1:34 PM 7/9/2018 8:09 AM 7/8/2018 10:07 PM |
| 21 # 1 2 3 4 5 6 7 8 | visits regularly so the home is also viewed a lot. No visits What visits? COMMENTS FOR "ACCESS TO INFORMATION AND CARE RECORDS?" I haven't tried to access records. I have asked for file info held about me from my agency and this is taking a long time to be provided I haven't known that we can access this information Would like more medical records Information is held like a form of power. Even after age 18, they don't apparently have the right to their own info N/A Still no information given even after asking Most information that was requested was given if available. Only neutral as this is a case worker we have had for a while and we had four before so any of this information has been told only to IEP or NEP meetings but not to details I to this day have only had the description of care, neglect not details, that is something I think I should ask for | 7/5/2018 4:18 PM DATE 7/29/2018 10:26 PM 7/29/2018 10:14 PM 7/17/2018 6:38 PM 7/12/2018 2:50 PM 7/11/2018 1:34 PM 7/9/2018 8:09 AM 7/8/2018 10:07 PM 7/6/2018 7:09 PM |
| 21 # 1 2 3 4 5 6 7 8 9 | visits regularly so the home is also viewed a lot. No visits What visits? COMMENTS FOR "ACCESS TO INFORMATION AND CARE RECORDS?" I haven't tried to access records. I haven't tried to access records. I have asked for file info held about me from my agency and this is taking a long time to be provided I haven't known that we can access this information Would like more medical records Information is held like a form of power. Even after age 18, they don't apparently have the right to their own info N/A Still no information given even after asking Most information that was requested was given if available. Only neutral as this is a case worker we have had for a while and we had four before so any of this information has been told only to IEP or NEP meetings but not to details I to this day have only had the description of care, neglect not details, that is something I think I should ask for now. Have not been told about this or ever had access. What sort of information and care records? | 7/5/2018 4:18 PM DATE 7/29/2018 10:26 PM 7/29/2018 10:14 PM 7/17/2018 6:38 PM 7/12/2018 2:50 PM 7/11/2018 1:34 PM 7/9/2018 8:09 AM 7/8/2018 10:07 PM 7/6/2018 7:09 PM 7/6/2018 12:34 PM |
| 21 # 1 2 3 4 5 6 7 8 9 10 | visits regularly so the home is also viewed a lot. No visits What visits? COMMENTS FOR "ACCESS TO INFORMATION AND CARE RECORDS?" I haven't tried to access records. I have asked for file info held about me from my agency and this is taking a long time to be provided I haven't known that we can access this information Would like more medical records Information is held like a form of power. Even after age 18, they don't apparently have the right to their own info N/A Still no information given even after asking Most information that was requested was given if available. Only neutral as this is a case worker we have had for a while and we had four before so any of this information has been told only to IEP or NEP meetings but not to details I to this day have only had the description of care, neglect not details, that is something I think I should ask for now. Have not been told about this or ever had access. What sort of information and care records? The childs? | 7/5/2018 4:18 PM DATE 7/29/2018 10:26 PM 7/29/2018 10:14 PM 7/17/2018 6:38 PM 7/12/2018 2:50 PM 7/11/2018 1:34 PM 7/9/2018 8:09 AM 7/6/2018 7:09 PM 7/6/2018 12:34 PM 7/6/2018 11:56 AM |
| 21 # 1 2 3 4 5 6 7 8 9 10 10 11 | visits regularly so the home is also viewed a lot. No visits What visits? COMMENTS FOR "ACCESS TO INFORMATION AND CARE RECORDS?" I haven't tried to access records. I have n't tried to access records. I have asked for file info held about me from my agency and this is taking a long time to be provided I haven't known that we can access this information Would like more medical records Information is held like a form of power. Even after age 18, they don't apparently have the right to their own info N/A Still no information given even after asking Most information that was requested was given if available. Only neutral as this is a case worker we have had for a while and we had four before so any of this information has been told only to IEP or NEP meetings but not to details I to this day have only had the description of care, neglect not details, that is something I think I should ask for now. Have not been told about this or ever had access. What sort of information and care records? The childs? | 7/5/2018 4:18 PM DATE 7/29/2018 10:26 PM 7/29/2018 10:14 PM 7/17/2018 6:38 PM 7/12/2018 2:50 PM 7/11/2018 1:34 PM 7/9/2018 8:09 AM 7/8/2018 10:07 PM 7/6/2018 12:34 PM 7/6/2018 11:56 AM 7/5/2018 9:59 PM |

| 15 | n/a | 7/5/2018 4:18 PM |
|----|--|--------------------|
| # | COMMENTS FOR "ADDRESSING ISSUES AS THEY ARISE AND MAKING COMPLAINTS" | DATE |
| 1 | I haven't needed to raise any complaints | 7/29/2018 10:26 PM |
| 2 | We have been called to collect our child from school often. We have had to take time off work and reduce hours to care for child. No support has been offered nor given. We waited 7 weeks for a new school! How are we meant to keep our jobs?? | 7/29/2018 8:45 PM |
| 3 | We have been trying to get access of our childs sister so they can see each other for 7 yrs | 7/29/2018 8:25 PM |
| 4 | If DCP case worker does their job, things run well, if not things get near impossible to keep a placement | 7/9/2018 1:09 PM |
| 5 | N/A | 7/9/2018 8:09 AM |
| 6 | Haven't needed to make complaints. Have escalated issues or queries to previous Minister, Susan Close who was always very responsive (& Cathy Taylor) | 7/6/2018 11:56 AM |
| 7 | you can coplain all you like and ask questions all you like and you get ignoredor they are skipped over and not answered | 7/6/2018 9:43 AM |
| 8 | Leah Cassidy is magical | 7/5/2018 9:00 PM |
| 9 | Nothing changes, meeting upon meeting, and we are still spinning our wheels | 7/5/2018 8:48 PM |
| 10 | No need | 7/5/2018 5:36 PM |
| 11 | They do not have expertise in disability or mental health and are unaware of community supports. | 7/5/2018 4:44 PM |
| 12 | n/a | 7/5/2018 4:18 PM |
| | | |

Q45 Participation and involvement as part of the Care Team - do you feel you are:



| | VERY SATISFIED | SATISFIED | NEUTRAL | DISSATISFIED | VERY DISSATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|--|-------------------|--------------|--------------|--------------|----------------------|------------|-------|---------------------|
| Treated as a valued member of your child and/or young person's Care Team? | 21.64% 29 | 26.12% 35 | 24.63% 33 | 14.18% 19 | 8.96% 12 | 4.48% 6 | 134 | 2.61 |
| Provided adequate information (including health, safety, Centrelink, Medicare)? | 12.69% 17 | 29.85% 40 | 24.63% 33 | 23.13% 31 | 7.46% 10 | 2.24% 3 | 134 | 2.82 |
| Able to participate in decision making – particularly regarding aspects of the child and/or young person's life (including education, health and social activities)? | 24.06% 32 | 30.83% 41 | 24.81% 33 | 8.27% 11 | 6.02% 8 | 6.02% 8 | 133 | 2.38 |
| Treated with respect? | 23.66% 31 | 38.93% 51 | 20.61% 27 | 8.40% 11 | 6.87% 9 | 1.53% 2 | 131 | 2.35 |
| Receiving timely responses to requests made on behalf of child and/or young person? | 12.88% 17 | 32.58% 43 | 23.48% 31 | 20.45% 27 | 5.30% 7 | 5.30% 7 | 132 | 2.71 |

| Part of the process | 5.34% | 19.85% | 32.82% | 9.92% | 8.40% | 23.66% | | |
|--|--------|--------|--------|--------|--------|--------|-----|------|
| when dealing with the birth family (including reunification)? | 7 | 26 | 43 | 13 | 11 | 31 | 131 | 2.95 |
| Receiving support | 30.16% | 26.19% | 17.46% | 12.70% | 3.17% | 10.32% | | |
| from the Kinship care team or Foster care agency? | 38 | 33 | 22 | 16 | 4 | 13 | 126 | 2.25 |
| Able to call a care | 9.23% | 22.31% | 34.62% | 8.46% | 3.85% | 21.54% | | |
| team meeting | 12 | 29 | 45 | 11 | 5 | 28 | 130 | 2.69 |
| Given opportunities | 10.77% | 22.31% | 20.00% | 3.08% | 14.62% | 29.23% | | |
| for respite? | 14 | 29 | 26 | 4 | 19 | 38 | 130 | 2.84 |
| | | | | | | | | |

| # | COMMENTS FOR "TREATED AS A VALUED MEMBER OF YOUR CHILD AND/OR YOUNG PERSON'S CARE TEAM?" | DATE |
|----|---|-------------------|
| 1 | not always consulted in our young mans well being | 8/2/2018 12:53 AM |
| 2 | Very rare to be involved, neverbeen a part of care team. | 8/1/2018 3:24 PM |
| 3 | not treated by dip as part off the care team | 7/31/2018 8:33 PM |
| 4 | not treated as a member of the care team | 7/31/2018 7:06 PM |
| 5 | Long term yes very much part of team. Short term or emergency placements I feel very much like a hotel, somewhere to dump the kid, my opinions and observations don't seem to count | 7/29/2018 9:39 PM |
| 6 | Yes, from my support worker. No from dcp. | 7/27/2018 4:09 PM |
| 7 | Often feel invisible - that our experiences with the child don't count in the decision making process. We are rarely consulted. | 7/20/2018 8:35 AM |
| 8 | At times we have been very involved but there have been times where we have been completely side tracked from a decision that also would need our input | 7/17/2018 6:38 PM |
| 9 | I have actually been told that I am not a part of their care team or excluded from meetings that did include people who had never met the child who had been living with me for years | 7/11/2018 1:34 PM |
| 10 | we are well respected now. In the beginning we were treated as mushrooms | 7/9/2018 1:09 PM |
| 11 | N/A | 7/9/2018 8:09 AM |
| 12 | often seen as the carer not the parent, frustrating sometimes | 7/6/2018 9:15 PM |
| 13 | Until her removal, I would have said that generally I was valued. The removal process shows me that clearly that isn't the case. | 7/6/2018 7:09 PM |
| 14 | I don't feel like I am encouraged to participate or be involved. I feel like I might share with them, but not because I have been asked to. | 7/6/2018 11:56 AM |
| 15 | my husband is treated with respect but I am not. | 7/6/2018 9:43 AM |
| 16 | New supervisor changed the standard to good | 7/6/2018 1:26 AM |
| 17 | I don't feel included at all | 7/5/2018 9:59 PM |
| 18 | By case worker yes, by her manager no. | 7/5/2018 9:56 PM |
| 19 | Not really consulted | 7/5/2018 9:19 PM |
| 20 | I am valued in the sense they can see how much the children blossom in my care. My opinions are not valued. | 7/5/2018 8:48 PM |
| 21 | n/a | 7/5/2018 4:18 PM |
| # | COMMENTS FOR "PROVIDED ADEQUATE INFORMATION (INCLUDING HEALTH, SAFETY, CENTRELINK, MEDICARE)?" | DATE |
| 1 | find it yourself or go without !!!! | 7/30/2018 6:25 PM |
| 2 | This only applies to short visit children | 7/29/2018 9:39 PM |
| 3 | Very little information on health history (including family history - which is important) of my children prior to coming into care | 7/27/2018 9:23 PM |
| 4 | Two girls came to us unwell with no information at all. I had to jump through hoops to get medicare details to take them to doctor. | 7/27/2018 4:09 PM |
| 5 | Still waiting for Medicare card. Child is still not recognised as in our care by Centrelink | 7/24/2018 1:58 PM |
| | | |

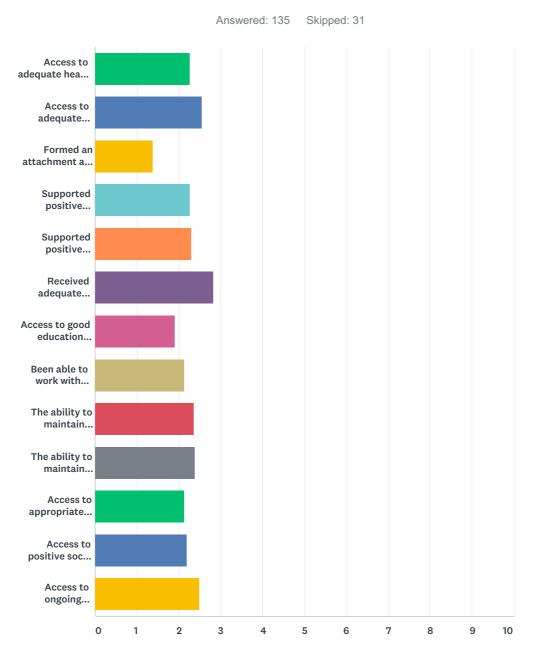
| 6 | We constantly have to push to get basic information | 7/20/2018 8:35 AM |
|----|---|--------------------|
| 7 | Info re childcare rebate changes has been non existent | 7/11/2018 6:42 PM |
| 8 | Health info hard to come by, and all assessments left up to me to figure out | 7/11/2018 1:34 PM |
| 9 | You got to work that out yourself | 7/11/2018 8:27 AM |
| 10 | I handled all this myself. Medicare is a nightmare, things need to be changed here. | 7/9/2018 1:09 PM |
| 11 | NA | 7/9/2018 8:09 AM |
| 12 | centrelink are a painful department, information can be inconsistant with no accountability from staff | 7/6/2018 9:15 PM |
| 13 | why no dissatisfied category? | 7/6/2018 5:25 PM |
| 14 | Medicare details can be hard to acquire. | 7/6/2018 11:56 AM |
| 15 | I access my own information on this | 7/6/2018 9:43 AM |
| 16 | Child 1 we were provided everything. Child 2 it took weeks to chase this info up and payments weren't made etc | 7/5/2018 9:59 PM |
| 17 | A lot of trial and error, and asking fellow carers for the information. | 7/5/2018 9:56 PM |
| 18 | Never have a gotten Medicare numbers for kids, or health care cards for kids I have had for 7 weeks | 7/5/2018 9:42 PM |
| 19 | Unable to get this info | 7/5/2018 9:19 PM |
| 20 | Difficult when children don't have Medicare cards | 7/5/2018 9:00 PM |
| 21 | Still awaiting updated medicare card 6 months | 7/5/2018 5:36 PM |
| 22 | n/a - I did all of this myself | 7/5/2018 4:18 PM |
| 23 | Eventually | 7/5/2018 4:01 PM |
| # | COMMENTS FOR "ABLE TO PARTICIPATE IN DECISION MAKING – PARTICULARLY REGARDING ASPECTS OF THE CHILD AND/OR YOUNG PERSON'S LIFE (INCLUDING EDUCATION, HEALTH AND SOCIAL ACTIVITIES)?" | DATE |
| 1 | Been a part, but doesn't make a difference what I think in most cases | 8/1/2018 3:24 PM |
| 2 | Only because of backup from psychologist and foster agency do I get heard | 7/31/2018 10:26 AM |
| 3 | Offered feedback to Life Without Barriers staff in relation to my observations | 7/30/2018 3:31 PM |
| 4 | The processes can be very slow sometimes taking months to achieve what I could enact instantly with my birth chn | 7/29/2018 10:14 PM |
| 5 | We make the decisions, DCP supports us if possible, or suggests other options if first is not viable | 7/9/2018 1:09 PM |
| 6 | N/A | 7/9/2018 8:09 AM |
| 7 | I feel carers could/should have more opportunities to participate in this. | 7/6/2018 11:56 AM |
| 8 | Refer access to allied health. Child still waiting having been in care for five months. | 7/5/2018 9:56 PM |
| 9 | I can choose theire social activities and do the usual health appointments, but as far as education goes, apparently I can't even have an independent assessment of their abilities done so I can tailor their education to fit their needs. And don't even think of mentioning any educational alternatives that don't fit nicely in their little box. | 7/5/2018 8:48 PM |
| 10 | I am the decision maker - I do not participate with DCP or vice versa | 7/5/2018 4:18 PM |
| # | COMMENTS FOR "TREATED WITH RESPECT?" | DATE |
| 1 | Last contact with dept was dismal | 8/3/2018 9:13 AM |
| 2 | not treated with respect by dcp | 7/31/2018 7:06 PM |
| 3 | More recently I have felt respected, however this has not been the norm in the past | 7/27/2018 9:23 PM |
| 4 | Not disrespected as such, just out of the loop and unappreciated by dcp (not our agency). | 7/27/2018 4:09 PM |
| 5 | Depending on the worker | 7/11/2018 8:27 AM |
| 6 | Yes now. First DCP worker was terrible. | 7/9/2018 1:09 PM |
| 7 | As above, with being valued. I was generally treated with respect. Regarding her removal from my care, there was a clear lack of respect. | 7/6/2018 7:09 PM |
| 8 | I have not encountered any negativity from the DCP workers I have had dealings with. | 7/6/2018 11:56 AM |

| 9 | kinship support yes, dcp no | 7/6/2018 9:43 AM |
|----|--|--------------------|
| 10 | Not with child 2's office | 7/5/2018 9:59 PM |
| 11 | By case worker yes, by her manager no. | 7/5/2018 9:56 PM |
| # | COMMENTS FOR "RECEIVING TIMELY RESPONSES TO REQUESTS MADE ON BEHALF OF CHILD AND/OR YOUNG PERSON?" | DATE |
| 1 | DCP responding to emails is often incredibly slow. I have waited 10 days for emails to even be acknowledged | 7/29/2018 10:14 PM |
| 2 | mostly, but DCP are always under pressure and are limited in time | 7/9/2018 1:09 PM |
| 3 | N/A | 7/9/2018 8:09 AM |
| 4 | 9 months & still waiting for a passport is getting frustrating | 7/6/2018 9:15 PM |
| 5 | dissatisfied | 7/6/2018 5:25 PM |
| 6 | Can vary. Quite often it is the carer chasing the worker up. | 7/6/2018 11:56 AM |
| 7 | i can wait up to 14 days to get an anser from dcp i can leave messages and never get a return call so i email so everything is in writing and if i do not hear back in a week i ask again | 7/6/2018 9:43 AM |
| 8 | One casworker is very good one is poor unless you go through supervisor | 7/6/2018 1:26 AM |
| 9 | Child 2- never a response | 7/5/2018 9:59 PM |
| 10 | By case worker yes, by her manager no. | 7/5/2018 9:56 PM |
| 11 | Always waiting for approvals and reimbursements from family visits. | 7/5/2018 9:38 PM |
| 12 | Reimbursements need to be quicker | 7/5/2018 9:00 PM |
| 13 | varies | 7/5/2018 3:41 PM |
| ŧ | COMMENTS FOR "PART OF THE PROCESS WHEN DEALING WITH THE BIRTH FAMILY (INCLUDING REUNIFICATION)?" | DATE |
| 1 | We aren't involved at all | 8/2/2018 1:47 PM |
| 2 | no contact | 7/30/2018 12:55 PM |
| 3 | Birth mother has consistently not turned up for access since November, every time she doesn't turn up the Social Worker wants to organise another access. She expects us to be available all the time for access, and has no care for how continued failures to attend affect the children. | 7/30/2018 8:14 AM |
| 4 | Child has received significant trauma due to access visits! Why force a child when they clearly don't want to go! | 7/29/2018 8:45 PM |
| 5 | I have had to do a lot of the organising for access with siblings which live close by. I'm still waiting to hear about contact with siblings that live in Adelaide. I am always having to chase up DCP. | 7/24/2018 1:58 PM |
| 6 | we dont deal with birth family | 7/19/2018 10:04 PM |
| 7 | we were able to have as much involvement with birth family as the birth family were able, which was good for the child | 7/9/2018 1:09 PM |
| 8 | N/A | 7/9/2018 8:09 AM |
| 9 | disatisfied | 7/6/2018 5:25 PM |
| 10 | Department handles all access arrangements. | 7/6/2018 12:34 PM |
| 11 | My only short term child (in my care for 6mths as a baby to toddler) had NO transition and it was a traumatic experience for all. | 7/6/2018 11:56 AM |
| 12 | All t this stage no parental visit but have regular in supervised visits with siblings and other family members | 7/6/2018 1:26 AM |
| 13 | We arrange the family visits and am proactive doing this. | 7/5/2018 9:38 PM |
| 14 | Encouraged not to be there when family have visit | 7/5/2018 9:19 PM |
| 15 | There was more involvement years ago when I first started, and it was a wonderful experience for all involved. Now they seem to want to keep carers at an arms length from the birth families. I don't think it's a good change. However that said I haven't been part of a reunification for a couple of years now. | 7/5/2018 8:48 PM |
| | | |
| 16 | No contact | 7/5/2018 5:36 PM |

| # | COMMENTS FOR "RECEIVING SUPPORT FROM THE KINSHIP CARE TEAM OR FOSTER CARE AGENCY?" | DATE |
|----|--|--------------------|
| 1 | Excellent initial training but little support once actually having children | 7/30/2018 12:55 PM |
| 2 | Never hear from them - emailed newsletters and thats it | 7/29/2018 10:59 PM |
| 3 | Our current worker is friendlier than previous workers - however there seems to be very little they can really support?? | 7/27/2018 9:23 PM |
| 4 | With OPG there's no Foster Care Agency. | 7/11/2018 2:10 PM |
| 5 | N/A | 7/9/2018 8:09 AM |
| 6 | not allocated which is better than a bad worker | 7/6/2018 5:25 PM |
| 7 | They try, but they don't live it day to day so really don't understand us sometimes. They also don't have enough power when they go up against DCP, so basically we might as well go into battle by ourselves for all the good they do. | 7/5/2018 8:48 PM |
| 8 | None required | 7/5/2018 5:36 PM |
| 9 | What support? | 7/5/2018 4:18 PM |
| # | COMMENTS FOR "ABLE TO CALL A CARE TEAM MEETING" | DATE |
| 1 | Never tried. Didn't know I could | 7/29/2018 9:39 PM |
| 2 | Have no idea what this is | 7/29/2018 8:58 PM |
| 3 | Of | 7/29/2018 8:25 PM |
| 4 | Didn't know we could? | 7/27/2018 9:23 PM |
| 5 | Wasn't aware that we could do this | 7/17/2018 6:38 PM |
| 6 | N/A | 7/9/2018 8:09 AM |
| 7 | down to having a good soc worker | 7/6/2018 9:15 PM |
| 8 | Have not had that experience. | 7/6/2018 11:56 AM |
| 9 | We can do this?? They don't even respond to calls or emails! We | 7/5/2018 9:59 PM |
| 10 | Never had to | 7/5/2018 9:19 PM |
| 11 | I haven't tried to call one, but I would hope everyone would come to the party if I did. | 7/5/2018 8:48 PM |
| 12 | Hardest thing is timing for getting everyone together | 7/5/2018 8:44 PM |
| 13 | Dont have any need. | 7/5/2018 5:36 PM |
| 14 | never heard of this | 7/5/2018 4:18 PM |
| # | COMMENTS FOR "GIVEN OPPORTUNITIES FOR RESPITE?" | DATE |
| 1 | We don't need it | 8/2/2018 1:47 PM |
| 2 | Most of the time it's grantedif respite is avaliable. | 8/1/2018 3:24 PM |
| 3 | Wasn't offered. Took our own initiative after 3 months to organise this for ourselves | 7/30/2018 12:55 PM |
| 4 | Never been mentioned in 5 years. | 7/30/2018 8:14 AM |
| 5 | We get help from family and friends when needed | 7/29/2018 10:59 PM |
| 6 | I do not want respite care | 7/29/2018 10:11 PM |
| 7 | Never tried | 7/29/2018 9:39 PM |
| 8 | Don't use as not in the best interest for our foster daughter | 7/29/2018 9:28 PM |
| 9 | Never happens unless I find places for 5 | 7/27/2018 6:10 PM |
| 10 | I was promised monthly respite for the Therapeutic Foster Child in our care but have not received any and it has been over 6 months due to there being no available Therapeutic carers nearby who are also able to care for an Aboriginal Child. | 7/24/2018 1:58 PM |
| 11 | We don't use respite often at all but when we have felt that it's needed we have been given the indication that there are not carers available | 7/17/2018 6:38 PM |
| 12 | In 12 months we have not recieved any respite. We were promised support and to date still have none. | 7/12/2018 2:50 PM |
| 13 | Family give respite | 7/11/2018 10:55 PM |
| 14 | Respite is non existent, fraught with issues and in need of a major overhaul | 7/11/2018 6:42 PM |

| 15 | The respite options/flexibility were so lacking that I eventually gave up | 7/11/2018 1:34 PM |
|----|---|-------------------|
| 16 | Very difficult to get regular respite, which is imperitave as the children are very high needs, but after years of pushing | 7/9/2018 1:09 PM |
| 17 | N/A | 7/9/2018 8:09 AM |
| 18 | Never | 7/8/2018 10:07 PM |
| 19 | I was given opportunities once I asked for it. Unfortunately, two out of the three respite carers did not have predictable routines and did not stick to her routines (particuarly around bedtimes) which meant I spent the entire week afterwards picking up the pieces and needed more respect because of it. | 7/6/2018 7:09 PM |
| 20 | I have arranged my own respite with carer friends as I am not comfortable sending to a stranger. | 7/6/2018 11:56 AM |
| 21 | I choose not to use respite | 7/6/2018 9:55 AM |
| 22 | my respite is daycare and school. | 7/6/2018 9:43 AM |
| 23 | We have been waiting almost seven years for the promised respite. Have never had one day. | 7/6/2018 7:58 AM |
| 24 | Don't use it | 7/6/2018 1:26 AM |
| 25 | They need an alternative is a baby sitting / nannying allowance or a baby sitting pool of people that come into your home. Respite needs to evolve. | 7/5/2018 11:12 PM |
| 26 | Not required | 7/5/2018 9:56 PM |
| 27 | I was given respite, but did not get the children back | 7/5/2018 9:42 PM |
| 28 | I don't use it | 7/5/2018 9:00 PM |
| 29 | I don't use respite, if my children need babysitting I ask family or friends, just as I would if they were my birth children | 7/5/2018 8:48 PM |
| 30 | Satisfied with LWB. Grandchildren don't attract respite. I | 7/5/2018 8:44 PM |
| 31 | Not rwquired | 7/5/2018 5:36 PM |
| 32 | never been offered to me | 7/5/2018 4:18 PM |
| 33 | We do our own respite with birth grandparents and our parents | 7/5/2018 3:22 PM |

Q46 Supporting development of your child and/or young people placed in your care - do you feel you have...



| | VERY SATISFIED | SATISFIED | NEUTRAL | DISSATISFIED | VERY DISSATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|---|-------------------|--------------|--------------|--------------|----------------------|--------------|-------|---------------------|
| Access to adequate health services? | 22.56% 30 | 41.35% 55 | 18.05% 24 | 11.28% 15 | 2.26% 3 | 4.51% 6 | 133 | 2.26 |
| Access to adequate therapeutic services? | 15.91% 21 | 31.06% 41 | 18.94% 25 | 15.15% 20 | 4.55% 6 | 14.39% 19 | 132 | 2.55 |
| Formed an attachment and have a strong parent-child relationship? | 69.17% 92 | 22.56% 30 | 5.26% 7 | 0.75% 1 | 0.75% 1 | 1.50% 2 | 133 | 1.39 |

| Supported positive contact with birth family? | 16.54% 22 | 33.83% 45 | 22.56% 30 | 5.26% 7 | 1.50% 2 | 20.30% 27 | 133 | 2.26 |
|---|--------------|--------------|--------------|--------------|-------------|--------------|-----|------|
| Supported positive contact with significant others (eg siblings)? | 19.55% 26 | 33.83% 45 | 19.55% 26 | 6.77% 9 | 3.76% 5 | 16.54% 22 | 133 | 2.30 |
| Received adequate support to deal with trauma? | 12.88% 17 | 21.21% 28 | 30.30% 40 | 16.67% 22 | 7.58% 10 | 11.36% 15 | 132 | 2.83 |
| Access to good education (school, early childhood)? | 33.08% 44 | 41.35% 55 | 10.53% 14 | 4.51% 6 | 1.50% 2 | 9.02% 12 | 133 | 1.90 |
| Been able to work with education systems to manage absenteeism? | 18.18% 24 | 18.18% 24 | 19.70% 26 | 2.27% 3 | 0.76% 1 | 40.91% 54 | 132 | 2.14 |
| The ability to maintain cultural identity and connection to family, community and country for Aboriginal and Torres Strait Islander children and/or young people | 10.69% 14 | 16.79% 22 | 12.21% 16 | 3.05% 4 | 3.05% 4 | 54.20% 71 | 131 | 2.37 |
| The ability to maintain cultural identity and connection to community for culturally and linguistically diverse children and/or young people | 10.32% 13 | 9.52% 12 | 14.29% 18 | 3.17% 4 | 1.59% 2 | 61.11% 77 | 126 | 2.39 |
| Access to appropriate recreation and extra-curricular activities? | 24.81% 33 | 36.09% 48 | 20.30% 27 | 6.02% 8 | 1.50% 2 | 11.28% 15 | 133 | 2.14 |
| Access to positive social and peer relationships? | 20.15% 27 | 41.79% 56 | 23.88% 32 | 5.22% 7 | 1.49% 2 | 7.46% 10 | 134 | 2.20 |
| Access to ongoing training and/or employment | 15.27% 20 | 29.01% 38 | 28.24% 37 | 5.34% 7 | 5.34% 7 | 16.79% 22 | 131 | 2.48 |

| # | COMMENTS FOR "ACCESS TO ADEQUATE HEALTH SERVICES?" | DATE |
|---|--|------------------|
| 1 | If accessed privately | 8/3/2018 9:13 AM |
| 2 | Sometimes not as much | 8/1/2018 3:24 PM |

| 3 | Everything has to be thru a professional recommendation only, so if notice something needs looking after, it's only given support if a professional recommends it, eg needing orthotics took 18 months because my concerns about her pain was not valid Only psychologist saying it was I'm tired of my experiences of patenting and even my own qualifications being ignored | 7/31/2018 10:26 AM |
|----|---|--------------------|
| 4 | Local hospital provided excellent care | 7/30/2018 12:55 PM |
| 5 | This took far too long. We waited 2 years for help. | 7/29/2018 8:45 PM |
| 6 | Again, living rurally gives little options. No available trauma psych services out of Adelaide. | 7/27/2018 9:23 PM |
| 7 | We've experienced big battles and long wait times to access health services | 7/20/2018 8:35 AM |
| 8 | Our OPG child have a variety of serious medical needs - we have had to seek out our own support she | 7/17/2018 6:38 PM |
| 9 | I have access but it's all up to me | 7/11/2018 1:34 PM |
| 10 | CDU has been involved from the beginning for 6 years and excellent/thorough | 7/9/2018 1:09 PM |
| 11 | I have been discouraged from seeking diagnosis, but understnding and support usually follow a diagnosis | 7/6/2018 5:25 PM |
| 12 | I have set up a range of therapies, pyschologists to support and care the children when it is required | 7/6/2018 12:34 PM |
| 13 | I seek it | 7/6/2018 9:43 AM |
| 14 | Rural services-nil | 7/5/2018 11:24 PM |
| 15 | Been trying to get medical help with child 2 for 8 weeks or more | 7/5/2018 9:59 PM |
| 16 | Refer access to allied health. | 7/5/2018 9:56 PM |
| 17 | We organise these visits | 7/5/2018 9:38 PM |
| 18 | Referrals take time. Rapid Response isn't there | 7/5/2018 8:44 PM |
| 19 | Not required | 7/5/2018 5:36 PM |
| # | COMMENTS FOR "ACCESS TO ADEQUATE THERAPEUTIC SERVICES?" | DATE |
| 1 | As above | 8/3/2018 9:13 AM |
| 2 | It's a battle every time to have her cared for appropriately | 7/31/2018 10:26 AM |
| 3 | Request has been postponed until long term care provided | 7/30/2018 12:55 PM |
| 4 | We use private services | 7/29/2018 8:31 PM |
| 5 | See above comment | 7/27/2018 9:23 PM |
| 6 | Nothing has been offered, and when I have enquired, I have been brushed off. | 7/13/2018 11:29 AM |
| 7 | Have to fight for services | 7/11/2018 10:55 PM |
| 8 | As above | 7/11/2018 1:34 PM |
| 9 | need many, so would be overwhelming if we couldn't | 7/9/2018 1:09 PM |
| 10 | The therapist is amazing | 7/8/2018 10:07 PM |
| 11 | My child was particularly traumatised and should have seen a therapist weekly. However, CAMHS didn't want to do this and there were limited other rescources rurally she could access. | 7/6/2018 7:09 PM |
| 12 | As above | 7/6/2018 12:34 PM |
| 13 | Havent been required. | 7/6/2018 11:56 AM |
| 14 | Never invited | 7/6/2018 10:39 AM |
| 15 | I ask for it | 7/6/2018 9:43 AM |
| 16 | Rural services like psychologists who are not CAHMS -nil | 7/5/2018 11:24 PM |
| 17 | Not required. | 7/5/2018 9:56 PM |
| 18 | We arrange these | 7/5/2018 9:38 PM |
| 19 | Service limited in whole community | 7/5/2018 9:19 PM |
| 20 | LWB has had problems with continuity of therapy due to staff changes | 7/5/2018 8:44 PM |
| # | COMMENTS FOR "FORMED AN ATTACHMENT AND HAVE A STRONG PARENT-CHILD RELATIONSHIP?" | DATE |
| | | |

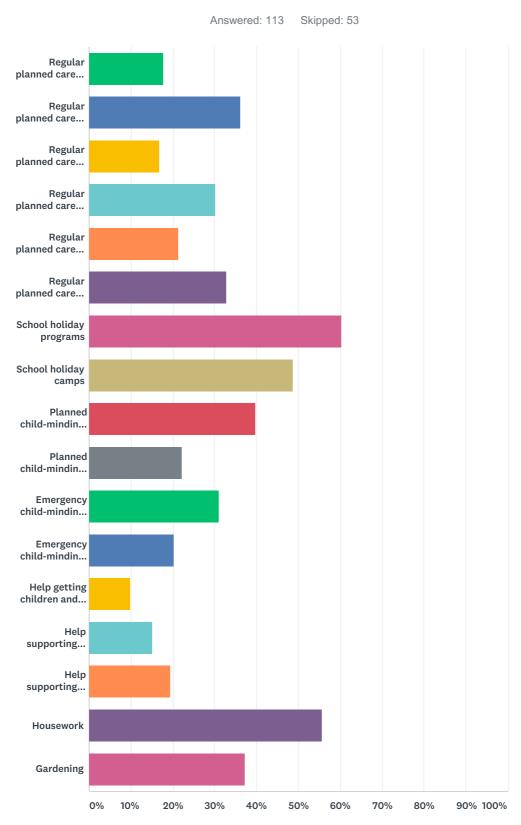
| 2 | We do, but that is through our work, nothing to do with the Dept. | 7/30/2018 8:14 AM |
|----|---|--------------------|
| 3 | We've become a true family. | 7/29/2018 10:26 PM |
| 4 | Yes to 4/5 children, the oldest is a developing better attachements | 7/27/2018 9:23 PM |
| 5 | this happens better with some kids more than others | 7/19/2018 10:04 PM |
| 6 | It's a fragile attachment that requires intensive work every day | 7/13/2018 11:29 AM |
| 7 | Yes, but wasnt given adequate training about developing relationships with traumatised children when I srarted out | 7/11/2018 1:34 PM |
| 8 | Always room for improvement | 7/11/2018 8:27 AM |
| 9 | Yes, but it's taken over 5 years to build, and we should have been informed more thoroughly | 7/9/2018 1:09 PM |
| 10 | She was attached to me from day 1. I didn't form an attachment for 9months. But, did eventually. | 7/6/2018 7:09 PM |
| 11 | Full time carer for 1child totally unsatisfactory care given | 7/6/2018 10:39 AM |
| 12 | Children and my stay at home husband | 7/5/2018 9:56 PM |
| 13 | Very much | 7/5/2018 9:38 PM |
| 14 | Not all the children are the same. Would give different answer for each child but you don't allow that | 7/5/2018 8:44 PM |
| # | COMMENTS FOR "SUPPORTED POSITIVE CONTACT WITH BIRTH FAMILY?" | DATE |
| 1 | Rarely | 8/1/2018 3:24 PM |
| 2 | Very little contact with birth parents and birth dathers family due to negativity and hatred directed towards us | 7/29/2018 10:59 PM |
| 3 | There is no contact. The kids don't want it, and thankfully the parents don't request it. | 7/29/2018 10:26 PM |
| 4 | We have a great relationship with the birth family, and have met much of the Super extended large family. They are all very supportive of our role | 7/29/2018 9:39 PM |
| 5 | We wish not to. | 7/29/2018 8:45 PM |
| 6 | Birth parents n/a, however great contact with older sibling in care | 7/27/2018 9:23 PM |
| 7 | Doesn't happen | 7/19/2018 10:04 PM |
| 8 | as much as the birth family are able, which is minimal (only happens when the child pressures the birth family) | 7/9/2018 1:09 PM |
| 9 | I'm very supportive but don't feel access is managed in a positive way by DCP at the detriment of our FC. | 7/7/2018 1:03 PM |
| 10 | I have always been supportive of parent contact with birth families. | 7/6/2018 11:56 AM |
| 11 | I seek it out i organise it all, I support it all, I pay for all of it | 7/6/2018 9:43 AM |
| 12 | We did until the parent moved away, now we are worried about poor child 2 and it is being reunified but doesn't see the parents | 7/5/2018 9:59 PM |
| 13 | Good relationship with birth family and send photos | 7/5/2018 9:38 PM |
| 14 | There has been no contact with parents in a while | 7/5/2018 3:22 PM |
| # | COMMENTS FOR "SUPPORTED POSITIVE CONTACT WITH SIGNIFICANT OTHERS (EG SIBLINGS)?" | DATE |
| 1 | Finding it very hard for her sister and herself to see each other as siblings family not interested | 7/29/2018 10:59 PM |
| 2 | Birth family organise for brother to come along to family catch-ups | 7/29/2018 9:39 PM |
| 3 | I have had to ask for contact to be arranged and have had to do a lot myself and am still waiting to have contact with child's siblings that live in Adelaide. Constantly having to email to remind them that we are still waiting. | 7/24/2018 1:58 PM |
| 4 | We have 4 full siblings, there are half siblings in other states we don't have contact with | 7/19/2018 10:04 PM |
| 5 | We have contact with gom 18 siblings regularly- often the older siblings are not interested and make the contact very uncomfortable to the point that our child doesn't want to see her siblings | 7/17/2018 6:38 PM |
| 6 | other carers don't support sibling contact, too busy. | 7/11/2018 10:55 PM |
| 7 | not really encouraged by DCP with grandparents etc. | 7/9/2018 1:09 PM |
| 8 | I do this myself and it's extremely successful. | 7/7/2018 1:03 PM |
| 9 | sibling access needs more input from carers, 6 children in 4 homes | 7/6/2018 9:15 PM |

| 10 | Have not had this experience but I would be very supportive. | 7/6/2018 11:56 AM |
|----|---|--------------------|
| 11 | Not required | 7/5/2018 9:56 PM |
| 12 | Agin we organise these visits and Skype sessions | 7/5/2018 9:38 PM |
| 13 | Once again Poppa ok grandma not great. | 7/5/2018 8:44 PM |
| # | COMMENTS FOR "RECEIVED ADEQUATE SUPPORT TO DEAL WITH TRAUMA?" | DATE |
| 1 | Had to regularly ask for 4 months for one bit and info and was given the wrong info, following up myself | 7/30/2018 3:58 PM |
| 2 | Own Pyschologist and Psychiatrist | 7/29/2018 9:28 PM |
| 3 | Being told these children are resilient is Not really something I deem as appropriate | 7/29/2018 8:44 PM |
| 4 | should have had more from the very beginning | 7/9/2018 1:09 PM |
| 5 | ongoing so can't fully comment | 7/6/2018 9:15 PM |
| 6 | Haven't experienced. | 7/6/2018 11:56 AM |
| 7 | Not required | 7/5/2018 9:56 PM |
| 8 | We arranged this | 7/5/2018 9:38 PM |
| 9 | From peer groups and my own research, not DCP or NGO | 7/5/2018 8:48 PM |
| # | COMMENTS FOR "ACCESS TO GOOD EDUCATION (SCHOOL, EARLY CHILDHOOD)?" | DATE |
| 1 | Not able to access extra help at school or through decd | 8/3/2018 9:13 AM |
| 2 | Children are going to a private school for high school and we are not supported | 7/30/2018 8:15 AM |
| 3 | We pay all school fees, excursions ect. | 7/30/2018 8:14 AM |
| 4 | I advocated for their best interests educationally, and our CW has been very supportive | 7/29/2018 10:26 PM |
| 5 | Trying to move school has been a nightmare essentially because of DECD processes and their inabilty to do anything quickly | 7/29/2018 10:14 PM |
| 6 | I fought very hard for 10 months to get the school i wanted | 7/29/2018 8:58 PM |
| 7 | 7 weeks of no school after exclusion was too long. | 7/29/2018 8:45 PM |
| 8 | We pay for private school as they could offer more support for our children's extra needs | 7/27/2018 9:23 PM |
| 9 | We choose to send our bio children to a private school. We asked for assistance for the gom 18 child in our care only and we were told no - she can access a public school. We pay for her schooling and all associated costs because we felt that to feel like she belongs as a part of our family then all our children need to be at the same school | 7/17/2018 6:38 PM |
| 10 | We are at forbes primary school they are so accepting and trauma informed. I | 7/8/2018 10:07 PM |
| 11 | need more funding for one on one support | 7/6/2018 9:15 PM |
| 12 | She needs small group or one on one to learn. Hypervigilant from trauma normal classroom too distracting | 7/6/2018 5:25 PM |
| 13 | With two children with special needs and diagnosed for school classes in mainstream school | 7/6/2018 12:34 PM |
| 14 | No access to school meetings etc | 7/6/2018 10:39 AM |
| 15 | i seek it | 7/6/2018 9:43 AM |
| 16 | Not yet required | 7/5/2018 9:56 PM |
| 17 | He is in a Private School which we chose from day 1 | 7/5/2018 9:38 PM |
| 18 | We are stuck with generic schools and kindys down here. | 7/5/2018 8:48 PM |
| 19 | Satisfied now 2018. Three previous years not good for one of the children | 7/5/2018 8:44 PM |
| 20 | We pay for private school | 7/5/2018 5:36 PM |
| # | COMMENTS FOR "BEEN ABLE TO WORK WITH EDUCATION SYSTEMS TO MANAGE ABSENTEEISM?" | DATE |
| 1 | No problems with absenteesm | 7/29/2018 10:59 PM |
| 2 | Attended private school who are very supportive | 7/29/2018 9:28 PM |
| 3 | NA | 7/19/2018 10:04 PM |
| 4 | This is not an issue | 7/17/2018 6:38 PM |
| 5 | we have a good relationship with the school | 7/9/2018 1:09 PM |

| 0 | | 7/5/0040 0.50 DM |
|----|---|--------------------|
| 6 | Not yet applicable | 7/5/2018 9:56 PM |
| 7 | Only OK 2018. For 3 years not great with one of the children | 7/5/2018 8:44 PM |
| 8 | Not an issue | 7/5/2018 5:36 PM |
| # | COMMENTS FOR "THE ABILITY TO MAINTAIN CULTURAL IDENTITY AND CONNECTION TO FAMILY, COMMUNITY AND COUNTRY FOR ABORIGINAL AND TORRES STRAIT ISLANDER CHILDREN AND/OR YOUNG PEOPLE" | DATE |
| 1 | I attempted to do this with little support from agency | 7/29/2018 8:44 PM |
| 2 | We catch up with his Aboriginal family each week and he plays basketball in his community. We hope to in the future be more involved in the community. | 7/24/2018 1:58 PM |
| 3 | We feel that the support is offered verbally but that's where it stops | 7/17/2018 6:38 PM |
| 4 | Tried many times to no avail. | 7/16/2018 12:35 PM |
| 5 | The child's parent was already very disconnected from their culture, so it's difficult to 'maintain' what has never existed | 7/13/2018 11:29 AM |
| 6 | NGO doesn't have aboriginal worker, hasn't for years, would have been nice. | 7/11/2018 10:55 PM |
| 7 | we are encouraged to | 7/9/2018 1:09 PM |
| 8 | Unable to find out the clan and lands of my grandchildren as paternal family refuse to talk about this. | 7/9/2018 8:09 AM |
| 9 | I have done this really well. DCP have not they still have not given me any information | 7/8/2018 10:07 PM |
| 10 | NA | 7/6/2018 7:09 PM |
| 11 | Actively discouraged by every DCP worker including lying about her aboriginality and her birth parents | 7/6/2018 5:25 PM |
| 12 | Not applicable | 7/5/2018 9:56 PM |
| 13 | Always | 7/5/2018 9:38 PM |
| 14 | Our grandchildren are aboriginal. Until this year we were not satisfied. Changed school and now ok | 7/5/2018 8:44 PM |
| # | COMMENTS FOR "THE ABILITY TO MAINTAIN CULTURAL IDENTITY AND CONNECTION TO COMMUNITY FOR CULTURALLY AND LINGUISTICALLY DIVERSE CHILDREN AND/OR YOUNG PEOPLE" | DATE |
| 1 | He is the only aboriginal student at his school and I would love an Aboriginal mentor to visit the school on a regular basis. | 7/24/2018 1:58 PM |
| 2 | NA | 7/19/2018 10:04 PM |
| 3 | see above | 7/16/2018 12:35 PM |
| 4 | NA | 7/6/2018 7:09 PM |
| 5 | increases DCP workers work load. | 7/6/2018 5:25 PM |
| 6 | Not applicable | 7/5/2018 9:56 PM |
| 7 | Don't have a lot of spare time. Need school support for this | 7/5/2018 8:44 PM |
| 8 | My grandson is half Maori. I have connected him to his extended family in New Zealand, and paternal half siblings in Queensland. | 7/5/2018 4:18 PM |
| # | COMMENTS FOR "ACCESS TO APPROPRIATE RECREATION AND EXTRA-CURRICULAR ACTIVITIES?" | DATE |
| 1 | Not because of DCP though. Through our own means | 7/29/2018 10:59 PM |
| 2 | This should be a given automatically rather than "if you pay for one, we'll pay for one" | 7/29/2018 8:45 PM |
| 3 | One of our children would love to horse ride however due to travel and expenses not possible at this stage | 7/27/2018 9:23 PM |
| 4 | We support the child with all extra activities which includes expense | 7/17/2018 6:38 PM |
| 5 | I have funded everything myself | 7/13/2018 11:29 AM |
| 6 | Christmas party at a pool with a baby and 2 toddlers , was a bit impossible , | 7/11/2018 8:27 AM |
| 7 | Still awaiting approval to pay for second activity for one of the children | 7/5/2018 9:56 PM |
| 8 | Carer payments are not enough to cover extra curricular activities | 7/5/2018 9:42 PM |
| 0 | | |

| # | COMMENTS FOR "ACCESS TO POSITIVE SOCIAL AND PEER RELATIONSHIPS?" | DATE |
|---|--|--------------------|
| 1 | In relation to me or the child? | 7/30/2018 3:31 PM |
| 2 | We do all of this, but are happy to. | 7/30/2018 8:14 AM |
| 3 | Again through our own means | 7/29/2018 10:59 PM |
| 4 | As positive as possible due to behaviours | 7/27/2018 9:23 PM |
| 5 | This is hard, nothing suitable around | 7/19/2018 10:04 PM |
| 6 | We support the child with this | 7/17/2018 6:38 PM |
| 7 | Further support to do this would be nice. | 7/11/2018 2:10 PM |
| 8 | DCP trauma children find relationships VERY difficult | 7/5/2018 8:44 PM |
| # | COMMENTS FOR "ACCESS TO ONGOING TRAINING AND/OR EMPLOYMENT" | DATE |
| 1 | Any that are offered are offered during the day when we work | 7/29/2018 10:59 PM |
| 2 | Employment is difficult due to lack of childcare locally and closest town with childcare as short hours | 7/27/2018 9:23 PM |
| 3 | Unless I pay for it. DCP get all the training. | 7/8/2018 10:07 PM |
| 4 | No super, discouraged from using childcare | 7/6/2018 5:25 PM |
| 5 | my kinship care worker sends me course information | 7/6/2018 9:43 AM |
| 6 | Most of the good training is in Adelaide which is too far to travel and I would have to take an extra family member to look after the children | 7/5/2018 8:48 PM |
| | - | |
| 7 | Specific needs like adolescent training hard to find | 7/5/2018 8:44 PM |

Q47 What types of support &/or respite-type services would you access if available? (tick as many as apply)



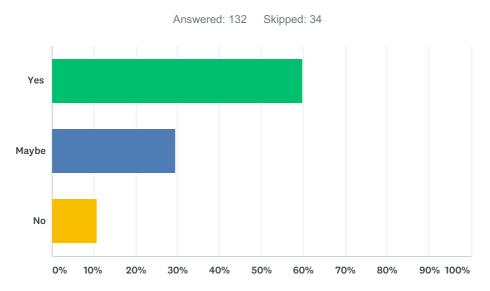
| ANSWER CHOICES | | |
|--|--------|----|
| Regular planned care - day time (in your home) | 17.70% | 20 |
| Regular planned care - day time (outside of your home) | 36.28% | 41 |
| Regular planned care - overnight (in your home) | 16.81% | 19 |

| Regular planned care - overnight (outside of your home) | 30.09% | 34 |
|--|--------|----|
| Regular planned care - for sports or other activities | 21.24% | 24 |
| Regular planned care - for mentoring | 32.74% | 37 |
| School holiday programs | 60.18% | 68 |
| School holiday camps | 48.67% | 55 |
| Planned child-minding (in your home) | 39.82% | 45 |
| Planned child-minding (outside of your home) | 22.12% | 25 |
| Emergency child-minding (in your home) | 30.97% | 35 |
| Emergency child-minding (outside of your home) | 20.35% | 23 |
| Help getting children and young people getting ready for school in the mornings | 9.73% | 11 |
| Help supporting children and young people to attend medical or other appointments | 15.04% | 17 |
| Help supporting children and young people with implementing therapeutic techniques at home | 19.47% | 22 |
| Housework | 55.75% | 63 |
| Gardening | 37.17% | 42 |
| Total Designation (1990) | | |

Total Respondents: 113

| # | OTHER (PLEASE SPECIFY) | DATE |
|----|--|--------------------|
| 1 | None | 8/2/2018 1:47 PM |
| 2 | N/A | 7/30/2018 3:31 PM |
| 3 | didn't know many of these exsisted | 7/30/2018 8:15 AM |
| 4 | We have our own support | 7/29/2018 10:59 PM |
| 5 | My biggest problem, being single with four kids, is that there's only one of me to get them to or from activities. Help picking a child up from an activity would come in handy when two kids or more kids have their own activities that start or end at the same time, in different locations. | 7/29/2018 10:26 PM |
| 6 | None. I choose tone available for her 24/7 | 7/29/2018 9:28 PM |
| 7 | There needs to be more support service for carers who work. | 7/29/2018 8:45 PM |
| 8 | Vacation care would be great (nothing locally) to help break up school holidays | 7/27/2018 9:23 PM |
| 9 | we already have help with housework, and some overnight respite for 3 of the kids | 7/19/2018 10:04 PM |
| 10 | We work full time and have often struggled collecting the children from school (all of our children) their school now offers a school bus but when parents work full time sometimes this is where it's hard | 7/17/2018 6:38 PM |
| 11 | tutoring | 7/9/2018 11:50 AM |
| 12 | Organising home and setting up routines and visual reminders | 7/6/2018 5:25 PM |
| 13 | through OSHC we have organised so there is a one on one time together while the others attend OSHC. If I go out for an occasional dinner then a paid sitter come in but rare. | 7/6/2018 12:34 PM |
| 14 | After school care to attend their activities and do homework | 7/5/2018 11:12 PM |
| 15 | Husband works away so babysitting or a cleaner would be amazing | 7/5/2018 9:59 PM |
| 16 | If I had some of these as options I'd definitely take another placement on long term | 7/5/2018 9:00 PM |
| 17 | Some of these things already being accessed via ndis. | 7/5/2018 4:44 PM |

Q48 Are you planning to seek support to continue to care for a young person to remain with your family beyond age 18 to age 21?

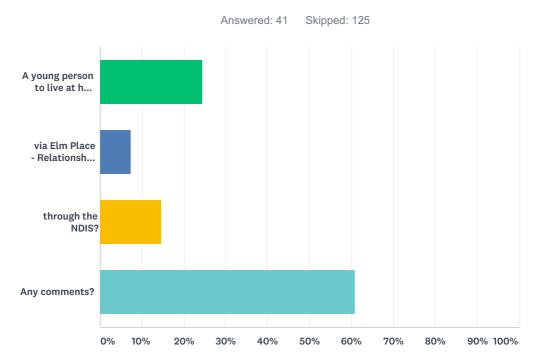


| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 59.85% | 79 |
| Maybe | 29.55% | 39 |
| No | 10.61% | 14 |
| TOTAL | | 132 |

| # | ANY COMMENTS? | DATE |
|----|---|--------------------|
| 1 | Respite carer, would still be available to child/ren if they wanted to stay in contact | 7/30/2018 3:31 PM |
| 2 | We wanted them with us for as long as possible | 7/30/2018 8:15 AM |
| 3 | I have a 25 year old sibling who still lives with me and there 2 younger siblings | 7/29/2018 11:48 PM |
| 4 | Help is not needed - we will look after her as long as she needs | 7/29/2018 10:59 PM |
| 5 | Two of my kids won't have even finished year 12 by 18. All of them want to do further studies. It makes sense for them to study from home. I will fight tooth and nail for them to stay with me until they are ready to move out, no matter how many years they need. | 7/29/2018 10:26 PM |
| 6 | Have to fight as she turned 18 before 1st July. I am her full time carer so can't work and just because she has turned 18 her needs haven't changed | 7/29/2018 9:28 PM |
| 7 | I hope my little miss will stay with me until she feels ready to leave no different to my own bio son. | 7/29/2018 9:00 PM |
| 8 | If we cannot adopt | 7/29/2018 8:45 PM |
| 9 | We will continue to care for all the children for as long as they require - with or without government support | 7/27/2018 9:23 PM |
| 10 | N/A | 7/20/2018 8:35 AM |
| 11 | Probably, eldest is only 12 | 7/19/2018 10:04 PM |
| 12 | Too young at present to tell but is going to Uni maybe | 7/16/2018 12:35 PM |
| 13 | Absolutely! I want him to stay for as long as he wants to, provided we have a healthy and respectful relationship. | 7/13/2018 11:29 AM |
| 14 | I believe a good carer should be there for life. I don't believe the government should support Adults but if a carer can not financially assist with a young Adult, support is needed | 7/12/2018 2:50 PM |
| 15 | If the child needs | 7/9/2018 1:09 PM |
| 16 | to early to state | 7/9/2018 11:50 AM |
| 17 | We won't require financial support but she will remain with us as long as she needs to. | 7/7/2018 1:03 PM |

| 18 | Not at this point. | 7/6/2018 7:09 PM |
|----|--|-------------------|
| 19 | Appalled that they are only trialling funding18 yo for one year. More appalled that theyare requiring the young adult to stay in education and training for that time- Centrelink already require this. The kids at most risk won't be eligible for centrelink and their foster parents won't be eligible for this this allowance. | 7/6/2018 5:25 PM |
| 20 | Not sure of this question or clear on what this means? | 7/6/2018 12:34 PM |
| 21 | Not relevant to me as an emergency/respite carer | 7/6/2018 11:56 AM |
| 22 | Our foster children can live with us for as long as they need. With this support we can support them more. | 7/5/2018 11:12 PM |
| 23 | Long way off | 7/5/2018 9:56 PM |
| 24 | Not registered for this age range at this time | 7/5/2018 9:19 PM |
| 25 | They are my children for life, they will remain home for as long as they need, with or without support. | 7/5/2018 8:48 PM |
| 26 | If we are still alive | 7/5/2018 5:30 PM |
| 27 | Currently have 20 yr old in our care since aged 6. | 7/5/2018 4:44 PM |
| 28 | it will be uptp the children they will always have a home with us | 7/5/2018 3:22 PM |
| | | |

Q49 Have you accessed support for independence and transition from care planning for...

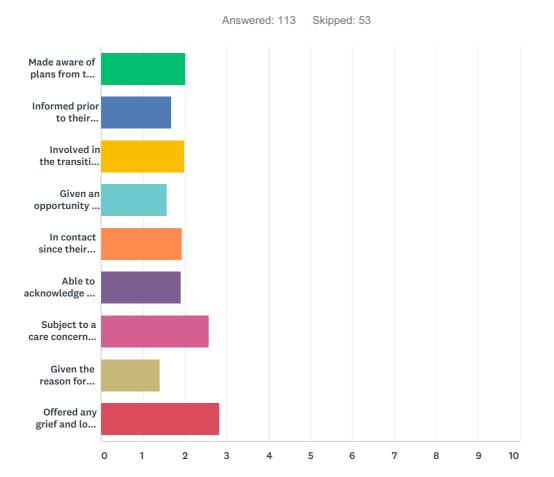


| ANSWER CHOICES | RESPONSES | |
|---|-----------|----|
| A young person to live at home to age 21? | 24.39% | 10 |
| via Elm Place - Relationships Australia SA? | 7.32% | 3 |
| through the NDIS? | 14.63% | 6 |
| Any comments? | 60.98% | 25 |
| | | |

| Total Respondents: 41 |
|-----------------------|
|-----------------------|

| # | ANY COMMENTS? | DATE |
|----|---|--------------------|
| 1 | Not sure about this process | 8/3/2018 9:13 AM |
| 2 | NA | 8/2/2018 1:47 PM |
| 3 | not yet | 7/31/2018 8:33 PM |
| 4 | not yet | 7/31/2018 7:06 PM |
| 5 | no | 7/30/2018 7:55 PM |
| 6 | N/A | 7/30/2018 1:32 PM |
| 7 | ????? No idea what this question is asking | 7/29/2018 10:59 PM |
| 8 | Yes, for one of my eldest, we contacted Elm Place, which was beyond useless. He had been transitioned out of care, and needed help with accommodation. They couldn't even give him an initial assessment appointment for four months. By which time I'd found him a place with Hypa. He's living in private rental now. We contacted Elm Place 10 months ago, asking for him to be able to see his records, and are still waiting for the first appointment to discuss it.s | 7/29/2018 10:26 PM |
| 9 | She wants to stay with us and we do as well | 7/29/2018 9:28 PM |
| 10 | N/A | 7/29/2018 8:47 PM |
| 11 | N/A | 7/20/2018 8:35 AM |
| 12 | No | 7/19/2018 10:04 PM |
| 13 | Our OPG has medical and intellectual disabilities- he is not going to be able to live independently we are ok with the idea he will live with us well into adulthood | 7/17/2018 6:38 PM |
| 14 | NA | 7/13/2018 11:29 AM |

| 15 | not yet but will be needing to access | 7/9/2018 1:09 PM |
|----|--|-------------------|
| 16 | as above | 7/9/2018 11:50 AM |
| 17 | N/A | 7/9/2018 8:09 AM |
| 18 | was going to wait a few years due to age ochildren in our care | 7/6/2018 9:15 PM |
| 19 | As two children are with NDIS this will be reviewed as they become more independent and of school leaving age. | 7/6/2018 12:34 PM |
| 20 | No | 7/6/2018 10:39 AM |
| 21 | Not yet | 7/5/2018 9:00 PM |
| 22 | Not applicable | 7/5/2018 8:44 PM |
| 23 | n/a | 7/5/2018 6:50 PM |
| 24 | No idea about this question | 7/5/2018 4:18 PM |
| 25 | no | 7/5/2018 3:50 PM |
| | | |



| | YES | IN PART | NO | N/A | TOTAL | WEIGHTED AVERAGE |
|--|--------------|--------------|--------------|--------------|-------|---------------------|
| Made aware of plans from the outset? | 16.07% 18 | 22.32% 25 | 16.07% 18 | 45.54% 51 | 112 | 2.00 |
| Informed prior to their leaving? | 28.57% 32 | 15.18% 17 | 10.71% 12 | 45.54% 51 | 112 | 1.67 |
| Involved in the transition from your care? | 16.96% 19 | 21.43% 24 | 16.07% 18 | 45.54% 51 | 112 | 1.98 |
| Given an opportunity to say goodbye? | 31.53% 35 | 15.32% 17 | 8.11% 9 | 45.05% 50 | 111 | 1.57 |
| In contact since their move from your care? | 21.62% 24 | 15.32% 17 | 18.02% 20 | 45.05% 50 | 111 | 1.93 |
| Able to acknowledge and celebrate their time with your family? | 19.64% 22 | 21.43% 24 | 14.29% 16 | 44.64% 50 | 112 | 1.90 |
| Subject to a care concern investigation? | 10.91% 12 | 1.82% 2 | 43.64% 48 | 43.64% 48 | 110 | 2.58 |
| Given the reason for their removal from your care? | 31.48% 34 | 8.33% 9 | 4.63% 5 | 55.56% 60 | 108 | 1.40 |
| Offered any grief and loss services | 0.90% 1 | 6.31% 7 | 40.54% 45 | 52.25% 58 | 111 | 2.83 |

#

COMMENTS FOR "MADE AWARE OF PLANS FROM THE OUTSET?"

DATE

7/29/2018 10:26 PM

Nope, they visited him at school, when he was 16, and told him that he had to prepare to move out ti independent living. They tried to force him to move then, but he refused until he was 17. Then they had him look on Gumtree for a share house. That broke down a few months later and his CW refused to help him, saying that he was living independently and wouldn't be allowed to help him.

| 2 | We were a transitional placement for a sibling | 7/29/2018 8:31 PM |
|----|--|--------------------|
| 3 | N/A | 7/9/2018 8:09 AM |
| 4 | N/A | 7/6/2018 10:39 AM |
| 5 | see answe below | 7/6/2018 9:43 AM |
| 6 | A long term child left our care to live with relatives after being with us for 9 months because DCP forgot to do the kinship research to assertion if they had family that could care for them which the did. A complete balls up that left many broken hearts and more trauma for 2 little girls. | 7/5/2018 11:12 PM |
| 7 | Was told one plan and they moved child the next day with 24 hours notice. Cw not upfront and told a few lies to cover herself | 7/5/2018 9:00 PM |
| ¥ | COMMENTS FOR "INFORMED PRIOR TO THEIR LEAVING?" | DATE |
| 1 | not early enough | 8/2/2018 1:41 PM |
| 2 | Three weeks before he moved out I was told that he had a suitable place to live. It was not suitable at all, it was with strangers, none of whom had child screening clearances. | 7/29/2018 10:26 PM |
| 3 | N/A | 7/9/2018 8:09 AM |
| 4 | no i was called into a meeting and both children removed without warning even though only 1 is under a gaurdianship order | 7/6/2018 9:43 AM |
| 5 | I have had kids removed from daycare and not returned without my knowledge | 7/5/2018 9:42 PM |
| 6 | It was respite | 7/5/2018 9:38 PM |
| # | COMMENTS FOR "INVOLVED IN THE TRANSITION FROM YOUR CARE?" | DATE |
| 1 | I was given a date that I was to have his stuff moved by. Families SA as it was then, paid nothing to help him move, I had to do it over several car loads, then pay someone to move the fridge. | 7/29/2018 10:26 PM |
| 2 | Sometimes there is no transition, sometimes I have been allowed to co-ordinate transition with new family, which is much preferable. | 7/29/2018 9:39 PM |
| 3 | I sought a transition plan and was told it wasn't possible despite 2 months notice about thoughts around a different placement being required | 7/29/2018 8:44 PM |
| 4 | Depending on the child | 7/17/2018 6:38 PM |
| 5 | N/A | 7/9/2018 8:09 AM |
| 6 | Child left my care within 2 days of court ruling. | 7/6/2018 11:56 AM |
| 7 | i was not allowed | 7/6/2018 9:43 AM |
| 3 | There was 24 hours notice and no transition | 7/5/2018 9:00 PM |
| ŧ | COMMENTS FOR "GIVEN AN OPPORTUNITY TO SAY GOODBYE?" | DATE |
| 1 | it happened so quickly, my husband who was away for a few days for work wasn't able to say good bye | 8/2/2018 1:41 PM |
| 2 | only because young man kept pestering the cw for further & ongoingcontact with us that dcp have agreed | 8/2/2018 12:53 AM |
| 3 | Have had children taken without having time to say goodbye, 15 mins notice of pickup after 2.5 yrs care. | 8/1/2018 3:24 PM |
| 4 | Usually | 7/29/2018 9:39 PM |
| 5 | Was made to do this at childcare | 7/29/2018 8:44 PM |
| 6 | N/A | 7/9/2018 8:09 AM |
| 7 | Very brief. Dropped the child to parents house and gave a handover with DCP/Mother. | 7/6/2018 11:56 AM |
| 3 | When child was removed fro my care after a serious care concern i had to drop him off with the faily member who thank god took hi in | 7/6/2018 9:43 AM |
| 9 | Dcp is awful, they do not think of the relationships built, and will remove children with one hours notice | 7/5/2018 9:42 PM |
| 10 | We had to insist. We only had a chance to talk after about two months | 7/5/2018 8:44 PM |
| # | COMMENTS FOR "IN CONTACT SINCE THEIR MOVE FROM YOUR CARE?" | DATE |
| 1 | Yes, he sees me as his parent. | 7/29/2018 10:26 PM |
| 2 | Many of our previous children stay in contact | 7/29/2018 9:39 PM |

| 3 | I would have liked this so that the child was given opportunity to know they are loved and it's a system not them. | 7/29/2018 8:44 PM |
|----|---|--------------------|
| 4 | Against dcps advice | 7/27/2018 8:37 PM |
| 5 | Some yes some no | 7/11/2018 8:27 AM |
| 6 | not through DCP, but independently | 7/9/2018 1:09 PM |
| 7 | N/A | 7/9/2018 8:09 AM |
| 8 | Have had one half hour visit to give her her birthday presents as it was her birthday one week after she was removed from my care. | 7/6/2018 7:09 PM |
| 9 | sometimes by chance | 7/6/2018 5:25 PM |
| 10 | DCP worker provided updates on how child is going. Child is now with Mother and DCP no longer involved. I am visiting with their family over weekend for the first time in almost 12 months. | 7/6/2018 11:56 AM |
| 11 | was not allowed to even talk to children | 7/6/2018 9:43 AM |
| 12 | Through our own doing and relationships we built during transition | 7/5/2018 11:12 PM |
| 13 | Never | 7/5/2018 9:42 PM |
| 14 | Skype often and visits | 7/5/2018 9:38 PM |
| 15 | Didn't have to be the way dcp cw did it | 7/5/2018 9:00 PM |
| 16 | Mine are littlies under 7yrs so after a very short time the family stops contact as they need to put the past behind and move forward. | 7/5/2018 8:48 PM |
| 17 | Has tailored off but WE still try. | 7/5/2018 8:44 PM |
| # | COMMENTS FOR "ABLE TO ACKNOWLEDGE AND CELEBRATE THEIR TIME WITH YOUR FAMILY?" | DATE |
| 1 | Yes, but not with departmental support. They dropped him like a hot potato a few days after he turned 17. | 7/29/2018 10:26 PM |
| 2 | they have a very strong and positive memory of our "loving home" and care | 7/9/2018 1:09 PM |
| 3 | N/A | 7/9/2018 8:09 AM |
| 4 | No | 7/5/2018 9:42 PM |
| 5 | They are generally too little to grasp the concept. At first we grieve, but then we look through photo's and enjoy the good memories | 7/5/2018 8:48 PM |
| # | COMMENTS FOR "SUBJECT TO A CARE CONCERN INVESTIGATION?" | DATE |
| 1 | with no right of reply for 16 years- reputation trashed. subjected to extremely unfair, unjust treatment | 7/30/2018 6:25 PM |
| 2 | During the placement that came back as no issue. CARL nofication from the OSHC worker because the sibling stated that they didn't want to pick up the child. The sibling did not want to get off the playstation at the time to pick up the child. | 7/30/2018 10:57 AM |
| 3 | The Care Concern Investigation Unit and their accountability regarding investigation procedures is of great concern. | 7/27/2018 4:29 PM |
| 4 | N/A | 7/9/2018 8:09 AM |
| 5 | Our indigenous daughter called herself brown and us blonde,case worker had issue with it,has now been dealt with in our favour where we are now treated with respect due to the amount of care we put into each child | 7/6/2018 1:26 AM |
| # | COMMENTS FOR "GIVEN THE REASON FOR THEIR REMOVAL FROM YOUR CARE?" | DATE |
| 1 | DCP to lazy to help us to help indigenious child with problems | 7/30/2018 7:55 PM |
| 2 | I kicked her out | 7/30/2018 6:25 PM |
| 3 | At my request | 7/30/2018 1:32 PM |
| 4 | Supposedly aged out, but at 17 he was far too young to move out. He couldn't afford to continue to go to school, so he dropped out to get bits of work. Then things fell apart with the strangers he'd been made to find on Gumtree, and he was homeless. He shacked up with a few people with no Government support, and no help from Elm Place. I found him accommodation with Hypa. When he turned 18 he was a high school drop out, and a dad, waiting to join the army reserves. | 7/29/2018 10:26 PM |
| 5 | Discussion between myself and agency | 7/29/2018 8:44 PM |
| 6 | Was a emergency placement that ended up lasting 15 months | 7/29/2018 8:22 PM |

| 7 | All the kids that moved on from our care were respite, emergency or short term placements | 7/27/2018 9:23 PM |
|----|--|-------------------|
| 8 | Reunified | 7/11/2018 6:42 PM |
| 9 | N/A | 7/9/2018 8:09 AM |
| 10 | I was told it was because she needed more routine and predictability. | 7/6/2018 7:09 PM |
| 11 | Reunification with birth mother. | 7/6/2018 11:56 AM |
| 12 | Usually it's because they are going home or into kinship so there's transitions. | 7/5/2018 8:48 PM |
| 13 | We could guess it was about dangers to us from the child. | 7/5/2018 8:44 PM |
| # | COMMENTS FOR "OFFERED ANY GRIEF AND LOSS SERVICES" | DATE |
| 1 | Our other children really needed this support too | 7/11/2018 6:42 PM |
| 2 | Not needed | 7/11/2018 8:27 AM |
| 3 | N/A | 7/9/2018 8:09 AM |
| 4 | Not by DCP. My Foster Care agency worker offered me support and referred me for counselling. | 7/6/2018 7:09 PM |
| 5 | I don't consider being offered chaplain support generally suitable | 7/6/2018 5:25 PM |
| 6 | Never, dcp do not care about carers | 7/5/2018 9:42 PM |
| 7 | We had big grief and relief issues. | 7/5/2018 8:44 PM |

Q51 Any other comments about what's currently happening?

Answered: 23 Skipped: 143

| # | RESPONSES | DATE |
|-------------------|--|--------------------|
| " 1 | With our child's placement we were told what we could have paid for during her placement. | 7/30/2018 9:44 PM |
| • | Since being moved to another office we are now fighting to have this continue as the new office are refusing to uphold this agreement | 1700/2010 0.111 W |
| 2 | carers are not respected or treated fairly. there is no justice in the system | 7/30/2018 6:25 PM |
| 3 | Please try to encourage the DCP workers to have more understanding; especially the long term workers. | 7/30/2018 10:57 AM |
| 4 | So disappointed with OPG process | 7/30/2018 8:15 AM |
| 5 | Make sure care concerns are reviewable by SACAT. Also, respite and support needs to be more flexible - ie: cleaning/gardening/babysitting. | 7/30/2018 8:14 AM |
| 6 | With my current kids, I know more of the rules and I fight harder for them, and I won't be letting DCP move them out. They will move on only when they choose, not at some arbitrary departmental ruling. | 7/29/2018 10:26 PM |
| 7 | I think Aboriginal children get a tough deal. Children spend years living with a non Aboriginal family where they are loved and accepted, then a family member comes forward and child is sent often far from everything they know to people they do not know, all in the name of political correctness, culture and ticking boxes. Too bad about the extra trauma inflicted on the child. Also children moving from short term to long term families, carers promised that there will be contact, respite etc and then once child moves, all promises are off, carer left in limbo and Child left thinking that carers have abandoned them or simply disappeared. | 7/29/2018 9:39 PM |
| 8 | We are being unfairly been penalised in financial support since she turned 18 | 7/29/2018 9:28 PM |
| 9 | lack of communication / consultations Excessive delays / long silences "manipulation" by agency to accept a model of care | 7/29/2018 8:22 PM |
| 10 | No | 7/19/2018 10:04 PM |
| 11 | Think carers are not paid enough to meet child's needs , for an active family that gives kids life expierience , also money owed months later and several annoying calls still waiting loading dropped cause workers don't put through specialist bills not paid sometimes is a joke | 7/11/2018 8:27 AM |
| 12 | long term placement, which we can see is optimal for the children, but more financial help would be best to provide care, as high needs children need so much help. Trying to support ourselves while taking care of them really isn't ideal, but we've perservered even though it has been extremely hard. We do it because we have a strong belief that if we don't care for these children, they would be put into residential care, or moved around and split up from one another. | 7/9/2018 1:09 PM |
| 13 | Carers who care for children through the Family Court get very little support. Our children are just as traumatised from physical emotional sexual abuse and gross neglect. This isn't recognised and we're left very much to deal with it on our own. I only get NDIS support because one of my grandchildren have a disability. | 7/9/2018 8:09 AM |
| 14 | All children who've left our care have moved on to planned long term placements and we were involved in transitions but that's because I pushed for it! If DCP had their way I feel the 4 that moved would have been picked up and delivered with no transition. I've met 3 of the 4 new carers and provided ongoing support. I send the kids with a detailed 'about me' document and my number for any concerns. I feel carers should be supported to do this by their agency support workers even if that means support worker types this while the carer dictates. It's in the best interests of the child and the new carer to have as much information as possible, regardless of the length of the child's stay. | 7/7/2018 1:03 PM |
| 15 | The removal of my recent fc into another placement until a longer term placement can be found for her has impacted on my likelihood of fostering again. This was an incredibly traumatic process for me as I had no consultation in this process. I had had her 10 months so not being consulted was hard to accept and made the process harder for me. Knowing the child as well as I did, it would have been good to included in this process and been given some say. I had originally asked in February for DCP to seek a new placement for her in Adelaide closer to her family (she is from Adelaide and was moved to Port Augusta as no other placements could be found) and closer to resources. I honestly thought this was in her best interests, that I could not meet her high needs as well as she needed. I stated numerous times I was happy to keep her as long as needed to find a new placement. From that point I was given regular respite because of the severity of her behaviour. The child went into respite for the school holidays. After a week | 7/6/2018 7:09 PM |

I got a call to say she was staying with that carer which was absolutely devastating. I understand that the social worker managing the case was going on leave for a week and sometimes these things can't be avoided. However, I had had my carer support worker telling me the placement was over on the system, yet, the social worker had said he'd ring me the second week of respite and discuss a possible placement in Adelaide. I even asked how much to pack hoping to get an indication of whether she might not come back. He said, pack her a bit of stuff. I spent a week wondering what was actually happening, whether she was coming home. There was no transparency in the process. I had been given no indication that she was not returning from respite to me. I had not been consulted about it all. When I received this phone call at the start of the second week of holidays, I expressed my concern that it was unncessary to move her into a transitionary placement nor did I think it was a good idea as I thought it was cause further trauma to an already traumatized child. I didn't want her to be moved on. I was told the decision had already been made so she could have consistency and routine. No consultation or dissussion was had with me prior about this. I was not given an option to reduce respite, etc to make life more stable. Other than weekend respites, I had a very stable routine with her. I personally was in a much better space with her and she had settled a lot in the past month. I know I am not technically her legal guardian, so it really wasn't up to me, however, I was her carer, her "mum", for 10 months and to have absolutely not consultation is not good enough. Particulary as my support worker has since told me she knew she was being moved .My boss, the child's Principal (the child attended the school where I work as it was the most practical and functional site for her to attend for the running of our family) has also told me she knew before the holidays that she was being move. It frustrates me beyond anything else that I had no consultation about the process and that all control was taken out of my hands. I didn't even get a courtesy, "so, we're thinking we would like to do this...". As an early childhood trained teacher working in a catergory one school where many children show signs of trauma, I also had more indepth understanding of the impact and effect of trauma on children. That was not considered at all when this process took place. My opinion, thoughts and feelings were not valued or considered at all. It was always going to be say goodbye, but, to have her go into respite with no warning she wasn't coming back was absolutely heartbreaking. To top it off, things had shifted in the last month (it'd had been two months since I had requested a new placement for her). She had settled, and I had finally become attached. I was almost ready to tell DCP to stop looking, but I hadn't as I wanted to be absolutely sure so I didn't stuff them around. By not consulting me, I never got the chance to tell them I wanted her to stay. When I told them I didn't want to go when they phone me to say she wasn't coming back I was told the decision had already been made and couldn't be changed. Additionally, my foster child was was picked up from school for behaviour by a DCP worker (instead of me being able to drop her respite after school). This was the last time I saw her before she was removed from my care. It was not my decision for DCP to pick her up, it was the Principal who decided that DCP would pick her up instead of myself. I would have rathered taken her home myself like any other child sent home. For the sake of two lessons on the last day of term, it wouldn't have impacted my class much. The child was told DCP was taking her "home". She never came home after this. There needs to be better communication between school and DCP, about the language being used with the child, i.e. "DCP/A worker is picking you up to take you to their office". I was then involved in the child's removal from the school as the worker asked for her bags for respite....which meant she was removed from school for poor behaviour, taken straight into respite with her bags, and never returned home (something the child had explicitly expressed to me months earlier that she was fearful would happen to her). She did not see me, the person she had called mum for 10 months, for 5 weeks. Some of the last things she said to me were, "I'm sorry mummy, I'm sorry I was naughty". She then didn't see me for 5weeks, then was allowed half an hour access to give her her birthday presents. (I was not allowed to see her for her birthday which fell in that respite period). The trauma that must've caused for that 4 year old child to be picked up from school for being "naughty" by someone she did not know, not taken home as she was told, taken into respite to not see mum again, I cannot fathom. I should not have been involved in the removal at all and should've been asked to pick her up from the offices after school so she had a clear distinction between being sent home/respite/moving to a new placement. It was not child centered removal by any means. When I suggested during the phone call in which I was told she wasn't coming home, that she needed to come home for a few days she didn't associate being remove from school, or respite, with being taken from her home, I was told that would cause more trauma for the child. While none of this impacted directly on my care for the child as she was gone. It is definitely playing on my mind as to whether I will foster again as a result of it. I have had to seek mental health supports since this took place. I have experienced grief and loss before, but never has it been anywhere as difficult as having a child taken from me without being told because not only is there loss, but there is also so much guilt about the manner in which it happened and what that has done to her, which as I said, I had no control over. The child has now been told I was finding it trick to look after her, and that she is staying with her new family until they find the right family for her. I stated several times to DCP that I want to maintain positive connections with her throughout her lifetime for as long as she wants it. I understand that every failed placement (she's had 3 in the space of 14 months) means the chances of a permanent placement working decreases. I think it is therefore important she has positive connections and knows there are people "batting" for her. I have told them I'd happily take her for respites or for holidays during school holidays. That I want to keep in touch, and support her in whatever way she needs it. I have offered to see her

| 16 | weekly while she is still here while she waits for an Adelaide family, as I feel it might help her feel more secure. However, it's all been turned down. I have been told I might see her again in the holidays but I'm waiting this to be confirmed. My heart just breaks for what she's been put through. This child had already been through so much, yet, has been put through more trauma by a system that is meant to protect based on decisions by people who had never even met her (decisions were made by pyschologists who generalised, they had never met her). Shrowd of secrecy needs to be removed. Allow carers to remain in lives of children. DCP to facilitate the exchange of carer's phone numbers so they can connect, handover, be updated and not be left wondering and worrying how the child is going. It would especially make emergency care much easier on the heart if I had some sort of insight as to where the child will go when it leaves my home. On the occasions where I have managed to find out or have been told where they are, it has been much easier to cope with them leaving. When I am kept in the dark, it causes a lot more stress and worry. | 7/6/2018 11:56 AM |
|----|---|-------------------|
| 17 | currently under a 2nd serious care concern for something that did not even happen the way in which they are saying it did. Interviewed by police without warning, meeting at my home with workers investigating me from our office, made to think it was over with only to have it resurface and having to meet with a senior investigator 5 weeks later, and still awaiting an outcome! | 7/6/2018 9:43 AM |
| 18 | All good | 7/6/2018 1:26 AM |
| 19 | Struggling with the office of child 2. | 7/5/2018 9:59 PM |
| 20 | Access to allied health. Have placed a complaint to the DCP complaints team | 7/5/2018 9:56 PM |
| 21 | Dcp will move children just to suit them. Whether is be to a carer that is closer to the office, or to split siblings up when I offered to take both | 7/5/2018 9:42 PM |
| 22 | Some of your questions do not allow for different answers to for different children in our care. | 7/5/2018 8:44 PM |
| 23 | All of the neutral responses in qu 45 are actually n/a responses, but that option wasn't provided, so I selected neutral. | 7/5/2018 4:18 PM |

Q52 What is most challenging to you as a Carer?

Answered: 120 Skipped: 46

| # | RESPONSES | DATE |
|----|--|--------------------|
| 1 | Being an older person coping with a teenager, having limited support | 8/3/2018 9:22 AM |
| 2 | The mandatory contact with DCP worker AND foster care agency is too frequent. | 8/2/2018 1:57 PM |
| 3 | not knowing what to expect when a new child is coming. saying no to children when the timing isn't right. | 8/2/2018 1:43 PM |
| ļ | young man challenging behaviours | 8/2/2018 12:56 AM |
| 5 | Children's behaviours My own child getting along with the foster child and their behaviours | 8/1/2018 3:31 PM |
| 6 | Lack of support/communication from dcp | 8/1/2018 11:03 AM |
| 7 | DCP worker & Supervisor | 7/31/2018 8:35 PM |
| 8 | Dealng with DCP | 7/31/2018 7:08 PM |
| 9 | Being taken seriously about concerns of child / children's needs and we'll being instead of waiting till crisis happens Financial support sufficient for traumatised children to care for properly without needing to work | 7/31/2018 10:31 AM |
| 10 | Lack of communication | 7/31/2018 9:04 AM |
| 11 | Staff changes, having to build new relationships with support workers | 7/31/2018 8:25 AM |
| 12 | Lack of control sometimes Terrible communication with DCP. Takes ages to contact our worker and get anything done | 7/30/2018 9:46 PM |
| 13 | the feelings that the children have after access | 7/30/2018 8:09 PM |
| 14 | meeting the needs of our child, understanding trauma behavour and getting others to understand the difference! | 7/30/2018 7:07 PM |
| 15 | My husband and I work full time and have foster child with behaviours that challenge re trauma and behavioural During working hours we may get phone call from school to pick him up due to behaviour My husband and I are unable to attend to this due to our work We live in a rural town and the school is over 30km away My own family consists of 6 children and 8 grand children 5 are girls aged 8-6yrs old Difficult to spend time with them with a 9yr foster boy | 7/30/2018 6:51 PM |
| 16 | lack of history of the child because their privacy is more important than your safety and legal rights | 7/30/2018 6:28 PM |
| 17 | Violent behaviour | 7/30/2018 5:33 PM |
| 18 | DCP | 7/30/2018 3:59 PM |
| 19 | Giving up my weekend in a sense but happy to provide respite. | 7/30/2018 3:33 PM |
| 20 | Violence | 7/30/2018 2:33 PM |
| 21 | Accessing funds to support sports | 7/30/2018 1:35 PM |
| 22 | People asking questions about child | 7/30/2018 12:27 PM |
| 23 | The DCP workers. | 7/30/2018 10:59 AM |
| 24 | Getting DCP to respond to any contact made to them. | 7/30/2018 9:19 AM |
| 25 | DCP | 7/30/2018 8:21 AM |
| 26 | Care concern unit. Access. DCP Worker. | 7/30/2018 8:16 AM |
| 27 | Keeping up with all the changes in the departments | 7/29/2018 11:49 PM |
| 28 | Not knowing what stage things are at, i.e., my 12 year old will start high school next year, I'm sure her application is progressing, but she's applying outside the area, and I don't know what | 7/29/2018 11:27 PM |
| 20 | stage that is at. She also wants to change her last name, and I know that the CW is working on it, but I don't know what stage it's at. Last year I realised that the two eldest needed therapy to deal with depression, it tooks months and months to get them psychologists. It had to go through a raft of approvals, and I never knew what stage it was at, meanwhile I had a teen boy at home talking about suicide. | |

| 30 | Teen behaviour | 7/29/2018 10:13 PM |
|----|--|--------------------|
| 31 | Dealing with DCP. The CW can make all the difference. Having a worker that actually bothers to respond to emails and phone calls is fabulous but rare. | 7/29/2018 9:56 PM |
| 32 | Time. I have 2 kids under 12months. 1 is a sickly child the other is still in NICU as he is a prem. | 7/29/2018 9:52 PM |
| 33 | Compassion fatigue | 7/29/2018 9:34 PM |
| 34 | Accessing approval for equipment from NDIS | 7/29/2018 9:32 PM |
| 35 | Access visits when they are emotionally effecting children. | 7/29/2018 9:11 PM |
| 36 | Very tired, caring for 3, 5 years and under. No respite. | 7/29/2018 9:01 PM |
| 37 | The uncertainty of case direction. | 7/29/2018 9:00 PM |
| 38 | Having Work commitments and caring for a foster child who continually has to go home due to behaviour. Then being told by Agency and DCP it is our duty and they may need to consider another placement who can meet his needs!!!??? We are trying to hold down our jobs as we have a mortgage, but have had to take leave and reduced hours due to being a Carer. | 7/29/2018 8:56 PM |
| 39 | The way carers are treated , We are treated like second class citizen. | 7/29/2018 8:54 PM |
| 40 | Lack of communication and transparency Inconsistency in care term | 7/29/2018 8:47 PM |
| 41 | New workers come in and change what has been working well sometimes for years. Young workers with no life experience trying to tell experienced carers how to take care of child. | 7/29/2018 8:44 PM |
| 42 | Lack of communication with DCP | 7/29/2018 8:44 PM |
| 43 | N/A | 7/29/2018 8:39 PM |
| 44 | DCP | 7/29/2018 8:32 PM |
| 45 | Teenagers | 7/29/2018 8:30 PM |
| 46 | Finding time to balance all the needs of a full-time working single carer. | 7/29/2018 8:30 PM |
| 47 | Trying to get DCP to understand and acknowledge difficulties with behaviour we have. They feel that during their one visit a month that they have a complete understanding of the child and disregard our knowledge and experience. Feeling like we have to fight to get help. | 7/29/2018 8:25 PM |
| 48 | lack of information | 7/29/2018 8:25 PM |
| 49 | Agency support | 7/29/2018 8:23 PM |
| 50 | Managing family contact - dealing with the fallout before and after, consequences of families actions | 7/29/2018 8:20 PM |
| 51 | Being treated like a babysitter | 7/27/2018 9:32 PM |
| 52 | Dealing with DCP.a d other people in the community that judge us so harshly | 7/27/2018 8:39 PM |
| 53 | Getting some self respite me time | 7/27/2018 6:17 PM |
| 54 | Lack of consultation and consideration | 7/27/2018 5:58 PM |
| 55 | That the Care Concern process does not adhere to any procedural fairness or other common law principals. | 7/27/2018 4:30 PM |
| 56 | Being the last to know what's going on. In particular, saying yes to a placement but then not knowing if we are actually getting it until the last minute. Also, being expected to travel long distances to organise pick ups and drop offs. | 7/27/2018 4:13 PM |
| 57 | No respite. | 7/24/2018 2:00 PM |
| 58 | Feeling invisible - you're not a parent, you're not a worker, systems don't know how to treat you or your role with the child. | 7/20/2018 8:40 AM |
| 59 | Understanding from other people, especially with 3 of the kids with developmental challenges. Social isolation | 7/19/2018 10:07 PM |
| 60 | Not being listened to. Not having wellbeing of others in family unit considered | 7/19/2018 8:07 PM |
| 61 | Juggling work and family | 7/18/2018 9:46 PM |
| 62 | If something crops up with the police | 7/18/2018 1:52 PM |
| 62 | Child's behaviors relating around birth family. Child's expectations on us about what she feels we should provide and how we should parent | 7/17/2018 6:47 PM |
| 63 | we should provide and new we should parent | |
| 64 | Trauma behaviour | 7/16/2018 12:37 PM |

| 66 | | |
|----------|---|--------------------|
| | Having Traumatised children and not getting enough support with their mental needs. Having respite with my husband and my biological children and not having enough room in our home | 7/12/2018 2:58 PM |
| 67 | Dealing with DCP | 7/12/2018 2:09 AM |
| 68 | Behaviour after access. | 7/11/2018 10:58 PM |
| 69 | Managing challenging behaviours from our children without adequate support or respite | 7/11/2018 6:46 PM |
| 70 | Dealing with challenging behaviour. Worrying about the future of the child in my care. | 7/11/2018 2:19 PM |
| 71 | Behavioural issues Involvement with foster care agency Access to information | 7/11/2018 1:44 PM |
| 72 | transport for accesses 3-4 different kids different accesses plus sometimes sibling accesses on weekends and appointments school daycare and kindy drop offs , I have chosen all accesses be done by volunteers or I'd never get nothing done | 7/11/2018 8:38 AM |
| 73 | Boys have come from longterm residential care . They have no boundaries or respect for anything. It's like they were given shelter and food with no effort put in to making them part of society. Schooling and manners and everything they need for there future has been forgotten. | 7/10/2018 11:07 AM |
| 74 | Getting to know the children who visit in respite | 7/9/2018 9:55 PM |
| 75 | Trying to work full-time in our business and give the children the massive amounts of emotional care, attention, training for us is the hardest thing. It really is stressful. | 7/9/2018 1:20 PM |
| 76 | family contact arrangments | 7/9/2018 11:54 AM |
| 77 | Dealing with the high degree of trauma. | 7/9/2018 8:15 AM |
| 78 | Being a single who works full time. Sometimes just the day to day. Cooking a meal or doing shopping. | 7/8/2018 10:10 PM |
| 79 | Dealing with DCP, especially in our case where our CW is not a qualified social worker and does not have the knowledge base or experience yet is able to make decisions for our child without a good knowledge base. She is also away a lot due to family issues which makes continuity for our young child an issue. | 7/7/2018 1:07 PM |
| 80 | not being the birth parent and not having any real authority at hospital appointments etc, as I've said your seen as a carer & not respected as a parent | 7/6/2018 9:21 PM |
| 81 | The rage and aggression of the 4 yr old in my care. And not being able to get away from it as a single parent just to take a breath, to recoup to face it calmly. Not being able to make choices about where they can attend school (up here the DECD regional office directs GOM enrolments). | 7/6/2018 7:22 PM |
| 82 | Care concerns. Workers reading too much into a child's comments and then not verifying before they act. | 7/6/2018 5:39 PM |
| 83 | Adjusting and blending family | 7/6/2018 5:10 PM |
| 84 | Dealing with the ongoing change of workers in the department | 7/6/2018 1:50 PM |
| 85 | I think balancing us as a family a team and then having all the emotional baggage from their birth parents and sometimes family also wanting demands that is hard to balance especially when it leaves the children very emotional and confused. | 7/6/2018 12:57 PM |
| 86 | Disjointedness and disconnect. | 7/6/2018 11:56 AM |
| 87 | The incompetence of the full time carer of one of my children I care for. | 7/6/2018 10:41 AM |
| 38 | managing behaviour | 7/6/2018 10:35 AM |
| 39 | To have to ask permission for last minute interest trips. | 7/6/2018 10:05 AM |
| 90 | the constant fear of care concern reports going in and instead of communicating with me they just simply place it as serious care concern for every little thing. | 7/6/2018 9:50 AM |
| 91 | Accessing support. Having a voice. Dealing with DCP workers who have never met child suddenly overruling CAMHs and previous team meeting decisions. | 7/6/2018 8:01 AM |
| 92 | Time management | 7/6/2018 1:30 AM |
| | Debenious thet's successive and devite day restricts because I have to be more extensively | 7/5/2018 11:30 PM |
| 93 | Behaviour that's excessive and day to day routines because I have to be more extensively involved . No please put on your shoes and socks herehave to supervise everything. | 170/2010 11:001 11 |
| 93 94 | | 7/5/2018 11:28 PM |

| 96 | Dealing with the government | 7/5/2018 10:16 PM |
|-----|--|-------------------|
| 97 | Personality based decision making of the department workers. Treated in condescending manner, highly offensive. By manager not case worker. | 7/5/2018 10:02 PM |
| 98 | Dealing with the case workers. At home, it can be a challenge to keep the house nice, plus attend to the kids and do all the running around | 7/5/2018 10:01 PM |
| 99 | Dcp not informing me of removing my children and not returning them to my care after respite | 7/5/2018 9:46 PM |
| 100 | Working for DCP around the child's needs | 7/5/2018 9:43 PM |
| 101 | Access and the distance from my house. If the birth family doesn't work why can't they do the 2 hour return travel to see their child. Instead the 3 month old has to do 2 hours travel 3 times a week | 7/5/2018 9:41 PM |
| 102 | Managing family events without causing any upset to the children such as unexpected loss etc | 7/5/2018 9:31 PM |
| 103 | Not having my experience, knowledge or capacity of self acknowledged | 7/5/2018 9:06 PM |
| 104 | Our age, coupled with 4 young children who all have complex needs. We get tired and dissatisfied with day to day drudgery. We don't have a life like other retirees. There's lots of positives but | 7/5/2018 9:00 PM |
| 105 | The constant battles with DCP. Let's put the individual needs of the child and the family before policy/red tape. | 7/5/2018 8:58 PM |
| 106 | Behavior after access | 7/5/2018 7:26 PM |
| 107 | Having loading taken away. Therefore reducing quality of life. We live on a tight budget anyway and after working my arse for 10 years to improve him they reward us by taking away \$70 per week!! | 7/5/2018 7:25 PM |
| 108 | Dealing with challenging behaviour | 7/5/2018 6:51 PM |
| 109 | teenager | 7/5/2018 5:39 PM |
| 110 | Insecurity re DCP caseworker | 7/5/2018 5:38 PM |
| 111 | Coping with young kids as older retirees. | 7/5/2018 5:35 PM |
| 112 | Dealing with mental health issues on a day to day basis. | 7/5/2018 4:48 PM |
| 113 | Aggressive behaviours | 7/5/2018 4:26 PM |
| 114 | Keeping up with a 12 year old when I am almost 70! | 7/5/2018 4:23 PM |
| 115 | Kids not helping out around home | 7/5/2018 4:15 PM |
| 116 | The initial support provided by dcp and the foster agency was not good. This has been rectified. | 7/5/2018 4:03 PM |
| 117 | always having new case workers | 7/5/2018 4:02 PM |
| 118 | changes to OUR routine | 7/5/2018 3:55 PM |
| 119 | red tape | 7/5/2018 3:50 PM |
| 120 | lack of support with own mental health | 7/5/2018 3:43 PM |
| | | |

Q53 What isn't working well for you and your family?

Answered: 93 Skipped: 73

| # | RESPONSES | DATE |
|----|---|--------------------|
| 1 | The continued 'no show' by biological parent to access visits and no review of access visit schedule. | 8/2/2018 1:57 PM |
| 2 | not enough communication as a foster carer & not being kept up to date with what is happening with young person | 8/2/2018 12:56 AM |
| 3 | The placements we want are not avaliable so we are offered children that are not really what fits, but we try to make it work. | 8/1/2018 3:31 PM |
| 4 | Not always being informed or given notice about plans for child in our care | 8/1/2018 11:03 AM |
| 5 | DCP | 7/31/2018 8:35 PM |
| 6 | DCP going very slowly with the OPG process | 7/31/2018 7:08 PM |
| 7 | Financial funds Concerns heard | 7/31/2018 10:31 AM |
| 8 | Poor communication | 7/31/2018 9:04 AM |
| 9 | Nothing. we are good | 7/30/2018 9:46 PM |
| 10 | the turn over of DCP workers and the lack of a willingness to put the needs of the child first, or to consult with us about the child | 7/30/2018 8:09 PM |
| 11 | I don't like access visits or reviews being scheduled during school hours. | 7/30/2018 7:07 PM |
| 12 | As above 52 answer | 7/30/2018 6:51 PM |
| 13 | the system | 7/30/2018 6:28 PM |
| 14 | Communication with support agency | 7/30/2018 5:33 PM |
| 15 | OK at the moment | 7/30/2018 3:59 PM |
| 16 | N/A | 7/30/2018 3:33 PM |
| 17 | Sibling rivalry which often ends in violence | 7/30/2018 2:33 PM |
| 18 | The assessment process as a couple now because I have got married. | 7/30/2018 10:59 AM |
| 19 | All ok. | 7/30/2018 9:19 AM |
| 20 | DCP contact | 7/30/2018 8:21 AM |
| 21 | DCP worker is incredibly difficult. Unreasonable demands and expectations around access. Access with sibling - due to bigoted family. | 7/30/2018 8:16 AM |
| 22 | Communication | 7/29/2018 11:49 PM |
| 23 | I feel like the kids are mine, then something happens that requires a decision, and I remember that they don't belong to me. I am always consulted, but still | 7/29/2018 11:27 PM |
| 24 | Things are ticking along well at the moment | 7/29/2018 10:19 PM |
| 25 | Teen behaviour | 7/29/2018 10:13 PM |
| 26 | Emergency/short term placements that come with little or no information and nobody forthcoming with any? | 7/29/2018 9:56 PM |
| 27 | The birth mother ruling decisions and making demands. | 7/29/2018 9:52 PM |
| 28 | Liaison with caseworker | 7/29/2018 9:34 PM |
| 29 | NDIS | 7/29/2018 9:32 PM |
| 30 | See above. | 7/29/2018 8:56 PM |
| 31 | enough say when it comes to access , ur told this is when it is and no though for other children in ur care. | 7/29/2018 8:54 PM |
| 32 | I make it work but the challenging areas listed above certainly make it difficult | 7/29/2018 8:47 PM |
| 33 | Lack of communication from DCP | 7/29/2018 8:44 PM |
| 34 | N/A | 7/29/2018 8:39 PM |

| 35 | DCP involvement | 7/29/2018 8:32 PM |
|----------------------|--|--|
| 36 | Nothing | 7/29/2018 8:30 PM |
| 37 | Not really anything. | 7/29/2018 8:30 PM |
| 38 | Just feeling very busy. 5 children under 8 and a DCP worker who doesn't understand how much juggling we do to make sure everyone is where they need to be | 7/29/2018 8:25 PM |
| 39 | no access to respite | 7/29/2018 8:25 PM |
| 40 | Too much "support" (feels rather intrusive into our family life) when not needed - then not being able to contact anyone when we need help. | 7/27/2018 9:32 PM |
| 41 | Dcp | 7/27/2018 8:39 PM |
| 42 | Behaviour of 5 yr old | 7/27/2018 6:17 PM |
| 43 | Lack of support and advocacy from support agency | 7/27/2018 5:58 PM |
| 44 | Being out of the loop in regards to what's happening. Also, not getting any background info at all about the children. | 7/27/2018 4:13 PM |
| 45 | Lack of access to timely medical services, the drip feeding of information about the child's case plan | 7/20/2018 8:40 AM |
| 46 | managing homework time. Constant busyness without a break | 7/19/2018 10:07 PM |
| 47 | Hae since divorced | 7/19/2018 8:07 PM |
| 48 | Always having to deal with centrelink incompetence | 7/18/2018 9:46 PM |
| 49 | Our long term child and how she feels regarding her birth family- we always encourage contact where safe but contact has made her really unsettled and has affected every area of her life. | 7/17/2018 6:47 PM |
| 50 | Access | 7/16/2018 12:37 PM |
| 51 | No respite | 7/12/2018 2:58 PM |
| 52 | Corrupt workers | 7/12/2018 2:09 AM |
| 53 | Managing challenging behaviours without respite or support | 7/11/2018 6:46 PM |
| 54 | Anger issues for the child. | 7/11/2018 2:19 PM |
| 55 | The above | 7/11/2018 1:44 PM |
| 56 | Discipline, boundaries and manners | 7/10/2018 11:07 AM |
| 57 | We are very adaptable people, so we try to work with the situation we have in the best way we can. | 7/9/2018 1:20 PM |
| 58 | Not having had the support at the beginning when my grandchildren first came to me, and Centrelink taking two months to sort out any payment at all. | 7/9/2018 8:15 AM |
| 59 | Me time. | 7/8/2018 10:10 PM |
| 60 | Above! We are hoping to rectify this by getting OPG because I know we can support bio parent access to be more positive for all parties involved! | 7/7/2018 1:07 PM |
| 61 | Lack of consultation in important decisions. Respite with various carers, particuarly those that are not able to maintain the routines of the child (particularly around bedtime). Access with birth parent in prison (child saw parent in prison), each time becoming violent and aggressive afterwards, not settling for weeks. Each time she came out saying she'd be going home again when mum got out and that mum would 'snatch' her (this child was GOM 18) | 7/6/2018 7:22 PM |
| 62 | Ages of children | 7/6/2018 5:10 PM |
| | | 7/6/2018 1:50 PM |
| 63 | access | 110/2010 1.30 FW |
| | I think we operate fairly independent as we feel comfortable doing that as the children feel embarrassed if at school they are seen as different so having workers come in for them they have to answer questions about their family and they don't like that. One asked me the other day are we fosteredwhat does that mean for youshe said was it my fault | 7/6/2018 12:57 PM |
| 64 | I think we operate fairly independent as we feel comfortable doing that as the children feel embarrassed if at school they are seen as different so having workers come in for them they have to answer questions about their family and they don't like that. One asked me the other | |
| 63 64 65 66 | I think we operate fairly independent as we feel comfortable doing that as the children feel embarrassed if at school they are seen as different so having workers come in for them they have to answer questions about their family and they don't like that. One asked me the other day are we fosteredwhat does that mean for youshe said was it my fault | 7/6/2018 12:57 PM |
| 64 | I think we operate fairly independent as we feel comfortable doing that as the children feel embarrassed if at school they are seen as different so having workers come in for them they have to answer questions about their family and they don't like that. One asked me the other day are we fosteredwhat does that mean for youshe said was it my fault Everything | 7/6/2018 12:57 PM 7/6/2018 10:41 AM |

| 69 | Dealing with trauma related behaviours andaffirding the fall out. DCP won't repair massive damage. | 7/6/2018 8:01 AM |
|----|---|-------------------|
| 70 | Marriage does suffer and contact with friends | 7/6/2018 1:30 AM |
| 71 | Education for young person with anxiety and trauma behaviour. | 7/5/2018 11:30 PM |
| 72 | Respite - having access to a more flexible babysitting service would provide us what we need. Ciyplevtime sbd time to socialize with friends who don't have young children. | 7/5/2018 11:28 PM |
| 73 | We do not have enough space, now care child needs her own bedroom | 7/5/2018 10:16 PM |
| 74 | Very delayed speech is frustrating for our bio children, and of course the affected child. As such after five months in care, with still no allied health service, we dont think this is satisfactory. | 7/5/2018 10:02 PM |
| 75 | Child 2's office lack of communication | 7/5/2018 10:01 PM |
| 76 | Dcp not considering the carers | 7/5/2018 9:46 PM |
| 77 | Getting reimbursements and following up on arrrangements from DCP | 7/5/2018 9:43 PM |
| 78 | Access | 7/5/2018 9:41 PM |
| 79 | Not having adequate basic info about the children such as health and behaviour issues | 7/5/2018 9:31 PM |
| 80 | Dishonesty, it's not always what happens but the way it happens. Be honest! | 7/5/2018 9:06 PM |
| 81 | Trying to support our alcoholic son keep a positive relationship with his children who are in our care. | 7/5/2018 9:00 PM |
| 82 | Not just being able to attend to issues as they arise. DCP moves too slow and that affects the children getting the services when they need them. If we could just deal with everything the way we would with our birth children things would run much more smoothly. | 7/5/2018 8:58 PM |
| 83 | See above | 7/5/2018 7:25 PM |
| 84 | n/a | 7/5/2018 6:51 PM |
| 85 | pushing the envelope | 7/5/2018 5:39 PM |
| 86 | Not much | 7/5/2018 5:38 PM |
| 87 | My partner refuses any breaks (respite) and is suffering somewhat as a result. | 7/5/2018 5:35 PM |
| 88 | Minimal options and no support for 20 yr old. | 7/5/2018 4:48 PM |
| 89 | N/a | 7/5/2018 4:26 PM |
| 90 | n/a | 7/5/2018 4:23 PM |
| 91 | No help and sopport with behaviour problems | 7/5/2018 4:15 PM |
| 92 | when case worker thinks they know whats best | 7/5/2018 4:02 PM |
| 93 | child's ongoing stress about access visits with birth family | 7/5/2018 3:43 PM |
| | | |

Q54 What supports would you like to be able to access to help you with your caring role and responsibilities, that are not currently available or accessible?

Answered: 84 Skipped: 82

| # | RESPONSES | DATE |
|----|--|--------------------|
| 1 | Tutoring and managing homework time, access to activities and camps suitable for teenager, short courses for teens to help with emotional development and so they can learn to cope with their parents circumstances and their separation from them | 8/3/2018 9:22 AM |
| 2 | None. | 8/2/2018 1:57 PM |
| 3 | better communication from case workers | 8/2/2018 1:43 PM |
| 4 | not sure | 8/2/2018 12:56 AM |
| 5 | Occasional Weekend activities for children to go to, day trips, often weekends are long and hard work with children that have bad behaviour problems. | 8/1/2018 3:31 PM |
| 6 | nil | 7/31/2018 8:35 PM |
| 7 | nil | 7/31/2018 7:08 PM |
| 3 | Occupational therapy Auditory processing treatment Sleep disorder treatment and support | 7/31/2018 10:31 AM |
|) | Assistance with shopping, appointments etc when 3 babies in residence | 7/31/2018 9:04 AM |
| 10 | Help at home Better communication and involving us more in decision making | 7/30/2018 9:46 PM |
| 11 | more training about fetal alcohol children, fetal drug children and any other dependent children | 7/30/2018 8:09 PM |
| 12 | I believe I can find what I need however we are limited in the country areas so most things on offer are in the city. | 7/30/2018 7:07 PM |
| 13 | Regular respite Working full time I need respite for school holidays my job doesn't allow that many days off | 7/30/2018 6:51 PM |
| 14 | legal services | 7/30/2018 6:28 PM |
| 15 | Greater access to information regarding parents with the view to being able to help them help their children | 7/30/2018 5:33 PM |
| 16 | N/A | 7/30/2018 3:33 PM |
| 17 | Respite from the beginning of placement | 7/30/2018 2:33 PM |
| 18 | The items of the previous question. | 7/30/2018 10:59 AM |
| 19 | Mentoring. | 7/30/2018 9:19 AM |
| 20 | - | 7/30/2018 8:21 AM |
| 21 | Tutoring, school camps, cleaning/babysitting. | 7/30/2018 8:16 AM |
| 22 | I'm a single carer with multiple children, I can only be in one place at a time, but sometimes multiple children need to be picked up or dropped off to multiple locations at once. How do I drop one child at Hilton at 4:30 and pick another up from Golden Grove at 5:00? When the eldest started high school, it would have been terrific if I didn't have to stress about how to get him there, while getting the little ones to primary school. So a service that can be trusted to pick up or drop off a child would be amazing. I have a respite carer who can take two children, once a fortnight, but I'm never free of all four children. How nice it would be, a couple of times a year, to go out with my grown up friends, and have a meal, and see a movie, or a jazz band. | 7/29/2018 11:27 PM |
| 23 | I would really like some house cleaning supportit is one of the things that always is last on the list | 7/29/2018 10:19 PM |
| 24 | Am currently accessing psychologist | 7/29/2018 10:13 PM |
| 25 | Mentoring for child | 7/29/2018 9:34 PM |
| 26 | Respite | 7/29/2018 9:32 PM |
| 27 | As a single career. Ad hoc babysitting in my home. Domestic duties support | 7/29/2018 9:11 PM |
| 28 | Respiteand help in the house when i get sick . | 7/29/2018 9:01 PM |

| 29 | After school care Holiday care programs Mentor program Sporting programs/activities | 7/29/2018 8:56 PM |
|----|---|--------------------|
| 30 | some help around housework and gardening Hard when there are access and school , sports etc. | 7/29/2018 8:54 PM |
| 31 | - more consistency in communication | 7/29/2018 8:47 PM |
| 32 | N/A | 7/29/2018 8:39 PM |
| 33 | | 7/29/2018 8:30 PM |
| 34 | Happy with current situations | 7/29/2018 8:30 PM |
| 35 | Our child needs speech, ot and other services that were cut off this year. We have been trying all year to get help | 7/29/2018 8:25 PM |
| 36 | respite | 7/29/2018 8:25 PM |
| 37 | Vacation care/OSHC. Cleaning/housework. Financial assistance for travel to appointments (loadings would be the same if we lived down the road from the appointments or 4 hours away) | 7/27/2018 9:32 PM |
| 38 | Theraputic care | 7/27/2018 8:39 PM |
| 39 | Not sure | 7/27/2018 6:17 PM |
| 40 | N/a | 7/27/2018 4:13 PM |
| 41 | Occasional Before & After School Care | 7/24/2018 2:00 PM |
| 42 | Immediate referral pathways for indigenous health and access to the child's family history (to support cultural awareness and understanding for the child) | 7/20/2018 8:40 AM |
| 43 | Regular reliable respite that is co-ordinated. | 7/19/2018 10:07 PM |
| 44 | Legal | 7/19/2018 8:07 PM |
| 45 | Better Communication | 7/16/2018 12:37 PM |
| 46 | Respite/In home care - Once per month. | 7/13/2018 11:34 AM |
| 47 | Assistance in our living arrangements | 7/12/2018 2:58 PM |
| 48 | Respite in our home so that we can go out or away from time to time, housework assistance and access to other support services | 7/11/2018 6:46 PM |
| 49 | With OPG there appears to be no supports. I'd like to be invited to the carer training offered by DIP and Foster Care agencies as well as events they hold that include children so that the child in my Cate can mingle with other children in care and see other positive care relationships. I think she's doing very well and is very understanding of what's happened but it's good to meet with other kids in similar situations. | 7/11/2018 2:19 PM |
| 50 | Overarching coordination of health needs from early on, rather than me having to work out what's wrong and what needs doing | 7/11/2018 1:44 PM |
| 51 | All carers should be issued a once a week house cleaning | 7/11/2018 8:38 AM |
| 52 | More country support | 7/10/2018 11:07 AM |
| 53 | Financial support to be full time carers, without feeling like we have to beg or pressure to. It should just be offerred. We have been carers over 10 years now. | 7/9/2018 1:20 PM |
| 54 | tutoring more one on one support for children | 7/9/2018 11:54 AM |
| 55 | When grandchildren first enter care through the Family Court process all your life savings are gone. We don't have the ability to build extra room so our house is overcrowded. | 7/9/2018 8:15 AM |
| 56 | Help with holidays. Respite just once in awhile. | 7/8/2018 10:10 PM |
| 57 | N/A | 7/7/2018 1:07 PM |
| 58 | More therapeutic services for young children, particularly play therapy. | 7/6/2018 7:22 PM |
| 59 | Support when ill without running the risk that the placement will break down. Childcare without judgement that some how I don't care for the child. Better educational options for my child. | 7/6/2018 5:39 PM |
| 60 | Regular respite | 7/6/2018 5:10 PM |
| 61 | continuity of case workers | 7/6/2018 1:50 PM |
| 62 | I try having as much time to check that I am okay, with support at times from a counsellor but mostly friends. As long as I know that the children are progressing and they know that they have a purpose, they have Therapist, Pychologist, OT, Speech Therapists, have their sports, I think we are doing okay as a family. | 7/6/2018 12:57 PM |
| 63 | More access to one of my children in my care in regard to schooling | 7/6/2018 10:41 AM |

| 64 | learning support, social supports | 7/6/2018 10:35 AM |
|----|--|-------------------|
| 65 | support from people who do not have a hidden agenda | 7/6/2018 9:50 AM |
| 66 | Respite | 7/6/2018 8:01 AM |
| 67 | Not sure | 7/6/2018 1:30 AM |
| 68 | A break once in a while to spend with my husband , or one of our other grown kids . | 7/5/2018 11:30 PM |
| 69 | Great therapy that helps repair the damage snd helps navigate life as they grow and develop their understanding | 7/5/2018 11:28 PM |
| 70 | Practical help in the home so i can support the children | 7/5/2018 10:22 PM |
| 71 | Someone to talk to about issues that are able to look at issue holistically and not thru government rules. | 7/5/2018 10:16 PM |
| 72 | After school care | 7/5/2018 9:43 PM |
| 73 | More paid parental leave I would love to have taken 6-9 months off at 1/3 pay or something to spend time with the little one in my care | 7/5/2018 9:41 PM |
| 74 | Emergency care of children in hospital when other children need assistance at home too | 7/5/2018 9:31 PM |
| 75 | Gardening, house keeping Interest free loans for cars, extensions etc | 7/5/2018 9:06 PM |
| 76 | There is no good support for our son. Government programmes are pathetic. If he was supported and could have his children then we would function better. | 7/5/2018 9:00 PM |
| 77 | more respite | 7/5/2018 6:51 PM |
| 78 | none | 7/5/2018 5:39 PM |
| 79 | None. Doing ok | 7/5/2018 5:38 PM |
| 30 | Not certain but we feel pretty much as fodder in the process. Kids are seen as the most important. | 7/5/2018 5:35 PM |
| 81 | Support for 20 yr old | 7/5/2018 4:48 PM |
| 82 | N/a | 7/5/2018 4:26 PM |
| 33 | Neither want nor need any further supports. I have garnered all of the support options we need. | 7/5/2018 4:23 PM |
| 34 | nothing at this time | 7/5/2018 3:55 PM |
| | | |

Q55 Is there anything (with current processes or not) that would help you to feel more confident about your caring role?

Answered: 75 Skipped: 91

| # | RESPONSES | DATE |
|----|--|--------------------|
| 1 | Similar education sessions as above | 8/3/2018 9:22 AM |
| 2 | No | 8/2/2018 1:57 PM |
| 3 | More info on children coming into care. Identity of parents, their addresses would help a lot in small country towns to know. | 8/1/2018 3:31 PM |
| 4 | More information about children, regular contact with their DCP worker | 8/1/2018 11:03 AM |
| 5 | no | 7/31/2018 8:35 PM |
| 6 | no | 7/31/2018 7:08 PM |
| 7 | Being heard and taken seriously and concerns acted upon | 7/31/2018 10:31 AM |
| 8 | No | 7/31/2018 9:04 AM |
| 9 | More trauma education | 7/30/2018 9:46 PM |
| 10 | I am becoming more confident all the time and I have received a lot of positive feedback from the "team" we are involved with. | 7/30/2018 7:07 PM |
| 11 | Having time to recharge DCP need to be aware that if your foster child has an access visit phone calls from siblings soccer practice and an activity DCP has enrolled him in and this is to take place over a school week carer is left to pick up the pieces when it is all to much for him | 7/30/2018 6:51 PM |
| 12 | JUSTICE | 7/30/2018 6:28 PM |
| 13 | Confirmation of access visits just prior to the visit ie 1hr before | 7/30/2018 5:33 PM |
| 14 | N/A | 7/30/2018 3:33 PM |
| 15 | Therapy without judgment | 7/30/2018 2:33 PM |
| 16 | More respect and more information about the child's history. | 7/30/2018 10:59 AM |
| 17 | Would love to have a DCP worker that checked in on us. Plus follows ups on OPG. Had so many workers it is one step forward and two back. | 7/30/2018 8:21 AM |
| 18 | Carers should be given information about what sort of things their children faced, before the children come to live with them. How do we ensure that we don't make things worse? How do we know what to look out for in behaviours? | 7/29/2018 11:27 PM |
| 19 | No | 7/29/2018 10:19 PM |
| 20 | Case meetings | 7/29/2018 10:13 PM |
| 21 | Open, honest and timely communication | 7/29/2018 9:56 PM |
| 22 | Its being sorted | 7/29/2018 9:52 PM |
| 23 | More training | 7/29/2018 9:32 PM |
| 24 | More control in decisions relating to child. Option to adopt after 2 years in care. | 7/29/2018 8:56 PM |
| 25 | Just being treated as an equal . | 7/29/2018 8:54 PM |
| 26 | LDco Listening to carers and following through with correct policy and procedures. | 7/29/2018 8:44 PM |
| 27 | N/A | 7/29/2018 8:39 PM |
| 28 | | 7/29/2018 8:30 PM |
| 29 | No | 7/29/2018 8:30 PM |
| 30 | Knowing for certain our long term children will remain in our care. | 7/29/2018 8:25 PM |
| 31 | information | 7/29/2018 8:25 PM |
| 32 | More security | 7/29/2018 8:20 PM |
| 33 | OPG - would love to feel like a parent rather than a babysitter | 7/27/2018 9:32 PM |
| 34 | No | 7/27/2018 6:17 PM |

| 35 | Transparency and inclusion in decisions | 7/27/2018 5:58 PM |
|----|--|--------------------|
| 36 | More background info given about the children. | 7/27/2018 4:13 PM |
| 37 | Legal | 7/19/2018 8:07 PM |
| 38 | I'm sure there is I just can't think of anything right now. | 7/13/2018 11:34 AM |
| 39 | Better training and understanding of living conditions | 7/12/2018 2:58 PM |
| 40 | other person guardianship or adoption | 7/12/2018 2:09 AM |
| 41 | No | 7/11/2018 6:46 PM |
| 42 | More support for dealing with challenging behaviours. Support to access NDIS. Support for psycholigical/educational testing. Finding out what's available to help with her education. | 7/11/2018 2:19 PM |
| 43 | Tertiary qualification acknowledgement of knowledge and experience | 7/11/2018 1:44 PM |
| 44 | Maybe a website we can access forums, where we can get information about issues kids in care have and carers can talk to other carers, anonymously if they want to, to share experiences and troubles, positive aswell. | 7/9/2018 1:20 PM |
| 45 | Mentoring would be good. | 7/9/2018 8:15 AM |
| 46 | Knowing that I have a say. That when I say that's not best for my child someone will listen. | 7/8/2018 10:10 PM |
| 47 | N/A | 7/7/2018 1:07 PM |
| 48 | No, not particularly. I think I have the skills to be a carer, many transferred from my teaching practice in terms of dealing with challenging behaviours. However, she just wore me down. | 7/6/2018 7:22 PM |
| 49 | More respect from staff. | 7/6/2018 5:39 PM |
| 50 | Regular respite | 7/6/2018 5:10 PM |
| 51 | adoption | 7/6/2018 1:50 PM |
| 52 | I feel confident as a parent in a caring role to the children, as a kinship carer in this caring role, whom loves the childrens mother but has lost the relationship through very complex behaviour, it pains me to feel that I haven't reached her in a positive way. My role is head of a family that just wants the children to still know who she is and that she is there or maybe still a place for her when they are older, it is complex balancing all of this and still being neutral to the affects of each outcome. | 7/6/2018 12:57 PM |
| 53 | Continuity and connectedness with future carers of child in my care. | 7/6/2018 11:56 AM |
| 54 | One of my children being removed from the full time carer | 7/6/2018 10:41 AM |
| 55 | to be consulted more and listened to when I have concerns instead of being ignored | 7/6/2018 9:50 AM |
| 56 | Respect | 7/6/2018 8:01 AM |
| 57 | Know kids history who have been in previous care | 7/6/2018 1:30 AM |
| 58 | Training | 7/5/2018 11:30 PM |
| 59 | Sign off on a care and wellbeing plan and financial plan that support the child live a full filling life. | 7/5/2018 11:28 PM |
| 60 | Culture and legislation celebrating and acknowledging the skill, committment and sacrifices i make. | 7/5/2018 10:22 PM |
| 61 | none at the moment apart from already mentioned, but there will be more | 7/5/2018 10:16 PM |
| 62 | Communication!! | 7/5/2018 10:01 PM |
| 63 | Having input into DCP changes as they are just local changes being put into practice and not in the best interests of the child. | 7/5/2018 9:43 PM |
| 64 | thoroughly considering the needs of Children rather than placing them with carers who already have multiple children in their care resulting in 5-9 kids in one placement | 7/5/2018 9:31 PM |
| 65 | Permanency for indigenous children. They shouldn't be moved 10 plus years after being with a family. If family are found they can still be part of the child's life. Don't add to their trauma, children need a village have everyone support them together | 7/5/2018 9:06 PM |
| 66 | If I felt confident in DECD handling our children in a therapeutic way like we are taught to | 7/5/2018 9:00 PM |
| 67 | More autonomy in all area's from health through to education | 7/5/2018 8:58 PM |
| 68 | n/a | 7/5/2018 6:51 PM |
| | | |
| 69 | no | 7/5/2018 5:39 PM |

| 71 | Dont know | 7/5/2018 5:35 PM |
|----|--|------------------|
| 72 | New legislation re continuing care till 21 | 7/5/2018 4:48 PM |
| 73 | N/a | 7/5/2018 4:26 PM |
| 74 | n/a | 7/5/2018 4:23 PM |
| 75 | having the case worker , listening to me rather then thinking she knows whats best | 7/5/2018 4:02 PM |

Q56 Are there any barriers you face as a Carer?

Answered: 82 Skipped: 84

| # | RESPONSES | DATE |
|----|--|--------------------|
| 1 | Not able to be active enough to participate in outings with teenager, difficult to cope with challenging behaviours | 8/3/2018 9:22 AM |
| 2 | ? | 8/2/2018 1:57 PM |
| 3 | lack of day to day support from ngo & dcp | 8/2/2018 12:56 AM |
| 4 | Confidentiality | 8/1/2018 11:03 AM |
| 5 | DCP exerting power & not listening to us and our child | 7/31/2018 8:35 PM |
| 6 | DCP | 7/31/2018 7:08 PM |
| 7 | Yeah, being a "carer" and not being taken seriously about child's needs | 7/31/2018 10:31 AM |
| 8 | Not really | 7/31/2018 9:04 AM |
| 9 | Carer payments don't cover our expenses for the child. I find it offensive we get on average \$23/day. To give our child a good life costst way above this | 7/30/2018 9:46 PM |
| 10 | old age | 7/30/2018 8:09 PM |
| 11 | Not knowing everything about his early childhood, our information is only just coming through after 8 months, describing his home enviroment prior to being removed. | 7/30/2018 7:07 PM |
| 12 | Lack of communication with DCP and access for foster child with his 2 siblings The siblings are separated and rarely see each other Foster child has asked to see them more often | 7/30/2018 6:51 PM |
| 13 | the self annointed deity of social workers and agency employees | 7/30/2018 6:28 PM |
| 14 | Time to do further training | 7/30/2018 5:33 PM |
| 15 | N/A | 7/30/2018 3:33 PM |
| 16 | When things go down hill and you ask for services particularly with teenagers | 7/30/2018 2:33 PM |
| 17 | Age | 7/30/2018 1:35 PM |
| 18 | The couple assessment process even though my husband was a registered extra person in the household for 11 years. | 7/30/2018 10:59 AM |
| 19 | I feel we are not treated the best from the department. Lower class than them is the best way to describe it. Our time isn't as important as theirs | 7/30/2018 8:21 AM |
| 20 | No | 7/29/2018 11:49 PM |
| 21 | Financial barriers. It will be some years before I can get a job. I get called to the school when one has anxiety attacks, I run kids to appointments with therapists. I had to drop my health insurance, and as it goes up so much per year, for every year over 30, I'll never be able to afford it again. Sometimes services aren't sure what they should discuss with me. i.e., a teacher at the school that my eldest attends, was sending photos from events, and notices about events to our CW, because she wasn't sure that a carer should have them. Hospital staff will ring our CW or if after hours, Crisis Care, to ask if they can discuss a child with me. I bring in a child who has a swollen finger, from netball, and even though I have the verification of child in care cards, and the health care cards and medicare cards, hospital staff won't treat or discuss a child, until they get the say so from DCP. | 7/29/2018 11:27 PM |
| 22 | I feel like there are times when the agency is making decsions about my capacity when there is no basis | 7/29/2018 10:19 PM |
| 23 | Not having phone calls returned | 7/29/2018 10:13 PM |
| 24 | Community misconceptions about carers. Either way, that we are angels (we are not) or that we are in it for the money (LoL, certainly not!) | 7/29/2018 9:56 PM |
| 25 | The bio parents | 7/29/2018 9:52 PM |
| 26 | Not understanding the system and DCP responsibilities | 7/29/2018 9:34 PM |
| 27 | Not enough hours in a day | 7/29/2018 9:32 PM |
| 28 | Working/Caring life balance. | 7/29/2018 8:56 PM |
| 29 | Not of hand | 7/29/2018 8:54 PM |

| 30 | Lack of communication Not necessarily being supported to pursue options in caring | 7/29/2018 8:47 PM |
|----------------|--|---------------------------------------|
| 31 | N/A | 7/29/2018 8:39 PM |
| 32 | DCP involvement | 7/29/2018 8:32 PM |
| 33 | Loss of friendships | 7/29/2018 8:30 PM |
| 34 | No | 7/29/2018 8:30 PM |
| 35 | occasional interstate travel for work and need for adhoc o=night care | 7/29/2018 8:25 PM |
| 36 | Agency | 7/29/2018 8:23 PM |
| 37 | Unable to access NDIS, slow process in getting psycho educational assessments (2 years and still waiting) | 7/27/2018 9:32 PM |
| 38 | Cant work due to the child's high needs | 7/27/2018 8:39 PM |
| 39 | Just DCP supporting bonding of bio parents to the children they abused and neglected and the fact the bio parents have made no effort to change their behaviour and regular drug test of none existent was reunification ends and these bio are seeing there children supervised by there own family members not DCP | 7/27/2018 6:17 PM |
| 40 | Dip and agency | 7/27/2018 5:58 PM |
| 41 | No | 7/27/2018 4:13 PM |
| 42 | Not being able to access paid parental leave despite caring for newborns constantly | 7/20/2018 8:40 AM |
| 43 | You don't know what you don't know, its hard to get information about supports if you don't know what to ask or who to ask | 7/19/2018 10:07 PM |
| 44 | Legal | 7/19/2018 8:07 PM |
| 45 | Our main barrier is our long term child and the idea that she is never sure if she can return home - even we don't know where she stands. I feel that this stops or inhibits her from feeling like she truely has a place in our family | 7/17/2018 6:47 PM |
| 46 | The system. Unable to make decisions about the child | 7/16/2018 12:37 PM |
| 47 | l need a car | 7/13/2018 11:34 AM |
| 48 | I miss my family time and not having any space to have my own quiet time. As an older kinship carer a need to accept that I have forfeited the next 10 years of my life plans. I try not to think about it as it makes me sad. | 7/12/2018 2:58 PM |
| 49 | Corrupt social workers and a dept that doesn't care about children in care | 7/12/2018 2:09 AM |
| 50 | Judgement from others, need to work less and keeping on top of housework | 7/11/2018 6:46 PM |
| 51 | Didn't have a car for a long time and transport was a huge issue for activities, accesses, respite activities. Being single, and with children with challenging behaviors and health issues means working outside the home is virtually impossible. This puts enormous financial pressure on me both now, and into the future when the young people have left home | 7/11/2018 1:44 PM |
| 52 | Changing the kids views on the world owing them. Eg. Dcp will buy everything for me | 7/10/2018 11:07 AM |
| 53 | No | 7/9/2018 9:55 PM |
| 54 | the current carer payment isn't enough to cover the costs of raising a child | 7/9/2018 11:54 AM |
| 55 | Yes. I was asked to consider leaving my full-time job. There's been some pressure in the workplace to stay at home to care for my grandchildren but I don't want them to be brought up solely on Centrelink with no role model of anyone in the family holding down a job. | 7/9/2018 8:15 AM |
| 56 | No | 7/7/2018 1:07 PM |
| 57 | Being single made it hard, I'll be honest. However, I also think that was almost the best thing for my child. She got the 1:1 attention she so badly needed and had stability (she had the attachment issues of an 18month old in a 4yr old body, but the rage of an adult addict). I had supports around me to help, it was manageable. | 7/6/2018 7:22 PM |
| 50 | Lack of money, time, respect, information and super. Housing so I could foster more children without me taking all the risk. Employment, health. | 7/6/2018 5:39 PM |
| 20 | | |
| | Limited time for bonding before child reaches puberty | 7/6/2018 5:10 PM |
| 58 59 60 | Limited time for bonding before child reaches puberty As mentioned above. | 7/6/2018 5:10 PM 7/6/2018 12:57 PM |
| | | |

| 63 | Finances. I have had to reduce work hours to avoid placement ending. I can't afford to maintain the reduction much longer but placement is still requiring the access to specialist etc | 7/6/2018 8:01 AM |
|----|---|-------------------|
| 64 | Not a lot due to us being who we are | 7/6/2018 1:30 AM |
| 65 | No | 7/5/2018 11:30 PM |
| 66 | Significant loss of income and superchanged my role to part time -got made redundant as I wouldn't go back to full time after 3 months -,had to contract - no super - had to take job at lower pay - I know earn 50% of what I used to earn | 7/5/2018 11:28 PM |
| 67 | The long term physical and mental health issues associated with being heightened for years on end with childrens trauma/dcps failure to support adequately. | 7/5/2018 10:22 PM |
| 68 | Many | 7/5/2018 10:16 PM |
| 69 | Communication. Allowing children to be babysat, even overnight or taking them on trips | 7/5/2018 10:01 PM |
| 70 | Dcp do not like babies in day care, they would rather split siblings up than have a baby in day care | 7/5/2018 9:46 PM |
| 71 | More voice wi5 DCP | 7/5/2018 9:43 PM |
| 72 | Nothing | 7/5/2018 9:41 PM |
| 73 | The red tape to have children join in on family vacations whether interstate or otherwise | 7/5/2018 9:31 PM |
| 74 | Accessing loans after giving up work. | 7/5/2018 9:06 PM |
| 75 | Keeping positive at times. The barrier of lack of freedom. | 7/5/2018 9:00 PM |
| 76 | n/a | 7/5/2018 6:51 PM |
| 77 | no | 7/5/2018 5:39 PM |
| 78 | No | 7/5/2018 5:38 PM |
| 79 | We rarely see support folk these days. Short of staff obviously. | 7/5/2018 5:35 PM |
| 80 | Health issues and ageing. | 7/5/2018 4:48 PM |
| 81 | N/a | 7/5/2018 4:26 PM |
| 82 | permissionswe should be able to sign excursion and other forms for the child we care for | 7/5/2018 3:55 PM |
| | | |

Q57 What worries you most about caring?

Answered: 92 Skipped: 74

| # | RESPONSES | DATE |
|----|---|--------------------|
| 1 | That we have no legal rights to our child | 8/2/2018 1:57 PM |
| 2 | my own children being sexually or physically abused by a child that comes into our home | 8/2/2018 1:43 PM |
| 3 | care concerns & being wide open for further allegations whether they are true or not | 8/2/2018 12:56 AM |
| 4 | Children's parents if they are angry towards carers. | 8/1/2018 3:31 PM |
| 5 | Confrontation with birth parents/family when out in the community | 8/1/2018 11:03 AM |
| 6 | DCP | 7/31/2018 8:35 PM |
| 7 | DCP | 7/31/2018 7:08 PM |
| 8 | That us carers are not taken seriously or valued, that we have to fight dcp for every single thing our children need | 7/31/2018 10:31 AM |
| 9 | Being on my own | 7/31/2018 9:04 AM |
| 10 | Scared of her being taken away for any reason . | 7/30/2018 9:46 PM |
| 11 | getting to old before existing children are old enough to leave home | 7/30/2018 8:09 PM |
| 12 | Access visitseven though our boy is a GOM child he still is involved in access visits. Part of me wants to keep him with us and part of me knows he needs to know where he comes from. The aftermath is always a nervous time for us, wondering how he will manage his emotions. | 7/30/2018 7:07 PM |
| 13 | Foster children presenting with complex and challenging behaviours Most children have issues due to childhood trauma and foster carer not made aware of this until it presents itself when they are in your care | 7/30/2018 6:51 PM |
| 14 | the legal implications of false accusations | 7/30/2018 6:28 PM |
| 15 | Affecting other family relationships | 7/30/2018 5:33 PM |
| 16 | That child/ren enjoy coming into my care. | 7/30/2018 3:33 PM |
| 17 | Runaways | 7/30/2018 2:33 PM |
| 18 | Our age might prevent us from seeing this child into adulthood | 7/30/2018 1:35 PM |
| 19 | The systems. | 7/30/2018 10:59 AM |
| 20 | Early on was so worried about losing our kids. More confident 10 years in but does worry me from time to time | 7/30/2018 8:21 AM |
| 21 | Care concerns. | 7/30/2018 8:16 AM |
| 22 | I'll be at least 58, probably older when the kids move out, I worry about what support I'll be able to give them when they start their families. I also worry about what would happen if I got sick and had to go to hospital, where would they stay? What if I got into an accident and died? They're not really mine, I can't put in my will that I want this person or that person to have them. Would they end up in residential care, split up, after all I've done to keep them together? | 7/29/2018 11:27 PM |
| 23 | The kids being taken away | 7/29/2018 10:19 PM |
| 24 | Getting through teen years and loading being decreased therefore lowering standard of living Long term housing | 7/29/2018 10:13 PM |
| 25 | False care concerns. Carers are always judges as guilty until proven innocent. Concerns are logged to your record and stay there even if it is proven to be unfounded. | 7/29/2018 9:56 PM |
| 26 | Childs future after 21 | 7/29/2018 9:34 PM |
| 27 | Unable to care for my children as I get older. | 7/29/2018 9:32 PM |
| 28 | Our child will have significant mental health issues due to trauma and PTSD. | 7/29/2018 8:56 PM |
| 29 | care concerns. | 7/29/2018 8:54 PM |
| 30 | False allegations being made. | 7/29/2018 8:44 PM |
| 31 | N/A | 7/29/2018 8:39 PM |
| 32 | Lack of control of ones own life | 7/29/2018 8:30 PM |

| 33 | Being able to provide a positive environment for a teenager. | 7/29/2018 8:30 PM |
|----|---|--------------------|
| 34 | child's loss | 7/29/2018 8:25 PM |
| 35 | Losing my daughter | 7/29/2018 8:20 PM |
| 36 | How long OPG will take, difficulties in accessing therapies in future if we don't have OPG | 7/27/2018 9:32 PM |
| 37 | Constantly being judged | 7/27/2018 8:39 PM |
| 38 | Something happening to the children while at access | 7/27/2018 6:17 PM |
| 39 | Care concerns that are not correctly handled and documented and not shared due to privacy | 7/27/2018 5:58 PM |
| 40 | Being judged by dcp | 7/27/2018 4:13 PM |
| 41 | Any negative effects on my biological child. | 7/24/2018 2:00 PM |
| 42 | The fundamental flaws in the bigger systems in which these children are forced to be a part of | 7/20/2018 8:40 AM |
| 43 | That we are unable to meet all the kids needs adequately | 7/19/2018 10:07 PM |
| 44 | Open yourself and family up to pain | 7/19/2018 8:07 PM |
| 45 | That at any point we could get a care concern and it can impact our family and our reputation (small town - we have never had a care concern to date) | 7/17/2018 6:47 PM |
| 46 | Legalities | 7/16/2018 12:37 PM |
| 47 | The future, and whether he will even want to know me later on. Will it be an enduring relationship? The challenges we will face during the teenage years! | 7/13/2018 11:34 AM |
| 48 | My biological children missing out | 7/12/2018 2:58 PM |
| 49 | Corrupt system | 7/12/2018 2:09 AM |
| 50 | Losing my children | 7/11/2018 6:46 PM |
| 51 | Choosing the best options so that she maximises her potential. | 7/11/2018 2:19 PM |
| 52 | Looking after young people's mental health. And my financial future | 7/11/2018 1:44 PM |
| 53 | False allegations | 7/11/2018 8:38 AM |
| 54 | That I fail and the kids go back into the system | 7/10/2018 11:07 AM |
| 55 | When the children transition to independance | 7/9/2018 1:20 PM |
| 56 | the birth family wanting the child returned to their care after you have cared for them for many years and formed an attachment | 7/9/2018 11:54 AM |
| 57 | Finances. | 7/9/2018 8:15 AM |
| 58 | Care concerns | 7/8/2018 10:10 PM |
| 59 | DCP and their lack of well qualified Caseworkers who are supported by DCP, are paid well and have permanency. Until this is addressed they cannot maintain a workforce who are dedicated to their work! | 7/7/2018 1:07 PM |
| 60 | just hope I'm a positive influence & our children grow to be happy & healthy | 7/6/2018 9:21 PM |
| 61 | Not knowing whether you do make a difference to the child as I've been told that once a placement is terminated that's usually it for contact between yourself and the child. Having that worry about how they're doing. The child causing more trauma to others around them (she was telling children at childcare she'd stab them and kill their mothers, she threw chairs, stabbed someone with a pin, used exceptionally vile language, left welts on another child's face). Dealing with the fallout and judgement. She stole things which meant I had to explain this and apologise to people she took things from. I also had a childcare parent tell me her hubby didn't want my child to have playdates at their house because of the child's birth mother (being in prison). So, she couldn't even have playdates with the one child she'd formed a relationship with which essentially isolated her further. | 7/6/2018 7:22 PM |
| 62 | Illness leads to placement breakdown, Trivial care concerns lead to placement breakdown and failing working with children check. No-one should both foster and work with children the risk is too high of both areas being wiped out by a false care concern. | 7/6/2018 5:39 PM |
| 63 | Teenage years, if a strong bond has not been achieved | 7/6/2018 5:10 PM |
| 64 | losing her | 7/6/2018 1:50 PM |
| 65 | I don't really worry about my caring role, this is just a natural process for me, sharing the children with all their families and extended families knowing that anything was to happen to me then I would hope that they would step up and support the children they wouldn't go back into the system! | 7/6/2018 12:57 PM |

| 66 | Nothing | 7/6/2018 10:41 AM |
|----|--|-------------------|
| 67 | that the kids will be removed from m care over stupid complaints, or that I will have a breakdown from the crap the department put me through and they will be removed. | 7/6/2018 9:50 AM |
| 68 | The damage it is doing to bio child. | 7/6/2018 8:01 AM |
| 69 | How to make them know they are loved and are valued human beings | 7/6/2018 1:30 AM |
| 70 | Dying early and them having no one . That I will get it wrong and make things worse for them. | 7/5/2018 11:30 PM |
| 71 | - They seem to be making foster care to OPG all or nothing even adoption had post adoption services | 7/5/2018 11:28 PM |
| 72 | Not the children, its the system. A psychologist recently described the dcp/foster carer relationship as akin to domestic violence scenario due to the power imbalances in the relationship. | 7/5/2018 10:22 PM |
| 73 | I will be 85 when my care child is 18 and I worry I may not bealive or cabable of helping her till then | 7/5/2018 10:16 PM |
| 74 | No support from dcp, they are not on the carers side | 7/5/2018 9:46 PM |
| 75 | Wanting to have foster son in permenant care with us through OPG or adoption to help with and strengthen his sense of belonging. | 7/5/2018 9:43 PM |
| 76 | That the child won't attach to me | 7/5/2018 9:41 PM |
| 77 | Being falsely reported for abuse | 7/5/2018 9:31 PM |
| 78 | Having my children removed from my care. Relying on strangers making decisions about your life | 7/5/2018 9:06 PM |
| 79 | Possible age related health issues. Husband has type 2 diabetes | 7/5/2018 9:00 PM |
| 80 | The fear that if I dig my heals in and insist on doing things differently than what the worker wants they might take my children | 7/5/2018 8:58 PM |
| 81 | If children go back to the parents | 7/5/2018 7:26 PM |
| 82 | Not having enough money | 7/5/2018 7:25 PM |
| 83 | long term future | 7/5/2018 6:51 PM |
| 84 | getting child rearing right | 7/5/2018 5:39 PM |
| 85 | Possibility of care concern | 7/5/2018 5:38 PM |
| 86 | Our age. | 7/5/2018 5:35 PM |
| 87 | The long long term nature of it as I age. | 7/5/2018 4:48 PM |
| 88 | Making a difference | 7/5/2018 4:26 PM |
| 89 | Letting the kids down | 7/5/2018 4:15 PM |
| 90 | what will happen to my child when im not around to take care off him and he's to old to be in the system | 7/5/2018 4:02 PM |
| 91 | getting too old | 7/5/2018 3:55 PM |
| 92 | that the child will be removed and returned to birth family despite long term orders | 7/5/2018 3:43 PM |

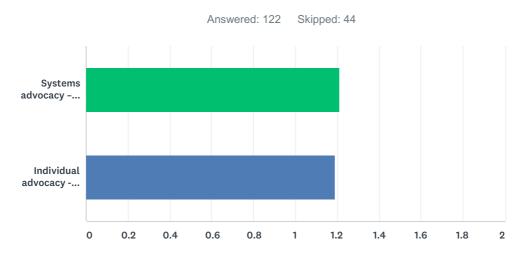
Q58 Any other comments about the challenges?

Answered: 31 Skipped: 135

| # | RESPONSES | DATE |
|----|---|--------------------|
| 1 | We would like to see adoption as an option for children in long term care. | 8/2/2018 1:57 PM |
| 2 | No | 7/31/2018 9:04 AM |
| 3 | The good outweighs the difficult and this child is truly the best thing that has ever happened to me. I feel I have a real purpose in life and I am determined to show this boy how to choose a good path in life. | 7/30/2018 7:07 PM |
| 4 | Quick feedback of access visits would be good ie What has happened, what was eaten etc This could be a 1min phone call from the DCP access supervisor to the carer | 7/30/2018 5:33 PM |
| 5 | The easy way the kids can leave when there teenagers and don't like your rules | 7/30/2018 2:33 PM |
| 6 | Please improve it. | 7/30/2018 10:59 AM |
| 7 | Children are hard. Taking on someone else's part grown children is harder. Taking on children who are also traumatised is harder still. Not knowing what traumas they faced makes you feel like you are walking through a minefield. The kids are living with someone new, in a new house, in a new area, often going to a new school, so they are not only traumatised, they are lost and confused and don't know what's going to happen next. As a carer, that's hard, then you're dealing with a school or two that you may not have dealt with before, explaining to people that you have children living with you now. If you're kinship, your family may be divided over the situation, and feel the need to tell you all about it. And while all this is going on, people from DCP are assessing you as a carer, and the kids. A judge you'll never meet needs months to get assessments of everyone involved, to decide if the kids are staying with you or not. I took on four at once. Those first few months were the most stressful of my life. We all got through those months, if we can get through that together, we can get through anything together. | 7/29/2018 11:27 PM |
| 8 | Facebook page for carers is an absolute goldmine of information. If we need help I would probably ask there first! Such is my faith in DCP | 7/29/2018 9:56 PM |
| 9 | N/A | 7/29/2018 8:39 PM |
| 10 | | 7/29/2018 8:30 PM |
| 11 | more of us can do this - with just a little bit of extra help | 7/29/2018 8:25 PM |
| 12 | Seeing my son still struggling with what happened | 7/19/2018 8:07 PM |
| 13 | Our own children and been dramatically affected and are now in counseling at my cost. | 7/12/2018 2:58 PM |
| 14 | False care concerns and bullies in the dept targeting carers | 7/12/2018 2:09 AM |
| 15 | I know that the kids come from trauma situations but I was told years ago that we are raising adults. These kids have to given the chance to become responsible adults with love and empathy so they can survive after the system stops | 7/10/2018 11:07 AM |
| 16 | The chaos. Traumatised children aren't generally calm - some more calm at home would be nice sometimes. | 7/9/2018 8:15 AM |
| 17 | No. | 7/7/2018 1:07 PM |
| 18 | Insanity to foster personal risk is very high | 7/6/2018 5:39 PM |
| 19 | Raising children there are always challenges. As long as we as a carerare respected, we have limits, we are human and we have feelings, are heard and supported, then any challenge in this role will only be temporary. | 7/6/2018 12:57 PM |
| 20 | Not being able to get things replaced or repaired that get smashed or damaged by the child in care, no help in setting up furniture or providing assistance for transporting the child around when my car needs it. My care does so many more miles now caring for him and my electricity bill has soared too but nobody cares at all. I get told you get payments from us that you should use to cover these expenses. | 7/6/2018 9:50 AM |
| 21 | One step at a time | 7/6/2018 1:30 AM |
| 22 | - stop spending money on Easter parties and xmas parties and give my family a activity allowance to treat my children - run a week conference and have quality kids activities but do it well like not like an underfunded charity group. We are intelligent people doing a hard role trying to love and raise children to thrive and flourish. Set the bar higher and let us all rise up. | 7/5/2018 11:28 PM |

| 23 | Cultural change with dcp will not change without implementing performance indicators and being able to sack staff. Ngo's and dcp get to comment annually on our performance, but we dont get to comment on theirs. Even when you go higher with complaints, it appears workers are untouchable. Nothing changes on the ground with attitude. | 7/5/2018 10:22 PM |
|----|--|-------------------|
| 24 | Children still have no had comprehensive health checks. Access to allied health. More efficient for carers and care workers if DCP contracted to a private paediatric firm which could conduct the health checks in timely fashion, access to allied health and other specialists. Public health system is not designed for agility. These children deseve timely access. Why should my bio children have easier access to care than my foster children? Why are the delegations for approvals so high up within the teams? Where are the written process maps which support the decision making? Where is the transparency in decision making - approvals for payment of health care. | 7/5/2018 10:02 PM |
| 25 | Dcp need to be more thankful for carers and the sacrifices they make | 7/5/2018 9:46 PM |
| 26 | The kids are worth it | 7/5/2018 9:06 PM |
| 27 | Electronic influence on our children. Social difficulties as they hit puberty | 7/5/2018 9:00 PM |
| 28 | I just want the children to have the right to a normal life like my birth children had, but DCP believe policy is more important (insert sad emoji) | 7/5/2018 8:58 PM |
| 29 | everything seems normal | 7/5/2018 5:39 PM |
| 30 | Love my boys but it's really hard work and unrelenting | 7/5/2018 4:48 PM |
| 31 | The plans I had for my post retirement have gone out the window, as I will be 80+ when this child leaves home. I am sad that my needs have been put aside, but do not resent the child in any way, just the situation. | 7/5/2018 4:23 PM |
| | | |

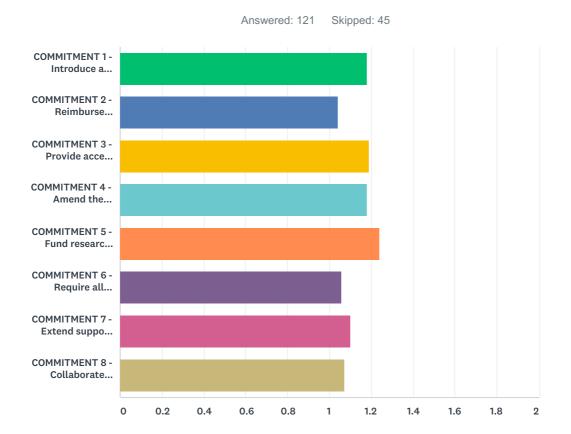
Q59 ADVOCATE



| | VERY IMPORTANT | SOMEWHAT IMPORTANT | NEUTRAL | NOT VERY | NOT AT ALL | N/A | TOTAL | WEIGHTED AVERAGE |
|--|-------------------|-----------------------|------------|------------|------------|------------|-------|---------------------|
| Systems advocacy – influencing positive changes to attitudes, policies, systems and laws | 81.15% 99 | 9.02% 11 | 5.74% 7 | 0.00% 0 | 0.00% 0 | 4.10% 5 | 122 | 1.21 |
| Individual | 82.64% | 8.26% | 4.96% | 0.00% | 0.00% | 4.13% | | |
| advocacy - helping Carers to have an effective voice in matters that affect them and the child and/or young people placed in their care | 100 | 10 | 6 | 0 | 0 | 5 | 121 | 1.19 |

| # | ANY COMMENTS? | DATE |
|---|--|-------------------|
| 1 | no experience in this area | 7/30/2018 5:44 PM |
| 2 | Nominated carers need to be part of consultation | 7/12/2018 3:02 PM |
| 3 | As yet I haven't needed to access this. | 7/9/2018 8:21 AM |
| 4 | Extremely important | 7/5/2018 9:51 PM |
| 5 | We need someone who can go toe to toe with DCP and the government without worrying they won't get the tender next time around. | 7/5/2018 9:06 PM |
| 6 | Help with ndis and Centrelink please! | 7/5/2018 4:52 PM |

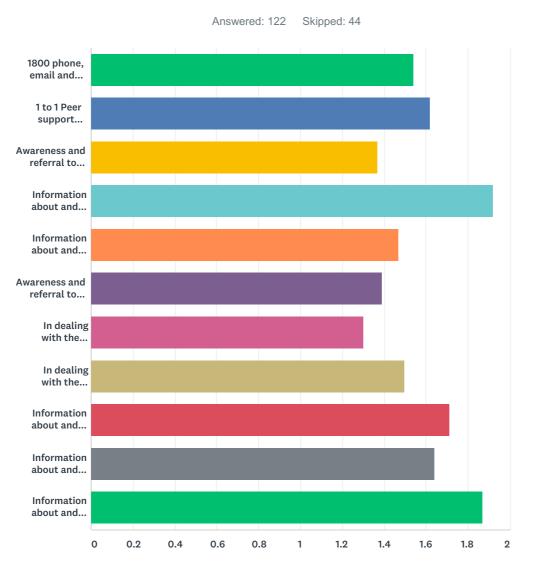
Q60 Do you agree with the CF&KC-SA 2018 Election Commitments



| | | YES | IN PART | NO | TOTAL | WEIGHTED AVERAGE |
|---|--|---------------|--------------|------------|-------|---------------------|
| COMMITME | NT 1 - Introduce a Statement of Commitment | 82.50% 99 | 17.50% 21 | 0.00% 0 | 120 | 1.18 |
| | NT 2 - Reimburse Foster and Kinship Carers adequately for the ng children and young people | 95.87% 116 | 4.13% 5 | 0.00% 0 | 121 | 1.04 |
| | NT 3 - Provide access to alternative and more flexible forms of oster and Kinship Carer families | 83.47% 101 | 14.05% 17 | 2.48% 3 | 121 | 1.19 |
| COMMITME (SA) | NT 4 - Amend the Children and Young Persons (Safety) Act 2017 | 82.35% 98 | 16.81% 20 | 0.84% 1 | 119 | 1.18 |
| | COMMITMENT 5 - Fund research into Foster and Kinship Care: support innovation and best practice | | | 2.50% 3 | 120 | 1.24 |
| COMMITMENT 6 - Require all child protection staff working in a professional capacity to be registered with the appropriate professional body as a condition of employment | | 94.21% 114 | 5.79% 7 | 0.00% 0 | 121 | 1.06 |
| COMMITME age 25 | ENT 7 - Extend support for young people and their Carer families to | 90.91% 110 | 8.26% 10 | 0.83% 1 | 121 | 1.10 |
| COMMITME and Kinship | NT 8 - Collaborate with the peak representative body for Foster Carers | 93.16% 109 | 6.84% 8 | 0.00% 0 | 117 | 1.07 |
| # | COMMENTS | | | | DATE | |
| 1 | All children in care deserve to have therapeutic care and it's not fair to the ones that don't get 7/30/2018 2:38 PM that level of care also the carers get more money and the kids get better opportunities | | | | | |

| 2 | Bring on 25 years | 7/30/2018 8:27 AM |
|---|--|--------------------|
| 3 | Many kids these days don't leave home till their mid 20s. Foster kids start out behind, so they need longer at home to catch up, and to be ready for independence. | 7/29/2018 11:33 PM |
| 4 | Social workers must have a mental health background. This will give them more power to present arguements of support to Management | 7/12/2018 3:02 PM |

| 5 | Absolutely! A resound YES for all of the above! | 7/6/2018 12:00 PM |
|---|---|-------------------|
| 6 | Why are social workers not a health occupation regulated under AHPRA? | 7/5/2018 10:07 PM |
| 7 | yes yes we need your voice | 7/5/2018 4:07 PM |

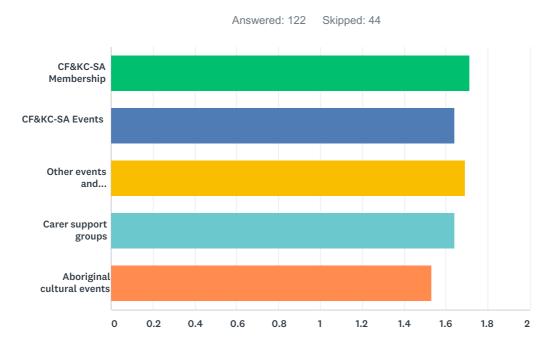


| | VERY IMPORTANT | SOMEWHAT IMPORTANT | NEUTRAL | NOT VERY | NOT AT ALL | N/A | TOTAL | WEIGHTED AVERAGE |
|---|-------------------|-----------------------|--------------|------------|------------|------------|-------|---------------------|
| 1800 phone, email and website enquiry lines? | 54.92% 67 | 31.15% 38 | 10.66% 13 | 0.00% 0 | 0.00% 0 | 3.28% 4 | 122 | 1.54 |
| 1 to 1 Peer support (connection with another Carer)? | 53.28% 65 | 31.15% 38 | 10.66% 13 | 1.64% 2 | 0.82% 1 | 2.46% 3 | 122 | 1.62 |
| Awareness and referral to other services for children and young people? | 68.85% 84 | 21.31% 26 | 5.74% 7 | 0.00% 0 | 0.82% 1 | 3.28% 4 | 122 | 1.37 |
| Information about and access to CREATE'S services? | 36.89% 45 | 29.51% 36 | 23.77% 29 | 1.64% 2 | 0.82% 1 | 7.38% 9 | 122 | 1.92 |
| Information about and access to the Office of Guardian for Children and Young People? | 61.48% 75 | 26.23% 32 | 8.20% 10 | 0.82% 1 | 0.00% 0 | 3.28% 4 | 122 | 1.47 |

Q61 SUPPORT

| Awareness and referral to other services for Carers? | 69.67% 85 | 19.67% 24 | 6.56% 8 | 1.64% 2 | 0.00% 0 | 2.46% 3 | 122 | 1.39 |
|---|--------------|--------------|--------------|------------|------------|-------------|-----|------|
| In dealing with the Department for Child Protection (DCP)? | 74.59% 91 | 16.39% 20 | 6.56% 8 | 0.00% 0 | 0.00% 0 | 2.46% 3 | 122 | 1.30 |
| In dealing with the Kinship care team and foster care agencies? | 60.33% 73 | 22.31% 27 | 7.44% 9 | 3.31% 4 | 0.00% 0 | 6.61% 8 | 121 | 1.50 |
| Information about and access to South Australian Civil and Administrative Tribunal (SACAT) | 48.76% 59 | 23.14% 28 | 17.36% 21 | 2.48% 3 | 0.00% 0 | 8.26% 10 | 121 | 1.71 |
| Information about and access to the Ombudsman? | 54.55% 66 | 23.14% 28 | 14.05% 17 | 3.31% 4 | 0.00% 0 | 4.96% 6 | 121 | 1.64 |
| Information about and access to Relationships Australia SA - Elm Place post care services | 38.33% 46 | 30.00% 36 | 20.83% 25 | 1.67% 2 | 0.83% 1 | 8.33% 10 | 120 | 1.87 |

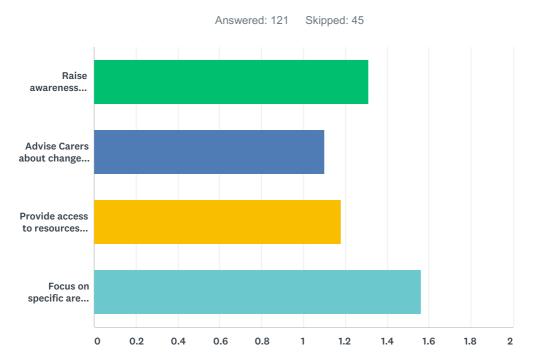
| # | ANY COMMENTS? | DATE |
|---|--|--------------------|
| 1 | have no idea what a lot of these services are or offer | 7/30/2018 5:44 PM |
| 2 | Elm Place needs more staff, so it can support post care kids without a long waiting list. | 7/29/2018 11:33 PM |
| 3 | I don't know what this is | 7/29/2018 10:02 PM |
| 4 | What's this place? | 7/11/2018 8:50 AM |
| 5 | Does anyone else think it is strange that we have to have an organisation like CF&KC-SA to advocatefor what are seemingly the basics, and indded the government acknowkedges the difficulties in communication, such that they contract and fund support agencies to ensble carers to not only manage the child, but also to interact with the department Translate the social worker speak. | 7/5/2018 10:07 PM |
| 6 | Neutral. Dont know ! | 7/5/2018 5:48 PM |



| | VERY IMPORTANT | SOMEWHAT IMPORTANT | NEUTRAL | NOT VERY | NOT AT ALL | N/A | TOTAL | WEIGHTED AVERAGE |
|---|-------------------|-----------------------|--------------|------------|------------|--------------|-------|---------------------|
| CF&KC-SA Membership | 51.67% 62 | 25.83% 31 | 17.50% 21 | 1.67% 2 | 0.83% 1 | 2.50% 3 | 120 | 1.71 |
| CF&KC-SA Events | 51.26% 61 | 29.41% 35 | 15.13% 18 | 0.84% 1 | 0.00% 0 | 3.36% 4 | 119 | 1.64 |
| Other events and opportunities (eg conferences; family events) | 48.76% 59 | 31.40% 38 | 15.70% 19 | 1.65% 2 | 0.00% 0 | 2.48% 3 | 121 | 1.69 |
| Carer support groups | 55.74% 68 | 25.41% 31 | 13.11% 16 | 2.46% 3 | 0.82% 1 | 2.46% 3 | 122 | 1.64 |
| Aboriginal cultural events | 45.45% 55 | 15.70% 19 | 9.92% 12 | 0.83% 1 | 0.00% 0 | 28.10% 34 | 121 | 1.53 |

| # | ANY COMMENTS? | DATE |
|---|--|--------------------|
| 1 | I love the event at Arkaba hotel each year. Fabulous event. | 7/29/2018 10:02 PM |
| 2 | Events and conferences never happen in our area, would just mean more travel | 7/27/2018 9:39 PM |
| 3 | You can learn from others, very important | 7/18/2018 1:56 PM |
| 4 | I have an allergy to perfume and after attending last year's forum I won't unfortunately be choosing to attend future forums for health reasons. | 7/9/2018 8:21 AM |
| 5 | love going to the forums | 7/5/2018 4:07 PM |

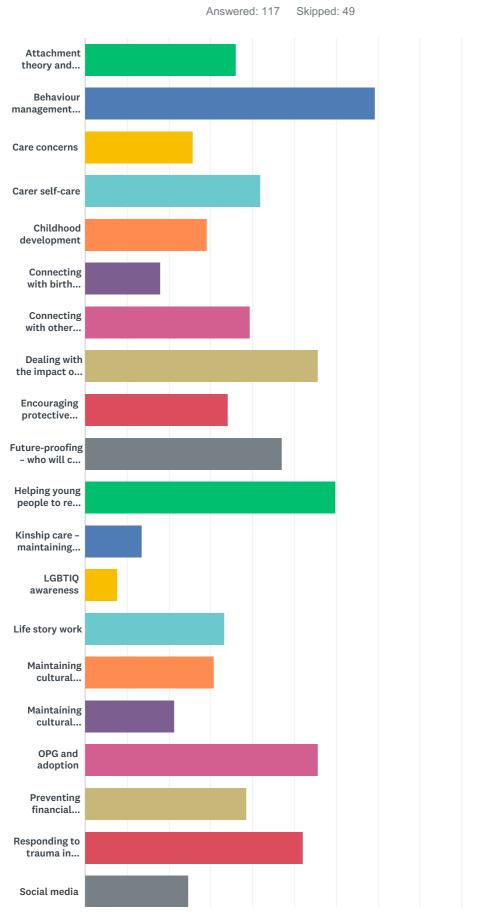
Q62 CONNECT

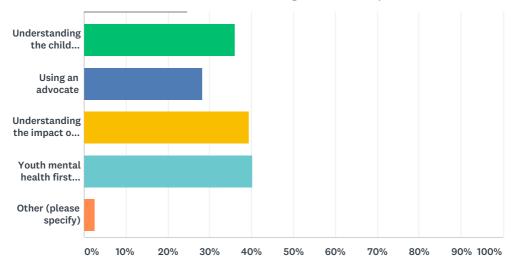


Q63 INFORM

| | | VERY IMPORTANT | SOMEWHAT IMPORTANT | NEUTRAL | NOT VERY | NOT AT ALL | N/A | TOTAL | WEIGHTED AVERAGE |
|--|---------|---------------------|-----------------------|--------------|------------|------------|------------|------------|---------------------|
| Raise awarer regarding fos and kinship c | ter | 71.67% 86 | 22.50% 27 | 4.17% 5 | 0.00% 0 | 0.00% 0 | 1.67% 2 | 120 | 1.31 |
| Advise Carer about change and new initia | es | 90.08% 109 | 8.26% 10 | 0.83% 1 | 0.00% 0 | 0.00% 0 | 0.83% 1 | 121 | 1.10 |
| Provide acce resources, contacts and services | | 81.82% 99 | 17.36% 21 | 0.00% 0 | 0.00% 0 | 0.00% 0 | 0.83% 1 | 121 | 1.18 |
| Focus on spe areas of inter | | 56.67% 68 | 27.50% 33 | 13.33% 16 | 0.00% 0 | 0.00% 0 | 2.50% 3 | 120 | 1.56 |
| # | ANY C | COMMENTS? | | | | | | DATE | |
| 1 | Trainir | ng that is affordat | ble | | | | | 7/8/2018 1 | 0:15 PM |
| 2 | No | | | | | | | 7/5/2018 1 | 0:28 PM |

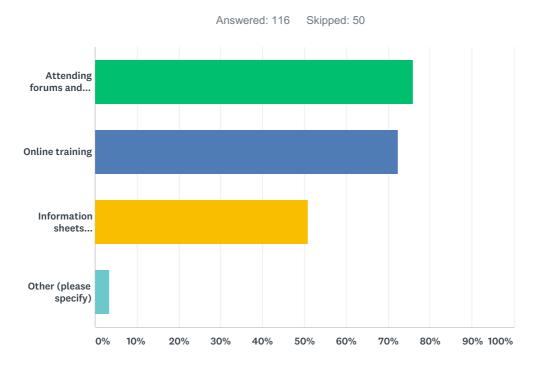
Q64 Training & Information - what topics are you interested to know more about in the next 12 months? (select as many as apply and add others if not listed):





| ANSWER CHOICES | RESPON | SES |
|---|--------|-----|
| Attachment theory and practice | 35.90% | 42 |
| Behaviour management (including managing challenging behaviours) | 69.23% | 81 |
| Care concerns | 25.64% | 30 |
| Carer self-care | 41.88% | 49 |
| Childhood development | 29.06% | 34 |
| Connecting with birth family | 17.95% | 21 |
| Connecting with other Carers – peer support | 39.32% | 46 |
| Dealing with the impact of trauma | 55.56% | 65 |
| Encouraging protective behaviours | 34.19% | 40 |
| Future-proofing – who will care if I can't | 47.01% | 55 |
| Helping young people to reach their full potential | 59.83% | 70 |
| Kinship care – maintaining family relationships | 13.68% | 16 |
| LGBTIQ awareness | 7.69% | 9 |
| Life story work | 33.33% | 39 |
| Maintaining cultural identity and connection to family, community and country for Aboriginal and Torres Strait Islander children and young people | 30.77% | 36 |
| Maintaining cultural identity and connection to community for culturally and linguistically diverse children and young people | 21.37% | 25 |
| OPG and adoption | 55.56% | 65 |
| Preventing financial distress | 38.46% | 45 |
| Responding to trauma in children and young people | 52.14% | 61 |
| Social media | 24.79% | 29 |
| Understanding the child protection system | 35.90% | 42 |
| Using an advocate | 28.21% | 33 |
| Understanding the impact of trauma | 39.32% | 46 |
| Youth mental health first aid (incorporating a trauma component) | 40.17% | 47 |
| Other (please specify) | 2.56% | 3 |
| Total Respondents: 117 | | |
| | | |

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|--|-------------------|
| 1 | All of these. | 7/30/2018 8:19 AM |
| 2 | Accessing support such as psychologists, allied health professionals, psychological testing. How to access, what's available, what are the costs, what schemes are available that provide free services. What does the education department offer and how to access it. NDIS access. | 7/11/2018 2:27 PM |
| 3 | Bullying, dealing with difficult team members, | 7/6/2018 5:56 PM |

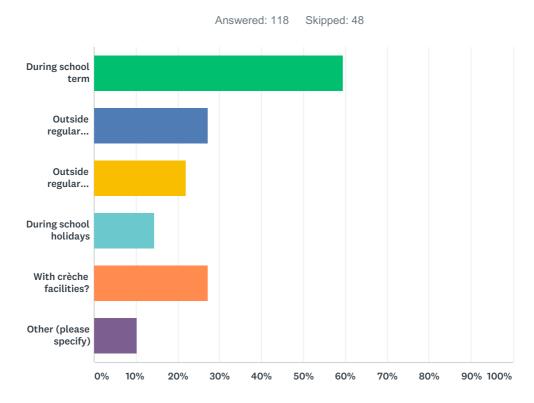


Q65 How would you like to access training and information?

| ANSWER CHOICES | RESPONSES | |
|--|-----------|----|
| Attending forums and workshops in person | 75.86% | 88 |
| Online training | 72.41% | 84 |
| Information sheets available online | 50.86% | 59 |
| Other (please specify) | 3.45% | 4 |
| Total Respondents: 116 | | |

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|---|--------------------|
| 1 | Would love to attend in person however I'm sure they wouldn't happen in our area and we would be expected to travel | 7/27/2018 9:39 PM |
| 2 | Often I am unable to attend because childcare days are not flexible, and I have literally no other care options. | 7/13/2018 11:39 AM |
| 3 | peer to peer, Facebook information and clickbait | 7/6/2018 5:56 PM |
| 4 | Problem is finding time. 1 child has dev problems and it takes a lot of time each day with bedding clean etc | 7/5/2018 5:48 PM |

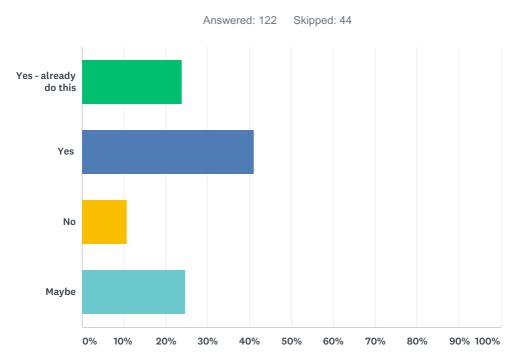
Q66 When is the best time for you to attend training and information sessions?



| ANSWER CHOICES | RESPONSES | |
|---|-----------|----|
| During school term | 59.32% | 70 |
| Outside regular business hours – evenings | 27.12% | 32 |
| Outside regular business hours – weekends | 22.03% | 26 |
| During school holidays | 14.41% | 17 |
| With crèche facilities? | 27.12% | 32 |
| Other (please specify) | 10.17% | 12 |
| Total Respondents: 118 | | |

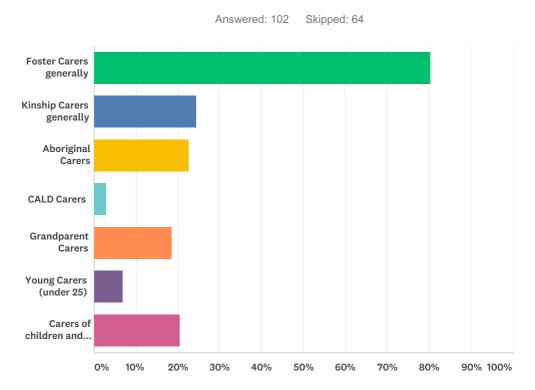
| # | OTHER (PLEASE SPECIFY) | DATE |
|----|---|--------------------|
| 1 | During working hours on weekdaya | 8/1/2018 11:06 AM |
| 2 | training in country areas please going to adelaide is too hard | 7/30/2018 8:20 PM |
| 3 | Between 9:30am and 2:30 pm is best. | 7/29/2018 11:33 PM |
| 4 | My child's attachment issues are so severe that a creche has been unhelpful | 7/13/2018 11:39 AM |
| 5 | During school hours. If possible offer Northern and Southern suburb options. | 7/11/2018 2:27 PM |
| 6 | Online - due to allergies. | 7/9/2018 8:21 AM |
| 7 | Has to have crèche. I'm single and work full time. | 7/8/2018 10:15 PM |
| 8 | Retired now, anytime is good | 7/6/2018 10:44 AM |
| 9 | Between 2 and 5am im free! | 7/5/2018 10:28 PM |
| 10 | Not at all. I prefer to have something I can read in my own time. It doesn't sink in with me hearing a person talk about it | 7/5/2018 10:04 PM |
| 11 | We live in the country so it's hard, online would be best. | 7/5/2018 9:51 PM |
| 12 | any time suits, with plenty of notice so I can arrange work and care commitments - not nights or weekends | 7/5/2018 4:29 PM |

Q67 Would you be interested in meeting regularly with other Carers in an informal manner for general conversation?



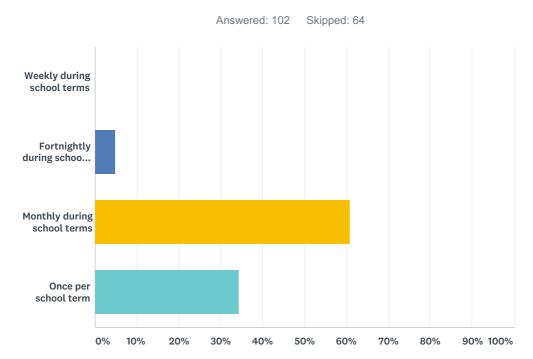
| ANSWER CHOICES | RESPONSES | |
|-----------------------|-----------|-----|
| Yes - already do this | 23.77% | 29 |
| Yes | 40.98% | 50 |
| No | 10.66% | 13 |
| Maybe | 24.59% | 30 |
| TOTAL | | 122 |

Q68 If you answered Yes to Q67, would you like to meet with other... (tick as many as apply)



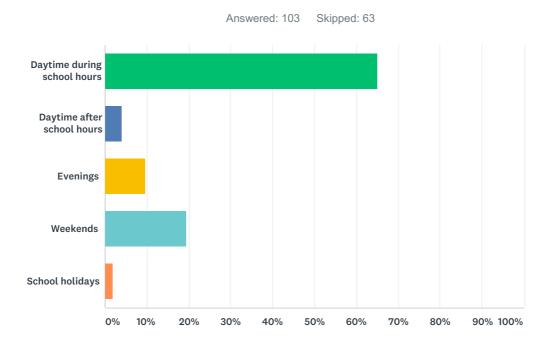
| ANSWER CHOICES | RESPONSES | |
|---|-----------|----|
| Foster Carers generally | 80.39% | 82 |
| Kinship Carers generally | 24.51% | 25 |
| Aboriginal Carers | 22.55% | 23 |
| CALD Carers | 2.94% | 3 |
| Grandparent Carers | 18.63% | 19 |
| Young Carers (under 25) | 6.86% | 7 |
| Carers of children and young people with a disability | 20.59% | 21 |
| Total Respondents: 102 | | |

Q69 If you answered Yes to Q67, how often would you like to meet?



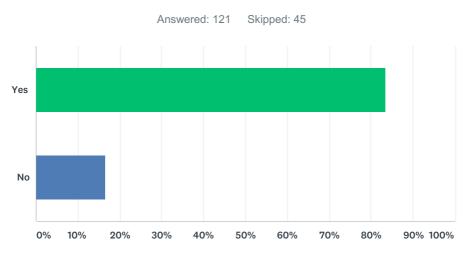
| ANSWER CHOICES | RESPONSES | |
|---------------------------------|-----------|-----|
| Weekly during school terms | 0.00% | 0 |
| Fortnightly during school terms | 4.90% | 5 |
| Monthly during school terms | 60.78% | 62 |
| Once per school term | 34.31% | 35 |
| TOTAL | | 102 |

Q70 If you answered Yes to Q67, when would you like to meet?



| ANSWER CHOICES | RESPONSES | |
|-----------------------------|-----------|----|
| Daytime during school hours | 65.05% 67 | 7 |
| Daytime after school hours | 3.88% | 4 |
| Evenings | 9.71% 10 | 0 |
| Weekends | 19.42% 20 | 20 |
| School holidays | 1.94% | 2 |
| TOTAL | 103 | 3 |

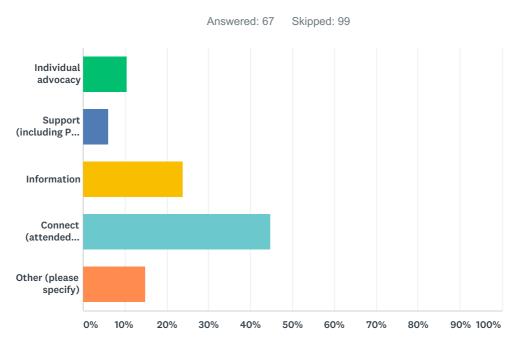
Q71 Are you a Member of CF&KC-SA?



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 83.47% | 101 |
| No | 16.53% | 20 |
| TOTAL | | 121 |

| # | IF NO AND YOU WOULD LIKE TO BECOME A MEMBER, CLICK THROUGH TO THE NEXT PAGE FOR DETAILS ON HOW TO JOIN ONLINE TODAY (MEMBERSHIP IS FREE) | DATE |
|---|---|--------------------|
| 1 | Didn't know there was a membership? | 7/27/2018 9:41 PM |
| 2 | Think so | 7/27/2018 8:43 PM |
| 3 | l don't know! | 7/13/2018 11:41 AM |
| 4 | I think so | 7/11/2018 1:53 PM |

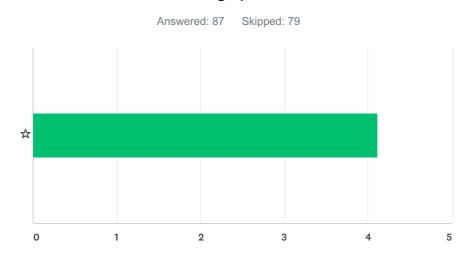
Q72 Have you accessed a service through CF&KC-SA in the past 12 months:



| ANSWER CHOICES | RESPONSES | |
|---|-----------|----|
| Individual advocacy | 10.45% | 7 |
| Support (including Peer Support) | 5.97% | 4 |
| Information | 23.88% | 16 |
| Connect (attended events, forums or education sessions) | 44.78% | 30 |
| Other (please specify) | 14.93% | 10 |
| TOTAL | | 67 |

| # | OTHER (PLEASE SPECIFY) | DATE |
|----|---------------------------------------|--------------------|
| 1 | no | 7/31/2018 2:32 PM |
| 2 | No | 7/31/2018 10:34 AM |
| 3 | only just found out about them | 7/30/2018 5:46 PM |
| 4 | I have accessed all 4 | 7/29/2018 10:03 PM |
| 5 | No | 7/27/2018 8:43 PM |
| 6 | No | 7/13/2018 11:41 AM |
| 7 | Annual education and networking event | 7/5/2018 11:39 PM |
| 8 | No | 7/5/2018 9:49 PM |
| 9 | no | 7/5/2018 5:45 PM |
| 10 | n/a | 7/5/2018 4:31 PM |
| | | |

Q73 How would you rate the service offered by CF&KC-SA (1 low - 5 high)



| | 1 | 2 | 3 | 4 | 5 | TOTAL | WEIGHTED AVERAGE | |
|---|------------|------------|--------------|--------------|--------------|-------|------------------|------|
| ☆ | 3.45% 3 | 2.30% 2 | 20.69% 18 | 26.44% 23 | 47.13% 41 | 87 | | 4.11 |

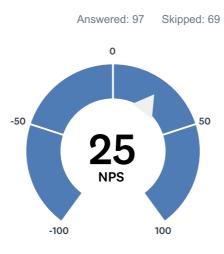
| # | ANY COMMENTS? | DATE |
|----|--|--------------------|
| 1 | unknown | 7/30/2018 5:46 PM |
| 2 | I love the information that I am sent. | 7/29/2018 11:38 PM |
| 3 | I only receive email information as in country. | 7/29/2018 9:24 PM |
| 4 | Individual advocacy could be improved. | 7/27/2018 4:45 PM |
| 5 | My first kinshi carer did nothing | 7/12/2018 3:05 PM |
| 6 | Nearly all of the information I use comes from you | 7/11/2018 1:53 PM |
| 7 | 5 | 7/6/2018 5:25 PM |
| 8 | I haven't used any service | 7/6/2018 1:05 PM |
| 9 | A little unknown | 7/5/2018 11:39 PM |
| 10 | Fantastic support | 7/5/2018 9:53 PM |
| 11 | Haven't used it | 7/5/2018 9:49 PM |
| 12 | I'm not positive of what you actually offer | 7/5/2018 9:10 PM |

Q74 How would you improve the service?

Answered: 17 Skipped: 149

| # | RESPONSES | DATE |
|----|--|--------------------|
| 1 | nil | 7/31/2018 8:39 PM |
| 2 | nil | 7/31/2018 7:11 PM |
| 3 | legal services advocate | 7/30/2018 6:33 PM |
| 4 | Let people know about it, maybe from initial training | 7/30/2018 5:46 PM |
| 5 | Too many carers sti;II don't know about it. A attended Colby Pearce's course, there were 11 kinship carers, and 4 didn't know about CF&KC-SA until I told them. All new carers should be given your contact details. | 7/29/2018 11:38 PM |
| 6 | More trauma information | 7/29/2018 9:46 PM |
| 7 | More needs to be done in the OPG and care concern areas | 7/29/2018 9:07 PM |
| 8 | try and understand what an older kinship carer is giving up in their life journey | 7/12/2018 3:05 PM |
| 9 | More info about what's available | 7/11/2018 1:53 PM |
| 10 | More kid friendly events that we can meet others at. | 7/8/2018 10:17 PM |
| 11 | Offer a few more family based events | 7/6/2018 5:25 PM |
| 12 | Feedback on previous research, actions and achievements - more resource rich web portal. A central hub coordinate learning seminars ie a weekend of learning and networking. Like a conference. Quality over quantity. | 7/5/2018 11:39 PM |
| 13 | keep growing | 7/5/2018 10:38 PM |
| 14 | Keep doing what you are doing | 7/5/2018 9:53 PM |
| 15 | More in-depth information about your services via email would be nice | 7/5/2018 9:10 PM |
| 16 | Just keep working with your grant to fulfil your aims. Things will improve | 7/5/2018 9:10 PM |
| 17 | don't know | 7/5/2018 5:45 PM |

Q75 How likely is it that you would recommend CF&KC-SA to a friend or colleague?



| DETRACTORS (0-6) | PASSIVES (7-8) | PROMOTERS (9-10) | NET PROMOTER® SCORE |
|------------------|----------------|------------------|---------------------|
| 25% | 26% | 49% | 25 |
| 24 | 25 | 48 | |

Q76 Do you have any final comments or feedback?

Answered: 20 Skipped: 146

| # | RESPONSES | DATE |
|----|--|--------------------|
| 1 | Please fight for change in legislation to allow adoption of foster child. | 8/2/2018 2:08 PM |
| 2 | keep up the great work !!!!! | 8/2/2018 1:00 AM |
| 3 | I recently had a long, informative, supportive conversation with Fiona and sometimes that is enough to make a difference. I appreciate knowing you are available for support. | 7/30/2018 7:13 PM |
| 4 | Thank you to CF&KC SA for all you do | 7/30/2018 7:09 PM |
| 5 | Have enjoyed the training I have attended so far. | 7/30/2018 3:37 PM |
| 6 | Make sure care concerns are in the regulations. | 7/30/2018 8:21 AM |
| 7 | Sorry I couldn't get through the whole survey. Next time, a survey broken down into smaller surveys would be much better. Thanks! | 7/30/2018 5:43 AM |
| 8 | The image of foster, kinship and relative caring needs to be improved in the public eye, to encourage more carers. | 7/29/2018 11:38 PM |
| 9 | Thank you | 7/29/2018 10:03 PM |
| 10 | Keep up the good work and thank you | 7/29/2018 9:40 PM |
| 11 | Thanks for all you do! | 7/20/2018 8:44 AM |
| 12 | Kinship carers who are older need extra support in respite and living arrangements. | 7/12/2018 3:05 PM |
| 13 | We look forward to more in the future | 7/9/2018 1:37 PM |
| 14 | CFC do an amazing job. | 7/8/2018 10:17 PM |
| 15 | Kinship Carers need to be investigated much more closely. Just because they are related does not mean they will be good to raise the children. I know this from personal experience. | 7/6/2018 10:47 AM |
| 16 | Good luck. I can sense a positive momentum and look forward to watching and supporting. | 7/5/2018 11:39 PM |
| 17 | We need access to policies and procedures of DCP as we are workers for DCP but are totally kept in the dark about how things work | 7/5/2018 10:38 PM |
| 18 | Well done on asking carers for their feedback too. | 7/5/2018 9:53 PM |
| 19 | Questionaire was flawed. Pressing a button often sent me back several questions. Took much longer than expected. | 7/5/2018 5:51 PM |
| 20 | no | 7/5/2018 5:45 PM |